

STRATEGIC PLAN POLICY INITIATIVES

Initiative Category	Ref. #	Initiative Description	Status	Priority
TRAINING	8B	Annually survey CWS/CMS users about their training needs and the quality of training they receive.	ongoing	High
	8C	Continue to make available to counties multi-model, multi-level targeted training for initial and ongoing training needs. Re-evaluate training tools and modes based on user surveys. - Phase 1 (Planning for FY 2002-03 training) - Phase 2 (Planning for FY 2003-04 training)	ongoing complete complete	Critical
	8D	Continue to advocate with CalSWEC and colleges/universities to integrate CWS/CMS training into BSW and IV-E MSW curriculum. Determine whether CDSS should mandate inclusion of CWS/CMS training in social worker training curriculum.	ongoing	Medium
COMMUNICATIONS	9C/H/E	Continue to facilitate communication between the Oversight Committee, Regional User Groups, counties, and joint State/county workgroups. Continue the process for obtaining feedback from Regional User groups. Monitor the effectiveness of the process and make adjustments as necessary.	ongoing	Critical
	9D	Continue to monitor the effectiveness and enhance the structures and mechanisms to actively seek user input regarding system changes, enhancements and upgrades.	ongoing	High
	9F	Improve communication to enhance county director/manager support for CWS/CMS.	ongoing	Low
	9G	Review and streamline the communications process to stakeholders.	ongoing	Medium
	11C	Publicize positive outcomes (system accomplishments, individual contributions, etc.).	ongoing	Medium
LEGISLATIVE AND JUDICIAL	2M/N	Continue to work with the Judicial Council to improve the relationships between social services and courts, as well as ensure acceptance of CWS/CMS court reports and forms, and acceptance of electronic signature and transmission of documents by Rule of Court.	ongoing	Medium

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LEGISLATIVE AND JUDICIAL (cont.)	2O	Continue to work with the Legislature to ensure that new legislation includes CWS/CMS changes necessary to support program changes and timeframes for implementing mandates that are consistent with timeframes for updates to CWS/CMS.	ongoing	High
	11A	Continue to advocate for sufficient funding to operate and implement changes in CWS/CMS.	ongoing	Critical
INFORMATION ACCURACY AND CONSISTENCY	2K	Implement mutually agreed upon documentation standards for inter-county transfer of electronic case files.	complete	n/a
	2L	Continue to develop standards for data uniformity and accuracy such as naming conventions, data entry clarifications, and instructions in support of AB 636 outcome measurement, terminology clarifications, etc.	ongoing	High
	4D	Improve data quality and demonstrate the value of CWS/CMS through reporting and publishing CWS program outcome measures.	ongoing	Critical
INFORMATION CONFIDENTIALITY, ACCESS, AND DATA ENTRY	10T	Define protocols for rights and access to data.	ongoing	Medium
	10V	Ensure rules defining confidentiality are appropriate.	ongoing	Critical
	10W	Develop policies for other entities entering or reviewing data on CWS/CMS.	ongoing	High
TECHNICAL	1K	Advocate for a solution to identify clients in multiple systems with CDSS and other departments and entities.	ongoing	Critical
	1L	Educate the users regarding optimistic concurrency and explore technical solutions to eliminate or reduce the incidence.	ongoing	High
	6A	Update the CWS/CMS State technology maintenance plan.	ongoing	high