CFSR CASE REVIEW
QUALITY ASSURANCE
TRAINING

Calling all county CFSR Case Review Quality Assurance staff! This training is for you! During this day we will provide you with an overview of the Quality Assurance process for the use of the CFSR Onsite Review Instrument (OSRI). This class will cover general best practices for case review and specific issues to consider when conducting QA on this particular instrument. The QA process, as outlined by the Children’s Bureau, “encourages discussions with reviewers prior to completion of the OSRI in addition to a final QA review of the instrument once it is competed.”

After completing this course, participants will be able to:

- Identify special instructions that must be followed when rating different kinds of cases (in home, foster care or short-term foster care).
- Identify key questions pertaining to compliance, professional practice, and outcomes as measured by the OSRI.
- Use the OMS procedures for documenting QA process.
- Engage case reviewers in a discussion of relevant background and contextual information for the case without redoing the detailed work of the case review.
- Engage case reviewers in a consideration of whether or not the case achieved best practice standards by asking key questions about safety, permanency, and well-being.
- Evaluate the quality of information in an OSRI:
- Engage case reviewers from a strengths-based perspective to support continuous improvement.

Prerequisite: Must be certified as a Case Reviewer to attend QA training!

INSTRUCTOR(S)

Susan Brooks, MSW, is the director of the Northern California Training Academy at the Center for Human Services, UC Davis Extension. She has nearly 30 years of experience in social services, with expertise in substance abuse, child welfare, collaboration, team-building and supervision. Brooks was recognized with the 2012 Distinguished Service in Training award from the National Staff Development and Training Association, in affiliation with the American Public Human Services Association.

Nancy Hafer, M.S., is an academic coordinator for the Center for Human Services, Northern California Training Academy at UC Davis Extension. As an academic coordinator, Hafer provides expertise in developing and implementing programs that support children and adolescents, and she works with multiple sectors to build community partnerships.

TO ENROLL:

Please visit this website humanservices.ucdavis.edu/academycourses. You will need to use the search feature to find this specific course (you can search using the section number on the right side of this flier). Click on the “Enroll Now” button and follow the prompts. You will be asked to create an account – it’s easy and will make it faster to enroll in the future.

DATE AND TIME
February 22, 2017
9:00 a.m. – 4:00 p.m.

LOCATION
Davis
Extension Building
1632 Da Vinci Ct.

INSTRUCTOR(S)
Jaclyn Ek, M.S.W
Nancy Hafer, M.S.

SECTION NUMBER
163SSA011

SUBJECT AREA
Continuous Quality Improvement

PROFESSIONAL CREDIT
.6 CEUs, 6 BRN

Course meets the qualifications for 6 credit hours for California Board of Registered Nursing, Provider Number 00046 and also meets qualifications for 6 hours of continuing education credit for LMFTs, LCSWs, LPCCs, and/or LEPs as required by the California Board of Behavioral Sciences, California Association of Marriage and Family Therapists. Provider number 050148

Need help enrolling or have questions about this course?