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# How to use the Template

Wraparound and SOP Communications Examples

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# Possible Uses for the Template

## Powerpoint Slides

**Wraparound is a process...**

That brings families together to create a plan that will help them stay together

**Wraparound is holistic.**

It seeks to help meet the needs of caregivers and children in a range of life areas like education, health and safety, mental health, and social skills.

**What Families and Young Adults Need to Know**

You will be asked to identify your "Circles of Support." A team of people you can rely on for support and to help you make decisions.

The team will build on what you are already good at rather than blame you for things that are difficult for you, we call this being strength based.

The team will work with you to understand your unique challenges and how we can work together toward your family's vision.

Your wraparound plan will change from time to time.

You and your team will get to check to see whether your plan is helping you get to where you want to be.

## Template Text for reports

### What Families and Young Adults Can Expect

- Someone will contact you to get to know you and your family.
  - There will be people coming to your home to meet with you.
  - There will be regular team meetings.
  - You will get copies of all plans and reports including your wraparound plan and your list of strengths.
  - Your wraparound worker may ask you to sign papers, so that they can talk to other people to get ready for your first team meeting.
  - You will be actively participating in the process. Your input is very valuable.
  - More importantly, you will be listened to and respected.
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# Possible Uses for the Template

CALIFORNIA WRAPAROUND



As a handout to staff or partner agencies

Wraparound takes place in 4 phases:

"Wraparound is a journey to more stability, strength and support."

## Wraparound is a process...

That brings families together to create a plan that will help them stay together

That connects the family with resources to bring stability to their lives

That respects the culture, views and values of the family, individuals and children involved

That takes place within the community and supports families to connect to their community

That focuses on strengths and develops the talents of the family and child

## Wraparound is holistic.

It seeks to help meet the needs of caregivers and children in a range of life areas like education, health and even spiritual and social needs. The Wraparound process values and prioritizes the youth's voice and his or her priorities, but also relies on the youth's family to determine in which areas of their life they'd like to set goals. Although the family drives the wraparound process, one or more facilitators from a social services agency, like the county Probation Department, help family members and friends of loved ones work together to make the home and the community a safe place to live.

In California, Probation departments in the nine counties participating in the California Well-Being Project as Title IV-E Demonstration sites, are using the Wraparound process as part of their intervention strategy.

As a handout to youth or families

### 1 Engagement & Team Preparation

- First, the youth, the family, their friends and social workers and Probation staff, decide who should come together to develop a plan for success as a team.
- Then the team decides when and where to have meetings to discuss the plan.
- The team discusses their concerns, needs, hopes, dreams, and strengths.

*This phase lasts 1-2 weeks and may consist of several meetings.*

### 2 Initial Plan Development

- The family voices their goals and ideas of what success looks like.
- The team decides what they will work on together.
- Everyone will leave the meetings knowing what they have to do and how to contact other team members.

*This phase takes 1-2 team meetings within 1-2 weeks.*

### 3 Implementation

- Team members work together to address the goals developed by the team.
- The team continues to meet regularly to review what has been going well, identify barriers and decide what strategies are needed from this point on.

*This phase requires regular team meetings. The Phase continues until results are met.*

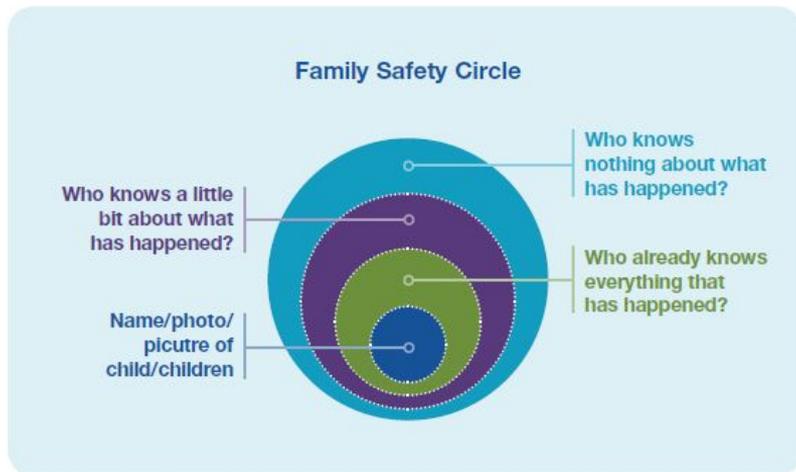
### 4 Transition

- During the transition process, the family identifies how they will prepare to address life events more independently over time.
- The team will identify a point when the family no longer needs to meet with the Wraparound team.
- The end of the process may involve a final meeting, a small celebration, or the team simply saying they are ready to move on.

*Completion may be done in one meeting or take several weeks.*

# Possible uses for the Template

## As a source of infographics



## As a Fact Sheet

### Connection to Core Practice Model

#### Our Commitment to Our Families and Communities

##### Offering Relevant, Effective Services

- We believe in using prevention and early intervention to help keep children and youth safe from abuse and neglect.
- We believe children, youth, and young adults should have access to effective services that support their overall well-being and help them achieve their full potential.

##### Building on Strengths of Families and Communities

- We believe the best way to support families is to honor their experiences, acknowledge their strengths and work together to build partnerships based on mutual respect and trust.
- We believe children, youth, and young adults need lifelong, loving permanent families and connections to family members, communities, and tribes.

##### Really Listening to and Understanding Families

- We believe that honestly sharing our assessment of strengths and concerns is essential for engaging with families and building connections.
- We believe in listening to families to learn about their culture and community.
- We believe that families can grow and change.
- We believe in helping families connect with effective, family-focused, strengths-based services and supports.

##### Creating a Supportive, Competent Workforce

- We believe in creating a competent and professional workforce through quality recruitment, training, and support.
- We believe in individual development, critical thinking, self-reflection, and humility.
- We believe in creating an organizational culture and climate that supports learning and development.

##### Integrated with the California Core Practice Model

- The Core Practice Model (CPM) is a statewide effort to organize the work being done by Child Welfare agencies across the state. It means that Child Welfare practices and initiatives operate under common sets of values, casework components, and practice elements.
- With extensive feedback from state-wide stakeholders, CPM has defined practices and organizational standards that support improved outcomes for children and families.

For more information please contact:

Contact info to go here.

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# Building a Communications Strategy

Use this worksheet to determine your priority audiences and the best way to reach them

1. List priority audiences	

2. What sections/which messages from this template work best for those audiences?	
Audience	Messages

3. What method/materials would you use to share the template?	
Audience	Method/Materials

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# Moving Forward

How can your communications efforts continue to be supported?

For example:

- Tools/messages aimed at community partners
- Talking points for Board of Supervisors
- Materials highlighting results/outcomes
- Tailored/shorten pieces from newsletters?
- Ideas?

Reach out to the Title  
IV-E Waiver Mailbox at  
[IV-EWaiver@dss.ca.gov](mailto:IV-EWaiver@dss.ca.gov)

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