How to use the Template

Wraparound and SOP Communications Examples
Possible Uses for the Template

Powerpoint Slides

Template Text for reports

What Families and Young Adults Can Expect

- Someone will contact you to get to know you and your family.
- There will be people coming to your home to meet with you.
- There will be regular team meetings.
- You will get copies of all plans and reports including your wraparound plan and your list of strengths.
- Your wraparound worker may ask you to sign papers, so that they can talk to other people to get ready for your first team meeting.
- You will be actively participating in the process. Your input is very valuable.
- More importantly, you will be listened to and respected.
Possible Uses for the Template

As a handout to staff or partner agencies

As a handout to youth or families

Wraparound is a process... 
- That brings families together to create a plan that will help them stay together.
- That connects the family with resources to bring stability to their lives.
- That respects the culture, views, and values of the family, individual, and children involved.
- That takes place within the community and supports families to connect to their community.
- That focuses on strengths and develops the talents of the family and child.

Wraparound is holistic.
It seeks to help meet the needs of caregivers and children in a range of life areas like education, health, and even spiritual and social needs. The Wraparound process values and prioritizes the youth voice and his or her choices, but also relies on the youth’s family to determine in which areas of their life they’d like to set goals. Although the family drives the Wraparound process, one or more facilitators from a social services agency like the county Probation Department, keep family members and friends of loved ones work together to make the home and the community a safe place to live.

In California, Probation departments in the nine counties participating in the California Well-Being Project at Title IV-E Demonstration sites, are using the Wraparound process as part of their intervention strategy.

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Engagement & Team Preparation

First, the youth, the family, their friends and social workers and Probation staff, decide who should come together to develop a plan for success as a team.

Then the team decides when and where to have meetings to discuss the plan.

The team discusses their concerns, needs, hopes, dreams, and strengths.

This phase lasts 1-2 weeks and may consist of several meetings.

Initial Plan Development

The family voices their goals and ideas of what success looks like.

The team decides what they will work on together.

Everyone will leave the meetings knowing what they have to do and how to contact other team members.

This phase takes 1-2 team meetings within 1-2 weeks.

Implementation

Team members work together to address the goals developed by the team.

The team continues to meet regularly to review what has been going well, identify barriers, and decide what strategies are needed from this point on.

This phase requires regular team meetings.

The phase continues until results are met.

Transitions

- During the transition process, the family identifies how they will prepare to address life events more independently over time.
- The team will identify a point when the family no longer needs to meet with the Wraparound team.
- The end of the process may involve a final meeting, a small celebration, or the team simply saying they are ready to move on.
- Completion may be done in one meeting or take several weeks.

“Wraparound is a journey to more stability, strength and support.”
Possible uses for the Template

As a source of infographics

As a Fact Sheet

Our Commitment to Our Families and Communities

Offering Relevant, Effective Services
- We believe in using prevention and early intervention to help keep children and youth safe from abuse and neglect.
- We believe children, youth, and young adults should have access to effective services that support their overall well-being and help them achieve their full potential.

Building on Strengths of Families and Communities
- We believe the best way to support families is to honor their experiences, acknowledge their strengths and work together to build partnerships based on mutual respect and trust.
- We believe children, youth, and young adults need loving, supportive families and connections to family members, communities, and others.

Really Listening to and Understanding Families
- We believe that honestly sharing our assessment of strengths and concerns is essential for engaging with families and building connections.
- We believe in listening to families to learn about their culture and community.
- We believe that families can grow and change.
- We believe in helping families connect with effective, family-focused, strengths-based services and supports.

Creating a Supportive, Competent Workforce
- We believe in creating a competent and professional workforce through quality recruitment, training, and support.
- We believe in individual development, critical thinking, self-reflection, and humility.
- We believe in creating an organizational culture and climate that supports learning and development.

Integrated with the California Core Practice Model
- The Core Practice Model (CPM) is a statewide effort to organize the work being done by Child Welfare agencies across the state. It means that Child Welfare practices and initiatives operate under common sets of values, corework components, and practice elements.
- With extensive feedback from state-wide stakeholders, CPM has defined practices and organizational standards that support improved outcomes for children and families.

For more information please contact:
Contact Info to go here.
Building a Communications Strategy

Use this worksheet to determine your priority audiences and the best way to reach them.

1. List priority audiences

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<th>Audience</th>
<th>Messages</th>
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2. What sections/which messages from this template work best for those audiences?

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3. What method/materials would you use to share the template?

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Moving Forward

How can your communications efforts continue to be supported?

For example:
- Tools/messages aimed at community partners
- Talking points for Board of Supervisors
- Materials highlighting results/outcomes
- Tailored/shorten pieces from newsletters?
- Ideas?

Reach out to the Title IV-E Waiver Mailbox at IV-EWaiver@dss.ca.gov