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California – Child and Family Services Review Signature Sheet

For submittal of: CSA ☐ SIP ☒ Progress Report ☐

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SIP Period Dates	2015-2020
Outcome Data Period	Q4, December 2013
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Tommy Gong, County Clerk-Recorder and
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California - Child and Family Services Review

System Improvement Plan

2015-2020

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Introduction

As mandated by the *Child Welfare System Improvement and Accountability Act (*AB 636, 2001) and the California Outcomes and Accountability System (COAS), San Luis Obispo (SLO) County has developed an integrated System Improvement Plan (SIP). The SIP has incorporated results from the Peer Review and County Self-Assessment (CSA), reflecting a systems-wide planning and feedback process that maximizes continuous community involvement. Since 2004, each of California's 58 counties has been evaluated in achieving outcomes through the California Child and Family Services Review (C-CFSR). This process includes assessment and analysis of a county's performance on critical child welfare outcomes in the areas of child safety, permanence and well-being.

Each county, in an effort for continual system improvement and evaluation, must complete both a CSA and a Peer Review. The quantitative evaluation is the CSA. The purpose of the CSA is to analyze a county's performance for Child Welfare and Juvenile Probation in collaboration with key partners and stakeholders.

The qualitative assessment was achieved through a county Peer Review process. The purpose of the Peer Review is to supplement the quantitative information obtained through the Self-Assessment with qualitative data gathered from peer Social Workers, Probation Officers, and supervisors identifying areas of strength and those areas that need improvement. The results of the Self-Assessment and Peer Review will then support the development of the SIP, which will implement goals for improvement and tools to meet these goals.

The California Department of Social Services (CDSS) issues quarterly data reports which include safety, permanency and well-being outcomes for each county. These quarterly reports provide summary-level federal and state program measures that serve as the basis for the C-CFSR and are used to track each county's performance over time. This data is then used by each county as a guide for assessment and planning processes as well as a tool to analyze what types of policies and procedures need to be implemented. The data that was extracted and used for this C-CFSR process was Quarter 4 2013. This data was the foundation for the decision that determined the focus areas for the Peer Review and Community Forums. This data will continue to be the basis for the formation and implementation of SLO County's 5-Year SIP Plan.

By using the data extracted through CDSS quarterly reports, information gathered from both the Peer Review and CSA will form the foundation for the SIP. The SIP serves as the operational agreement between the County and the State, outlining how the County will improve its system to provide better outcomes for children, youth and families. The 5-Year SIP is tracked through quarterly county data reports, quarterly monitoring by CDSS and annual SIP progress reports. The SIP is developed every five years by the lead agencies in collaboration with CWS and Probation. As you will see in the 5-Year SIP Chart later in this report and in the SIP narrative, each 5-Year SIP includes specific action steps, timeframes, and improvement goals that are agreed upon by CDSS and the OCAP and then approved by the County Board of Supervisors. The plan is a commitment for improvement in the focus outcomes that were determined to be in need of the most improvement for both CWS and Probation. The SIP will have specific measurable improvements for each focus measure outcome that will be achieved within defined timeframes. Each county will be responsible for providing an annual SIP report to show the progress for each focus outcome measure in relation to the initial 5-Year SIP to provide accountability and make sure that it is on track for improvement with the overall goal to meet the State and Federal standards.

Additionally, the state OCAP consultant provides technical assistance in the development, review and approval of these reports relative to CAPIT/CBCAP/PSSF program requirements. The consultant identifies and disseminates information between counties on effective and allowable prevention, early intervention and treatment services through Child Abuse Prevention Intervention and Treatment (CAPIT), Community Based Child Abuse Prevention (CBCAP), and Promoting Safe and Stable Families (PSSF) Annual Reporting components of the C-CFSR process. The OCAP consultant must review and approve any change prior to expenditure of funds.

SIP Narrative

C-CFSR Team and Core Representatives

SLO County began its CSA process in September 2014, after completion of the Peer Review process in August 2014. A CSA Advisory Group was formed comprised of representatives from Child Welfare Services (CWS), Juvenile Probation, Family Resource Centers, Center for Family Strengthening (CFS-formerly San Luis Obispo Child Abuse Prevention Council), Behavioral Health, Family Care Network Inc (FCNI), California Youth Connection and parent representatives. The CWS OCAP Program Manager and CFS Director served as the representatives for Child Abuse Prevention, Intervention, and Treatment, PSSF, and Community Based Child Abuse Prevention. The CSA Advisory Group was tasked with overseeing both the planning of the public comment process and the writing of the CSA Report and the SIP.

C-CFSR Team/Acknowledgements

CWS and Juvenile Probation thank the individuals listed below for their expertise and input to the Community Forums and the CSA report.

- Belinda Benassi, Department of Social Services Program Manager, CAPIT/CBCAP/PSSF Liaison
- Tom Milder, Juvenile Probation, Placement Supervisor
- Ben King, Department of Social Services Program Manager
- Linda Belch, Department of Social Services Program Manager
- Holly Pesenti-Prieto, Department of Social Services Program Manager
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- Lisa Fraser, Center for Family Strengthening (CFS), CAPC Representative, Child Services Network Representative
- Melinda Sokolowski, Community Action Partnership of San Luis Obispo (CAPSLO)
- Dan Cano, The LINK
- Laurie Morgan, South County S.A.F.E Family Resource Center/Mental Health
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- SeAnna Elkins, Foster Parent
- Jenifer Stone, Parent Partner
- Kassi Bledsoe, Parent Partner
- Katie Robinson, Independent Living Program
- Coleen Buckley, Independent Living Program/California Youth Connection
- Bailey Maher, California Youth Connection
- Julia Hoffman, California Youth Connection

THE CSA PLANNING PROCESS

CWS and Juvenile Probation held a joint Peer Review in August 2014, to choose focus areas for the Peer Review. CWS decided to focus on Re-Entry Following Reunification while Probation chose Services/Supports and Stability for Older Youth. While the Peer Review provided positive feedback on the strengths and dedication of CWS and Probation staff, it also provided valuable information on areas needing improvement.

The CSA Advisory Group sought input from the community through four Community Forums held regionally throughout the county in September 2014. Including an evening forum held in San Luis Obispo to accommodate working parents and students. Over 250 invitations were sent out to community partners, staff, foster youth and parents and 133 people participated in the forums. Margie Albers, from California Consulting, served as a neutral facilitator for all four forums. During the forums, participants were provided with an overview of the CSA process, as well as background information on each focus area. Participants were then asked to brainstorm responses in small groups. Questions were available in both English and Spanish on the Department of Social Services website. The survey link was emailed to community and staff to gather further input. Responses from Peer Review, Community Forums and the surveys have been incorporated into the CSA Report and will be used in this 2015 SIP.

The CSA Advisory Group continued to meet to consider all of the feedback gathered during both the Peer Review and CSA. CWS and Juvenile Probation recognize that a variety of perspectives is required if change is to occur in the community's response to vulnerable children and families. Therefore, the SLO County's SIP

was developed out of information collected through the Peer Review, the CSA, input from parents, youth, community partners, CWS and Juvenile Probation, and data provided by the Child Welfare Dynamic Report System, SafeMeasures, and internal databases.

PRIORITIZATION OF OUTCOME DATA MEASURES/SYSTEMIC FACTORS AND STRATEGY RATIONALE

THEMES AND TRENDS

Although SLO County has a wealth of resources and services, it was consistently stated by our C-CFSR stakeholders that there is a need for increased collaboration between CWS, Probation and Community Partners to efficiently provide services for youth.

More specifically, the following themes and trends were identified:

- A need for increased services for homelessness
- A need for increased Aftercare and youth services
- A need for increased services for substance abuse and mental health
- A need for improved communication and collaboration between CWS, Probation and Community Partners
- A need for staff training to keep up with emerging trends
- A need for placement resources, particularly for teens
- A need for greater support and training for placement resources

These themes and trends are discussed in relation to measures that are not being met. Additionally, strategy and action steps to be used to improve and meeting outcomes in the six identified focus areas are provided.

CHOOSING OUTCOMES

Based on the analysis of data collected through stakeholder meetings, Peer Review, Community Forums and the CSA during the C-CFSR process, SLO County has clearly identified the outcomes to be addressed as the focus for this next 5-Year SIP by CWS, Juvenile Probation, and OCAP providers:

- CWS—S2 Recurrence of Maltreatment
- CWS-- P4 Re-entry in 12 months
- CWS--8A Children Transitioning to Self-Sufficient Adulthood
- CWS-- P5 Placement Stability
- Probation—P1 Permanency in 12 months
- Probation--4B Least Restrictive (Entries First Placement: Group Home)

S2 Recurrence of Maltreatment-CWS

Even though Recurrence of Maltreatment was a focus of the 2011 3-Year SIP, CWS has not yet reached the Federal Standard of 9.1%. Since then, several internal and external resources have been introduced, but need to be fully utilized by CWS staff. This includes Safety Organized Practice (SOP). One of the strategies for improvement to support this outcome will be to implement SOP Child and Family Team Meetings (SOP CFTM). SOP CFTMs will be used throughout the continuum of care to assist families with resources and services necessary to reach self-sufficiency and stability. CWS will continue to collaborate with the SLO County Behavioral Health (Drug and Alcohol Services and Mental Health), and local family violence shelters to indentify gaps in resources and improve coordination of services. This will improve our response to the top three contributing factors of child maltreatment, which are substance abuse, mental health, and domestic violence.

P4 Re-entry in 12 months-CWS

Reducing rates of Re-entry after Reunification and increasing Placement Stability were identified as areas of focus for this SIP (specifically measures P4 Re-entry in 12 months and P5 Placement Stability). CWS's rate of Re-entry in 12 months has decreased from 19.8% in December 2012 to 15.4% in March 2014. With the implementation of SOP CFTMs, progressive visitation practices, and formalization of the Aftercare process and practice, SLO County will continue reducing its rate of Re-entry in 12 months to meet the Federal Standard of 8.3%. SLO County recently offered a SOP Facilitation Training to local Family Team Meeting facilitators, including SAFE, Katie A, Wraparound, and current TDM facilitators/supervisors. The goal is to add consistency to the Family Team Meeting structure and develop a universal language (SOP) throughout the different meetings and agencies to improve services and supports to families as they transition from CWS to Aftercare.

8A Children Transition to Self-Sufficient Adulthood-CWS

CWS and Probation are both committed to improving services and resources for youth transitioning into self-sufficient adulthood. Probation addressed this area during the Peer Review and CWS has identified measure 8A: Children Transiting to Self-Sufficient Adulthood as a focus area for this SIP. Youth representation in the Community Forums was strong and the message was consistent among the different regions. Youth stated they want access to resources and services that will strengthen their path to adulthood. They specifically asked for Youth Peer Mentors, access to employment opportunities, and a path for higher education or vocational training. Since the county's 2011 SIP, several new programs have been implemented to assist youth transitioning to adulthood such as the Transitional Aged Youth Financial Assistance Program (TAY-FAP) that helps youth enroll in a college or vocational programs. CWS has partnered with a local provider, Choice Educational Services, to provide college counseling services. Additionally, CWS has expanded the Independent Living Program (ILP). ILP has restructured the Life Team Meetings (LTM) process to better serve CWS youth and prepare them for the transition to adulthood. ILP will start working with Probation to strengthen LTMs for Probation Youth.

In addition, a local Youth Subcommittee has been formed through the Commercial Sexual Exploitation of Children (CSEC) Collaborative to assess gaps in youth supports and services to work with community partners to meet the needs for youth in SLO County. The local CSEC Collaborative will provide an interagency Youth Conference focusing on Prevention in 2016.

P5 Placement Stability-CWS

The C-CFSR Team and community stakeholders have identified Placement Stability as an area that requires attention and has chosen it as a focus area for this SIP. Since the 2011 SIP, SLO County has implemented the Resource Family Approval (RFA) Program. This program has elevated the standard of care for foster children and set an equitable standard of evaluating foster homes, both relative and county-licensed. Due to the more stringent caregiver application process, some relative caregivers have opted out or have been screened out as potential RFA homes. Currently, CWS has formed a Recruitment Workgroup to address this issue. The Recruitment Workgroup consists of Social Workers, Social Worker Supervisors and Management and its goal is to strategize on how CWS can increase the number of RFA homes available in SLO County. Several strategies have been developed, such as commercials and billboard advertisement and most recently, a mass mailing of recruitment cards were distributed in July 2015. These efforts have generated approximately 9 RFA families who have contacted Department of Social Services for more information on how to be a foster home.

P1 Permanency in 12 months-Probation

In the 2014 CSA, Probation identified Permanency in 12 Months as a difficult measure to meet due to the many barriers that Probation youth face. These barriers include substance abuse, both from youth and parents, histories of child abuse, criminal behavior by both the parents and the youth, and mental health issues for both the parent and the youth. These can prove challenging when trying to provide permanency. Probation plans to increase collaboration and cooperation with CWS to utilize the new RFA process. More RFA homes available for Probation will lead to more permanent placement options for youth working with Probation.

4B Least Restrictive Placement (Entries First Placement)-Probation

Probation has also chosen a placement stability measure; more specifically measure 4B Least Restrictive Placement (Entries First Placement) as additional focus area for this SIP. Recent trends indicate a decrease of Probation youth in placement. SLO County Probation has increased its use of intensive home-based interventions, such as Wraparound services, that are likely impacting this trend. Probation has also seen an increase in Group Home placements and a decrease in the percentage of relative placements. Probation will continue to assess and analyze the impact of the recent implementation of the RFA program and transition away from Group Homes to increase relative/NRFM placement.

SUMMARY OF DATA FOR PERFORMING AND UNDERPERFORMING MEASURES

Measures highlighted in yellow indicate areas of focus for this SIP Report.

Measures highlighted in purple indicate areas that are not meeting the Federal or State standard.

Quarter 4 2013

Measure	Federal Standard	Child Welfare Services' Performance	Probation Performance	Direction	
		Percent	Percent	CWS	Probation
S1 Maltreatment in Foster Care	<8.5%	7.51%	N/A	Meeting Goal	N/A
S2 Recurrence of Maltreatment	<9.1%	14.3%	N/A	CWS SIP ↓	N/A
P1 Permanency in 12 months	40.5%>	33.9%	15.4%	↑	↑
P2 Permanency in 12 months	43.6%>	52.1%	50%	Meeting Goal	Meeting Goal
P3 Permanency in 12 months	30.3%>	29%	0%	↑	↑
P4 Re-entry in 12 months	<8.3%	22.8%	25%	CWS SIP ↓	↓
P5 Placement Stability	<4.12%	5.29%	2.75%	CWS SIP ↓	Meeting Goal
2B Timely Response – Immediate	90%	100%	N/A	Meeting Goal	N/A
2B Timely Response – 10 day	90%	98%	N/A	Meeting Goal	N/A
2F Monthly Visits (Out of Home)	90%	92.4%	98.4%	Meeting Goal	Meeting Goal
2F Monthly Visits in Residence (Out of Home)	50%	74.2%	91.2%	Meeting Goal	Meeting Goal

Measure	State Standard	Child Welfare Services' Performance	Probation Performance	Direction	
		Percent	Percent	CWS	Probation
4A Siblings Placed Together in Foster Care	51.9%	58.3%	N/A	Meeting Goal	N/A
4B Least Restrictive Placement (Entries First Placement)	27.2% **Relative Placement**	30.3% **Relative Placement**	22.2% **Relative Placement**	Meeting Goal	Probation SIP ↑
	16.3% **Resource Family Homes**	44.5% **Resource Family Homes**	0% **Resource Family Homes**	Meeting Goal	Probation SIP ↑
	4.39% **FFAs**	21.3% **FFAs**	5.6% **FFAs**	Meeting Goal	Probation SIP Meeting Goal
	10% **Group Home**	0.5% **Group Homes**	72.2% **Group Homes**	Meeting Goal	Probation SIP ↓
	2.5% **Guardians**	3.3% **Guardians**	0% **Guardians**	Meeting Goal	Probation SIP ↑
4B Least Restrictive Placement (Point in Time)	29.5% **Relative Placement**	2.5% **Relative Placement**	11.8% **Relative Placement**	↑	↑
	30.4% **Resource Family Homes**	30.4% **Resource Family Homes**	3.9% **Resource Family Homes**	Meeting Goal	↑
	10% **FFAs**	10% **FFAs**	21.6% **SILPs**	Meeting Goal	Meeting Goal

	6.6% **Group Home**	6.6% **Group Home**	29.4% **Group Homes**	Meeting Goal	↓
	8% **Guardians**	8% **Guardians**	7.8% **Transitional Housing**	Meeting Goal	↑
4E ICWA and Multi-Ethnic Placement Status	37.6% **Relative Placement**	66.7% **Relative Placement**	N/A	Meeting Goal	N/A
	31.2% **Non-Relative Non-Indian Family**				
	15.7% **Care Provider Ethnicity Missing**	33.3% **Other (Relative)**			
	7.8 % **Group Home**				
5B(1) Rate of Timely Health Exams	89.4%	98.2%	98.2%	Meeting Goal	Meeting Goal
5B(2) Rate of Timely Dental Exams	68.6%	83.5%	83.5%	Meeting Goal	Meeting Goal
5F Psychotropic Medications	12.5%	15.4%	N/A	↓	N/A
6B Individualized Education Plan	7%	3.7%	N/A	↑	N/A
8A Children Transitioning to Self-Sufficient Adulthood	SEE BELOW				
8A-1 Completed High School or Equivalency	61.7%	100%	N/A	Meeting Goal	N/A

8A-2 Obtained Employment	20.7%	0%	N/A	↑	N/A
8A-3 Have Housing Arrangements	91%	100%		Meeting Goal	
8A-4 Received ILP Services	78.1%	100%		Meeting Goal	
8A-5 Permanency Connection with an Adult	86.2%	100%		Meeting Goal	

Source: CWS/CMS 2013 Quarter 4 Extract

SUMMARY OF CWS/PROBATION OUTCOME MEASURES PERFORMING BELOW NATIONAL STANDARD

S2 RECURRENCE OF MALTREATMENT

CHILD WELFARE SERVICES

This measure was chosen as a focus area for this SIP Report. Please see the Strategy Analysis section on page 19 for further analysis for this measure.

P1 PERMANENCY IN 12 MONTHS

PROBATION

This measure was chosen as a focus area for this SIP Report. Please see the Strategy Analysis section on page 34 for further analysis for this measure.

P4 RE-ENTRY IN 12 MONTHS

CHILD WELFARE SERVICES

This measure was chosen as a focus area in CWS for this SIP Report. Please see the Strategy Analysis section on page 22 for further analysis for CWS.

PROBATION

The statistics for Q4 2013 (July 1, 2012-June 30, 2013) for P4 Re-entry in 12 months reflects a 25% rate of re-entry (Data Source: CWS/CMS 2013 Quarter 4 Extract/UC Berkeley). The information provided below was based on statistics extracted from UC Berkeley for the time period of January 1, 2012 – December 31, 2012.

The 2014 SLO CSA utilized the statistics from UC Berkeley for the time period of January 1, 2012 – December 31, 2012 to arrive at the following determinations:

For Probation, 1 out of the 5 youth discharged from foster care to reunification from July 1, 2012 to June 30, 2013 re-entered foster care in less than 12 months from the date of reunification. This constitutes a rate of 20% compared to the federal standard of 9.9%.

While this is below the Federal Standard, Probation chose not to focus on this area in the SIP for the following reasons:

Given the low number of Probation youth identified in this cohort, it would not have been possible to meet the federal standard unless there were zero re-entries. The one youth who re-entered was a particularly challenging case as the youth was a prior WIC 300 dependent that had both significant mental health issues and offending behaviors. Furthermore, there were significant family factors including a history of child abuse, substance abuse, and criminal behavior by the parent that added to the complexity of the case. Wraparound services were used to transition the youth back into the home, but were unfortunately unsuccessful.

Probation strategies to assist with successful reunification and prevent re-entry include the following:

- Progressive visitation while the youth is in placement
- Completion of a parenting program by the parent(s)/legal guardian(s)
- Aftercare planning while the youth is in placement
- Multi-Disciplinary Team Meeting – Services Affirming Family Empowerment (SAFE) or Wraparound– prior to reunification
- Probation Officer maintaining the case for the first 3 months of Aftercare
- Utilization of county resources in Aftercare including Drug and Alcohol Services and Mental Health

P5 Placement Stability

Child Welfare Services

This measure was chosen as a focus area for this SIP Report. Please see the Strategy Analysis section on page 29 for further analysis for this measure.

4B Least Restrictive Placement (Entries First Placement)

Probation

This measure was chosen as a focus area in Probation for this SIP Report. Please see the Strategy Analysis section on page 36 for further analysis for this measure.

4B Least Restrictive Placement (Point in Time)

Child Welfare Services

There was a significant increase of 138 children that entered foster care in the last 5 quarters versus the previous 12 quarters. The most significant increase was that of children placed in foster care and Group

Homes. The belief that family is the first choice for placement is highly supported; however, there has been a significant decrease in the amount of children placed with KIN. Behaviors of children have intensified causing KIN to have a more difficult time sustaining placement. CWS has increased the amount of RFA homes significantly as well; this increases placement. With the increase in difficult behaviors, Group Homes are also seeing an increase in capacity as they are more appropriate for the presenting issues. CWS provides retention efforts in the form of an annual Family Matters Retreat and a RFA Support Unit with an assigned contracted Social Worker to follow-up with the caregivers via phone calls after initial placements. All of these efforts help to sustain our placements. The intensity of the behavioral issues makes multiple placements for one child nearly inevitable, however, 4B was not chosen as a focus area as P4 has been chosen and the strategies and action steps that have been established for this measure will subsequently also improve measure 4B.

PROBATION

As of December 2013, there were 51 Probation youth placed in foster care. Of the 51 youth, 11.8% (6) were in relative placements, 3.9% (2) were in Foster Family Agency placements, 29.4% (15) were in Group Homes, 21.6% (11) were in Supervised Independent Living Placements (SILPs) and 7.8% (4) were in transitional housing.

When compared to prior point in time placement data, it is clear that while the overall number of Probation youth in placement is decreasing, the percentage of youth in Group Homes is increasing and the percentage in relative placements is decreasing. Demographic factors, such as the overall reduction in Juvenile Probation referrals, as well as systemic factors, such as the increased utilization of intensive home based interventions including Wraparound Services are likely impacting these trends. Further assessment and analysis is warranted, especially given the relatively recent implementation of the RFA program.

While 4B Least Restrictive Placement (Point in Time) is below the Federal Standard, Probation chose not to focus on this area in the SIP. The focus measure 4B First Entries strategies will also affect this measure.

5F PSYCHOTROPIC MEDICATIONS

CHILD WELFARE SERVICES

SLO County is above the state average in the percent of children authorized for psychotropic medications. As of December 2013, 55 out of 358 children (15.4%) were authorized for psychotropic medications.

In Q4 of 2010, 15.2% of SLO County youth were authorized to take psychotropic medication, while in Q4 of 2013 this number remained relatively stagnant at 15.1%. Our consistent number validates the importance of Social Workers assessing each youth's need for psychotropic medication and working closely with the court to receive authorization.

This measure was not chosen as a focus for the SIP as SLO County has recently implemented a review process where the CWS Public Health Nurse reviews the JV220 for completion, accuracy, and to ensure prescription dosages are appropriate for the age/weight of the minor prior to submitting it to court. SLO County CWS and Mental Health (MH) have a joint data base listing all the CWS minors in foster care prescribed psychotropic medication to assist CWS/MH in reviewing the prescribed psychotropic medications by all medical providers along with ensuring the JV220 are completed timely.

SLO County began participating in the Katie A. requirements to support efforts already in place to evaluate all youth for mental health needs and connect them early in their case plan to Mental Health providers. SLO

County partners closely with our Mental Health Agency to ensure youth are receiving needed services and referrals.

6B Individualized Education Plan

Child Welfare Services

As of December 2013, 13 of 350 (3.7%) of children in foster care in SLO County (both CWS and Probation) have Individualized Education Plans (IEP).

In Q4 of 2010, SLO County had 5.6% of youth with an IEP. In comparison, in Q4 of 2013 this number dropped to 3.7%. Data entry errors related to this measure might have caused our numbers to be higher than reflected currently. SLO County recently implemented new tools for Social Workers to identify which school-aged youth already have an IEP. CWS hosts a quarterly meeting focusing on the education needs of foster youth. In addition, CWS is working to improve awareness for early identification of who needs an IEP. This measure is also impacted because birth parents continue to hold educational rights even after the youth is taken into care which can cause information from the schools to be given to the parent and not communicated to the Social Worker. Additionally CWS is partnering with the SLO County Office of Education to implement the Foster Focus program. Foster Focus is a computer system that houses information for all foster youth in SLO County and matches them with school records. Once Foster Focus is fully implemented, Social Workers will receive timely information about school performance, discipline actions, and attendance for youth in foster care. While knowing how many youth in care have an IEP is important, this measure is not directly tied to child well-being and therefore CWS has not selected this as a focus measure for this SIP cycle. Additionally, CWS has already improved collaborative efforts with the SLO County Office of Education in order to address the educational needs of youth in foster care.

8A Children Transitioning to Self-Sufficient Adulthood

Child Welfare Services

This measure was chosen as a focus area for this SIP Report. Please see the Strategy Analysis section on page 26 for further analysis for this measure.

8A-1 Completed High School Equivalency

Child Welfare Services

SLO County in 2010 had 66.7% of youth who completed their High School or GED for this measure. This number increased to 100% in 2013. During the interim period between reports, SLO County has seen the positive effect of legislature passed to help foster youth retain partial credits earned, and also the minimum graduation standards for foster youth under AB 490. SLO County collaborates with our local County Office of Education to increase this measure. Access to tutoring and early identification of youth who are struggling or not on track to graduate is important for improving this measure. In addition, with the passage of AB12, youth have access to financial support while they finish their diploma and this has helped youth stay engaged in school without worrying about turning 18 and being unable to complete high school due to financial or housing concerns. As SLO County is already performing at 100% for this measure, we have not selected it as a focus measure for this SIP cycle.

8A-2 Obtained Employment

CHILD WELFARE SERVICES

Data for this measure has not been consistently captured. The current data report shows 0% of youth have obtained employment. This is incorrect and CWS will investigate to determine what data entry changes are needed to accurately capture this data. Because this data has not been consistently captured, we are unable to compare previous reporting periods to determine what data trends exist. From anecdotal data, this measure is increasing due to AB12 having a positive impact on youths' readiness for employment and due to collaborative efforts with local youth job readiness programs. SLO County contracts with Workforce Investment Act for a youth workforce program call Green Smart Training Services to promote and open job opportunities for youth in the community. Job shadowing and mentoring opportunities have allowed unpaid positions to be converted to paid employment. This measure will be tracked as part of our larger focus on measure 8A and in preparing youth to be independent adults.

8A-3 HOUSING ARRANGEMENTS

CHILD WELFARE SERVICES

Data for this measure was not captured for 2010. We are unable to compare the 2010 rates for this measure as they were not being captured at that time. For the 2013 measurement SLO County had 100% of youth having housing arrangements.

SLO County offers several housing options for youth including Transitional Housing Placement Program (THPP), Transitional Housing Program Plus (THP Plus) and Transitional Housing Plus Foster Care (THP Plus FC). We work closely with our transitional housing provider to address safety concerns that would otherwise create barriers to youth being admitted to transitional housing, and we work very closely with ILP to help youth navigate housing options available to them.

Being able to offer several housing options, in addition to the availability of the Supervised Independent Living Program (SILP) for AB12 youth, has had a positive impact on our youth's housing needs. In addition, ILP periodically sponsors a special event housing night and works closely with all youth to ensure they have stable housing.

8A-3 Housing Arrangements will be tracked as part of our larger focus on measure 8A and in preparing youth to be independent adults.

8A-4 RECEIVED ILP SERVICES

CHILD WELFARE SERVICES

SLO County partners closely with our ILP provider to ensure eligible youth are referred and served by ILP. Case carrying Social Workers strive to make sure youth are engaged in ILP, and that incentives are offered to keep youth to participating and active.

In SLO County, 40.6% of youth receive ILP Services, slightly lower than the state average of 54.2%. While it is not mandatory for youth to take part in ILP services, both CWS and Probation encourage participation in the program. Further, the Transitional Independent Living Program (TILP) services delivered measure from December 2013 shows 59% of youth received no ILP services.

As of March 5, 2015, SLO County has 101 youth age 16-21 in care (from weekly placement list dated 3/2/15 not including Probation kids). Of the 101 youth, 31 are placed out of county. Of the 70 in-county youth, 47 are active in ILP, and the remaining 23 are either inactive or waiting to be referred. It is important to note that ILP is a voluntary program, which based on the above numbers has a current participation rate of 46.5%.

As part of our focus on measure 8A, SLO County hopes to see the participation rate in ILP to increase to at least 60%.

8A-5 Permanency Connection with an Adult

Child Welfare Services

Data for this measure was not tracked previously in 2010; therefore, we are unable to compare this measure. For the 2013 data month, SLO County has a 100% rate of youth who have a permanency connection with an adult. SLO County has partnered with CASA to create a mentor program for ILP eligible youth. The mentor program has been beneficial to helping youth create another relationship with someone that they can carry on into adulthood after their professional services end. SLO County focuses intently with youth to help them identify and build their own support network that they can continue to access upon case closure. This measure will be tracked as part of our larger focus on measure 8A and in preparing youth to be independent adults.

CWS and Probation Focus Outcome Measures Strategy Analysis

Outcome Measure: S2 Recurrence of Maltreatment

Strategy # 1: Implement SOP Child and Family Team Meetings (SOP CFTM)

Justification Rationale: (CWS)

The statistics for Q4 2013 (January 1, 2012-December 31, 2012) for S2 Recurrence of Maltreatment reflects an 18.3% rate of recurrence (Data Source: CWS/CMS 2013 Quarter 4 Extract/UC Berkeley).

Out of 694 children who were victims of a substantiated or indicated maltreatment report during a 12-month period, 127 (18.3%) were victims of another substantiated or indicated maltreatment report within 12 months of their initial report. The National Standard for the measure is 63 (9.1%).

SLO County chose this measure for a variety of reasons. Since, the 2011 SIP SLO County's performance has improved slightly but not enough to meet the expectations of the agency and the National Goal. Staff and stakeholders agree that systemic changes and additional services/resources are needed to ensure families are empowered to develop in strength and resiliency by connecting with their communities to prevent future recurrence of maltreatment.

After a comprehensive analysis of this measure during the Peer Review and CSA process, SLO County will develop strategies specifically targeted to address the internal gaps in practice to reduce the rate of recurrence by implementing a SOP: Continuum of Care. This Continuum of Care framework will integrate SOP Mapping Sessions and Child and Family Team Meetings prior to the Jurisdictional/Dispositional Hearing, Status Review Hearings, and Permanency Hearing. This meeting framework will help address the

need for a systemic structure that will facilitate both a warm hand-off between CWS programs and transparency for the families. Ideally, with the implementation of the SOP Continuum of Care, CWS will be able to address strengthening coordinated efforts (Linkages) and Team Decision-Making Meetings (TDM), Family Finding and Engagement (FFE), ensure all children in care are assessed and evaluated for disabilities (Katie A), Standardized Decision-Making (SDM), support Quality Improvement (CQI), ensure the family has a support system in place after the referral or case is closed (Aftercare), and most importantly provide support and transparency for the families served.

Beginning in March 2016, the OCAP Program Manager will meet with the local CAPIT/CBCAP/PSSF providers to discuss strategies identified in the SIP, assess existing resources, and plan to address the gaps in resources/services that were identified by staff, youth and families, and community stakeholders.

From September 2012-August 2013, SLO County has implemented SOP. A team of SOP Coaches, which consists of Staff Development, Social Worker Supervisors, and Social Workers, has worked to sustain the implementation of SOP by providing ongoing SOP training and collaborating with community partners to expand SOP practice. The goal is to integrate SOP as a universal language and framework to enhanced critical thinking and judgment to all individuals involved with a family.

This strategy is different from the last SIP as it shifts from the implementation of SOP to focus on the integration of a SOP Continuum of Care: CWS practice from Emergency Response through Aftercare.

Outcome Measures Affected: S2, P4, P5

Action Steps:

- SLO County will convene a meeting with all of the Family Team Meeting Facilitators to assess existing Family Team Meetings and strategize how the agency and community partners can transition to one universal Child and Family Team Meeting structure
- Review existing Family Team Meeting (FTM) procedures and documents to assess comparability
- Collaborate with community partners to create uniformity in the modality of FTMs
- Develop policy and procedures in support of SOP CFTMs
- Provide training and coaching to achieve uniformity in the use of Safety Organize Practice Mapping Sessions to prepare for the FTM, use SOP language and framework during the meetings, and provide FTMs at the various stages of CWS Involvement: Initially, Ongoing, and Referral/Case Closure (Aftercare)
- Provide support in sustaining the implementation of SOP CFTMs
- Develop an SOP CFTM evaluation methodology to monitor progress and impact of SOP CFTM on CWS practice

Educational/training needs to achieve this strategy:

- SOP Facilitation Training –Part 2 for the TDM, SAFE, Wraparound, and Katie A CFTM facilitators to continue cross-training other agencies in utilizing SOP framework for FTMs
- SOP Supervisor Training – for CWS Supervisors to develop coaching skills and highlight the changes of SDM 3.0
- SOP Overview training for community partners to introduce the concept and language of SOP
- Common Core Practice framework—to emphasize how the SOP CFTM Continuum of Care Model

will support most of the initiatives/practices identified in the framework

Roles of other partners in achieving this strategy:

- Services Affirming Family Empowerment (SAFE), Wraparound, Katie A CFTM, and TDM Facilitators' will be participating in the SOP Facilitation training and participating in the SOP CFTM Workgroup
- Central California Training Academy will assist with training and coaching to support the implementation of a SLO County SOP CFTM Continuum of Care Model
- National Center for Child Delinquency (NCCD) will provide technical assistance and training to support the implementation of a SLO County SOP CFTM Continuum of Care Model

Evaluating and Monitoring:

SLO County would like to collaborate with NCCD and Casey Foundation to implement an SOP CFTM Evaluation Model to monitor impact of the new FTM infrastructure and its impact on overall practice. As a result of the SIP, SLO County will be closely monitoring Recurrence of Maltreatment, Placement Stability, Re-entry and Well-Being outcomes.

Outcome Measure: S2 Recurrence of Maltreatment

Strategy # 2: Strengthening and expanding prevention/early intervention collaborations

Justification Rationale: (CWS)

Recurrence of Maltreatment will continue to be a focus area as SLO County has not been able to meet the standards. A concerted effort will be made to engage Behavioral Health, which includes Mental Health and Drug and Alcohol. SLO County will continue to build upon existing collaboration efforts to offer much needed Mental Health and Drug and Alcohol services. CWS will also work closely with RISE and Women's Shelter to address family violence challenges. CWS will expand collaboration efforts with Family Resource Centers and local community partners.

Outcome Measures Affected: S2, P4

Action Steps:

SLO County will collaborate with local stakeholders to address gaps and resources for Spanish-speaking families, fathers, and youth/young adults.

These services will include:

- Expansion of Spanish-speaking resources
- Develop Father Support Groups and Parent Partner programs
- Engage youth to identify gaps for resources/services that will be made available to them
- Address the need for more substance abuse programs and mental health treatment services

- Partner with local providers to develop an interagency Family Preservation Program

Educational/training needs to achieve this strategy:

- CWS will offer SOP training for Community Partners
- CWS will collaborate with the Central California Training Academy to provide cross-training on the following topics:
    - Family Engagement
    - Team Decision-Making
    - Coordinated Case Planning
    - Aftercare Planning
- Community OCAP Providers will work with Strategies to train on Family Engagement, Visitation, Father Involvement, and Trauma Informed practices
- Child Welfare and Probation would like to collaborate with NCCD & Casey Foundation to provide Family Team Meeting technical assistance and training to engage families and empower them to build upon their strengths and address behavioral changes needed to preserve the family unit

Roles of other partners in achieving this strategy:

- Probation and Community Partners will participate in Child Welfare training whenever possible
- Behavioral Health, Probation, FCNI, and local Family Resource Centers will collaborate with CWS in serving families with improved transparency, coordination, cooperation among agencies, and most importantly inclusivity of the youth and parent(s) whenever possible

Evaluating and Monitoring:

- CWS will utilize Safe Measures and Monthly Measure reports to monitor progress on Recurrence of Maltreatment, Placement, TDM Progress report, and NCCD SDM Annual Reports to monitor
- CWS will receive Quarterly Reports for OCAP providers showing efforts in Family Preservation, Family Support Services, Time-Limited Family Reunification Services, and Adoption Promotion and Support Services

Outcome Measure: P4 Re-entry in 12 months

Strategy # 3: Family Treatment Court Alumni Association and Aftercare

Justification Rationale: (CWS)

The statistics for Q4 2013 (July 1, 2012-June 30, 2013) for P4 Re-entry in 12 months reflects a 22.8% rate of re-entry (Data Source: CWS/CMS 2013 Quarter 4 Extract/UC Berkeley). The information provided below was based on statistics extracted from Safe Measures for the time period of January 1, 2012 – December 31, 2012.

The 2014 CSA utilized the statistics from Safe Measures for the time period of January 1, 2012 – December 31, 2012 to arrive at the following determinations:

Measure P4 Re-entry in 12 months computes the percentage of children Re-entering in 12 months of reunification. For CWS, 21 of the 106 children reunified from January 2012 to December 2012 re-entered foster care in less than 12 months from the date of reunification. CWS had a rate of 19.8% of children reunified re-entering out-of-home care compared to the Federal standard of 8.3%. This resulted in 13 more children re-entering compared to the Federal standard's benchmark of 8 children. However, the three time periods following January – December 2012 have shown a significant decrease in percent of re-entry (Data Source: Safe Measures).

One factor in the high rate of re-entry involves drug relapses for one or both of the parents. Of the 13 families (21 children) who re-entered, 10 families (76.9%) did so due to the parent(s) relapsing. One program that has assisted CWS in attempting to improve this statistic includes Family Treatment Court (FTC-formerly Dependency Drug Court). The FTC has a re-entry rate of 8.1% for its graduates compared to the general population of 18.2% (source: 2012-2013 FTC Outcome Report). One of the barriers to FTC is that it is limited to drug-abusing parents and to a maximum of 42 clients at any one time.

Our FTC stakeholders identified a need for ongoing support after the formal FTC services stop when the case is dismissed in the juvenile court. Lack of continued support has led to numerous re-entries into Foster care. A need was identified for ongoing support to assist families when faced with challenges that can lead to a relapse. Having the support come from the FTC alumni and not a formal agency, parents would be more likely to participate in the program.

CWS recently instituted a Family Reunification (FR) Support Group for FTC participants. Clients become eligible for participation when they begin unsupervised visits with their children. They continue participation in the FR support group until 90 days following the initiation of their 30 day in-home trial visit with their children. This group is designed to help support FTC clients deal with the stress caused by the transition of their children back into their care while they simultaneously maintain sobriety.

Training of SOP in SLO County began in July 2012 with implementation in September 2012. Since receiving the SOP training, Court Social Workers and FM/FR Social Workers have worked hard to ensure case plans are behavior-centered rather than merely service focused. Social Workers have also begun working with families to put a safety network in place in order to support the family in achieving and maintaining child safety even after a case has closed.

Re-entry in 12 months was chosen as the focus for CWS in SLO County's joint 2014 Peer Review. CWS interviewed Social Workers and Social Worker Supervisors regarding this outcome.

The following strategies will be implemented in this SIP following the feedback from the 2014 Peer Review to improve performance on this measure:

- Training on Progressive Visitation practices and emphasis on the increased usage of these practices to improve a parent's ability to demonstrate to the Social Worker and court that they are ready to reunify with their children

- Reinforce the parents' ability to reunify by including trial home visits
- Training on case transfers and "warm hand-offs" from one Social Worker to another
- Improving the clarity and concise nature of case plans
- Continue to apply SOP to ongoing engagement and case planning throughout the life of a case
- Increase focus on utilizing the Harm & Danger statements in SOP
- Timely use of the Structured Decision-Making Risk Reassessment
- Use of Monthly Measures will be used to identify and monitor county identified outcomes
- Coordinated case planning will be a focus in several strategies to increase collaboration amongst staff

Outcome Measures Affected: P4

Action Steps:

- Create FTC Association and Aftercare Committee to discuss information from other counties' Aftercare programs to see what model would best fit SLO County
- DSS will request an additional Parent Partner position to assist with the initial coordination of the FTC Alumni group
- Identify appropriate Alumni to begin the association and to create an ongoing recruiting process to build the association
- Locate and support the Alumni Association by finding a location to have regular Alumni Association meetings
- Maintain statics to compare FTC families who have participated in the Alumni Association and the ones who didn't to compare reentry rates

Educational/training needs to achieve this strategy:

- Identify appropriate Alumni to begin the association and to create an ongoing recruiting process to build the association
- DSS will request an additional Parent Partner position to assist with the initial coordination of the FTC Alumni group

Roles of other partners in achieving this strategy:

- Create FTC Association and Aftercare Committee to discuss information from other counties' Aftercare programs to see what model would best fit SLO County

Evaluating and Monitoring:

- Maintain statics to compare FTC families who have participated in the Alumni Association and the ones who didn't to compare reentry rates

Outcome Measure: P4 Re-entry in 12 months

Strategy # 4: Utilize the Quality Assurance case reviews

Justification Rationale: (CWS)

Another important strategy which will aid in ensuring timely reunification within 12 months and decreasing re-entry into foster care involves the Quality Assurance (QA) case review process. This process will provide an ongoing assessment of agency performance in order to identify solutions to improve all outcome measures. For example, during interviews with key stakeholders, the QA Social Workers will identify specific staff training needs; evaluate service delivery and engagement with families, and how these factors impact timely reunification and re-entry following reunification.

Outcome Measures Affected: P4, P1, P5, 4B

Action Steps:

- The identified QA Social Workers completed the 4-day OSRI training on 4/14/15-4/17/15
- The QA Social Workers will participate in the 4 coaching calls and conduct case reviews on the list of cases provided by the state
- The QA Social Workers will begin conducting formal case reviews and will report their findings regarding trends and training needs, update Policies and Procedures, and identify resources that will assist in improving outcomes
- QA Social Workers will begin reviewing case reviews
- Meeting bi-monthly with QA Social Workers to discuss case reviews and findings
- Attend a monthly meeting with Regional Managers to discuss results from the case reviews for that month
- Attend different program work groups to discuss trends and areas of improvement identified

Educational/training needs to achieve this strategy:

- The QA Social Workers will complete the 4-day OSRI training on April 14, 2015-April 17, 2015
- The QA Social Workers will participate in the 4 coaching calls and conduct case reviews on the list of cases provided by the state
- The QA Social Workers complete the final mock case review to be certified as a case reviewer
- The QA Social Worker Supervisor will meet bi-monthly with QA Social Workers to discuss case reviews and findings

Roles of other partners in achieving this strategy:

- Key stakeholders will be interviewed by the QA Social Workers who will then identify specific staff training needs; evaluate service delivery and engagement with families, and how these factors impact timely reunification and re-entry following reunification

Evaluating and Monitoring:

- The QA Social Worker Supervisor and CWS Program Managers will attend a monthly meeting with Regional Managers to discuss results from the case reviews for that month
- The QA Social Workers and their Supervisor will attend on an ongoing basis different program work groups to discuss trends and areas of improvement identified

Outcome Measure: 8A Children Transitioning to Self-Sufficient Adulthood

Strategy # 5: Child Welfare will expand engagement of youth in Extended Foster Care

Justification Rationale: (CWS)

With the extension of foster care to age 21 implemented in January 2012, SLO County has had great success in engaging young adults to participate in Extended Foster Care (EFC). Currently, 48 youth are participating in EFC and 9 youth who are eligible to EFC, but not currently participating. This equates to an 84% participation rate. In SLO County, 40.6% of youth receive ILP Services, slightly lower than the state average of 54.2%. Further, the TILP services delivered measure from December 2013 shows 59% of youth received no ILP services. Because of the relatively low participation rate in ILP and because of our low number of TILP delivered services, the county has chosen to focus our efforts on youth transitioning to adulthood. One strategy is to expand engagement of youth in ILP and encourage participation in EFC. Youth who are connected to services early will develop a comfort level in accessing services and develop a relationship with service providers. By connecting youth to services, they will better supported during their transition to adulthood and know what resources are available to them when challenges arise. Youth who participate in EFC have a safety net and services and supports available to them as they become young adults. By encouraging youth to opt in, stay in and fully participate in EFC, youth will be able to take full advantage of the services and supports EFC offers.

Outcome Measures Affected: 8A

Action Steps:

In order to support this strategy, SLO County will employ the following methods:

- Open participation in ILP services to youth beginning at age 14
- Work with community partners to develop targeted services to engage youth in the 14-15 year old age range
- Develop pre and post skills assessment tools to measure skill development
- Develop re-engagement strategies for youth who have opted out to encourage re-participation
- Examine exit strategies to determine if exiting foster youth are being provided adequate information to be successful and have information about all resources available to them
- Examine re-entry procedure to determine if the re-entry process is easy to navigate and address

any potential barriers for youth who want to re-enter EFC

Educational/training needs to achieve this strategy:

- Secure training for staff that addresses the 14 & 15 year old population needs
- Secure training for staff that addresses the needs of 21 year olds who are exiting from foster care
- Create and deliver targeted trainings for youth that will help them self-assess and develop necessary skills
- Train staff on re-engagement strategies identified
- Train staff on pre and post skill assessment tools developed
- Determine if additional training around re-entry is necessary

Roles of other partners in achieving this strategy:

- ILP services provider will work with youth beginning at age 14
- ILP services provider will work to keep youth engaged and eligible to EFC through age 21
- Collaborate with Community Partners to identify gaps in skill development for youth
- Community collaboration to identify ways the community can support foster care participation and re-engagement
- Community collaboration to develop additional supportive services as identified

Evaluating and Monitoring:

- Monitor participation rates of 14 &15 year olds
- Monitor participation in EFC
- Monitor reasons why youth opt out of EFC
- Monitor rate of foster youth who re-enter after exiting EFC

Outcome Measure: 8A Children Transitioning to Self-Sufficient Adulthood

Strategy # 6: Promote preparation of youth to emancipate

Justification Rationale: (CWS)

All youth need supportive adults to help with the transition to adulthood. Youth in foster care have an added barrier as their natural support system, their parents, may no longer be involved in their lives. By early engagement of the adults who are connected to the youth and by making a concerted effort to have those adults understand their role in supporting the transition to adulthood, foster youth will have a supportive network to access when challenges arise.

Outcome Measures Affected: 8A

Action Steps:

In order to support this strategy, SLO County will employ the following methods:

- Schedule LTMs for all youth age 16 or older who are in Family Reunification or Permanent Placement Status
- Seek evidence based materials that can be used at home for caregivers to work with their youth to develop life skills
- Work with youth to identify mentors and other supportive adults who can offer a positive support as they move toward independence
- Examine current assessment tool used to create youth's TILP to determine effectiveness
- Develop a tracking mechanism to ensure that all youth are being offered training and/or outreach materials in the core life skill domains Skills (Education, Employment, Housing, Life Skills, and Permanency)
- Implement a structured way to ensure that youth who have identified competency deficiencies receive appropriate referrals and supports to increase their competency in those areas
- Explore using prevention funds to contract with a community partner a mentoring position that will work directly with foster youth who are parenting. Multi-generational involvement with CPS is not uncommon and a maternal history of victimization is a significant risk factor. Rates of substantiated abuse and neglect among children born to teen mothers with a history of reported or substantiated maltreatment are 2 to 3 times more higher than the rates of children whose teen mothers had not been reported to CPS (Children's Data Network report California's Most Vulnerable Parents: When Maltreated Children have Children) .
- Mentors would be available to work intensely with parenting youth to address parenting needs and connecting youth with supports and resources

Educational/training needs to achieve this strategy:

- Identify training needs of Social Workers to help them evaluate the competency of youth on their caseloads in each of the core areas of Independent Living Skills (Education, Employment, Housing, Life Skills, and Permanency)
- Identify training needs of Foster Families to help them identify ways they can incorporate daily living skills training to the youth in their home in a seamless and thorough manner
- Explore what trainings are needed for staff and care givers to help them understand the needs and unique challenges of older foster youth. This will include training on how trauma impacts the young adult's ability to become self-sufficient.
- Offer training to caregivers to help them understand the needs of emancipating foster youth and to develop strategies to work with their youth
- Training to support TILP development tools created
- Training to support use of assessment tools developed

Roles of other partners in achieving this strategy:

- Continue offering our innovative Transitional Age Youth Financial Assistance (TAY-FAP) program. In 2010 SLO County implemented the TAY-FAP program. TAY-FAP provides financial support to eligible youth with needs related to enrolling in or maintain enrollment in a college, university or vocation

program, that are not covered by financial aid programs, and that enhances their ability to achieve independence and self-sufficiency. The philosophy and practice underlying the TAY-FAP is to empower transitional aged youth to achieve self-sufficiency and to establish essential community connections to meet their needs. Examples of TAY-FAP support include: housing in a dormitory, student housing or apartment, transportation, school supplies, text books, lab fees, or other required school related tools, and meeting urgent, essential or emergency needs related to living.

- Continue encouraging our youth to participate in the Chafee Grant Program which provides up to $5,000 annually to foster youth and former foster youth for college courses or vocational training.
- Continue supporting our local chapter of the California Youth Coalition (CYC). CYC is a statewide youth-run organization for former and current foster youth ages 14 to 24. CYC advocates for change in the foster care system, encourages foster youth to use their voice to make positive change, builds leadership skills, and informs legislators of foster youth needs and policy development.
- Continue to develop and expand our partnership with local provider Choice Educational Services to provide college counseling services to all interested foster youth. Choice Educational Services meets with foster youth one on one to assist them through the college application and acceptance process.
- Work closely with our ILP Contractor to ensure services are not duplicated and that youth have an array of services available to them.
- Collaborate with community partners to develop training and outreach materials appropriate for use by the caretaker when the car taker is mentoring the youth in their home.
- Collaborate with community partners to increase mentorship and training opportunities for youth.

Evaluating and Monitoring:

- Monitor the use of the LTMs through the Independent Living database on a monthly basis
- Monitor completion of TILP goals
- Monitor life skill development through ongoing skills assessment testing
- Monitor youth participation in trainings offered through ILP
- Monitor TILP services delivered
- Monitor participation of care givers in trainings offered

Outcome Measure: P5 Placement Stability

Strategy # 7: Increase recruitment efforts

Justification Rationale: (CWS)

The statistics for Q4 2013 (July 1, 2012-June 30, 2013) for P5 Placement Stability reflects a 4.45% rate (Data Source: CWS/CMS 2013 Quarter 4 Extract/UC Berkeley). This is higher than the 4.12% of the Federal Standard. The information provided below was based on statistics extracted from Safe Measures for the

time period of January 1, 2012 – December 31, 2012.

As of December 2013, of the 36,570 children who were part of this cohort, there were a total of 163 moves which averaged out to 4.45 moves per 1,000 days. Factors contributing to the performance in this measure are the lack of RFA Homes available at the time of the initial placement resulting in a struggle to best match child to placement, lack of support for caregivers post placement, and an increase in the severity of the needs and behaviors of children coming into care.

The 2014 SLO CSA utilized the statistics from Safe Measures for the time period of January 1, 2012 – December 31, 2012 to arrive at the following determinations:

The RFA process has brought with it some challenges, but also improvements. Relatives or non-related extended family members are required to participate in the RFA process. The time commitment and document expectations have proven to be a deterrent to some relatives. The RFA process levels the playing field for all caregivers regardless if they are matched or unmatched. The result of RFA in some instances has uncovered some concerns with relative placements that we would have otherwise not been able to assess accordingly. Therefore, we have had to do further assessments of the caregivers and in some instances remove the children.

Lack of RFA homes is a contributing factor to placement instability. Our County needs significantly more homes than what we currently have available. It has become increasingly more likely that a child will be placed into a home that is available rather than an ideal "fit" for the child's needs. Therefore, the increase in movements is likely due to RFA homes being a "temporary fix" until a more ideal situation can be determined. Additionally, because we have so few homes to place with, we often place back to back with the same care providers instead of being able to rotate through homes and allow care providers to have a break from fostering. This contributes to caregiver fatigue and burnout.

Ongoing recruitment and retention efforts to attract quality homes will help with continued efforts to improve in this area. Parent Resource Information Development and Education (PRIDE) Training is more intensive and targeted towards RFA development and quality. The PRIDE classes are facilitated by Child Welfare Social Workers and Co-Trained by veteran Resource Parent. The PRIDE trainings enable Resource Families to clearly determine what their support needs are and how their own history affects their parenting philosophies. By examining these areas, our care providers are better equipped to serve our youth. Additionally, the quality of RFA homes is improved.

Outcome Measures Affected: P5

Action Steps:

In order to support this strategy, SLO County will employ the following methods:

- Continue to convene a recruitment and retention focused work group to assess needs and generate new strategies and ideas to address those needs
- Create new ad campaigns that will include: Bulk mailings to residence of SLO County, new commercials, paper booklets for how to become a RFA home, information about our department, and new poster boards rotating throughout the SLO County

- Improve PRIDE Training to include more in-depth information regarding the CWS process. Also provide services to families, such as free Health Screenings, TB tests, Live Scanning and CPR/First Aid training, to remove barriers for the home approval process
- Create a new database for tracking PRIDE participant's attendance and services
- Track withdrawals and completion of PRIDE participant.
- Create new SLO County Certified Shelter Bed homes program
- Apply for new funding opportunities to explore new and innovative recruitment and retention strategies
- Better utilize already identified months (such as National Foster Care month and National Adoptions month) to drive community wide awareness of the need for Resource Families and promote awareness of foster care
- Examine trend of male foster youth experiencing a higher level of placement instability then female foster youth
- Examine trend of older youth experiencing a higher number of moves and identify strategies to recruit homes who want to provide care for older teens and understand their needs
- Seek ways to partner with schools to recruit teachers to increase the availability of homes within each school district to increase the likelihood children will be able to stay within their school of origin

Educational/training needs to achieve this strategy:

- Train staff regarding recruitment strategies and their role in recruitment and retention
- Seek training from other agencies experiencing success in recruitment
- Identify needs for specialty training for homes to better support the needs of the children and youth in care
- Seek research about the difference in placement stability experiences by gender and by race and strategies to mitigate these two areas
- Seek research and training about supporting the placement of older foster youth. Develop training for homes who desire to serve this population that will equip them with tools to meet the needs of these emerging young adults.

Roles of other partners in achieving this strategy:

- Multi-Disciplinary Team to collaborate on recruitment effort and to identify individual needs of clients being served
- Partner with local churches to reach target population
- Close collaboration with the Foster Parent Association to identify member concerns and to facilitate training and information sharing

Evaluating and Monitoring:

- Database creation needed for:
    - Number of inquiries received, broken down by which advertisement method reached that individual

- Number of inquiries that begin the approval process
- Number of inquiries that convert to actual RFA approved homes
- RFA approvals
- RFA approval withdrawals
- RFA approvals closing reasons after approved
- Number of RFA families on going

- Monitor reasons why RFA homes choose to stop fostering.
- Monitor reasons why families who initially inquire do not complete the process
- Monitor reasons why RFA choose to give notice on children in their home to have them moved
- Monitor success of various recruitment strategies

Outcome Measure: P5 Placement Stability

Strategy # 8: Increase resources for Foster Parents and Social Workers

Justification Rationale: (CWS)

The ongoing education of Foster Parents and Social Workers both together and independently strengthen the retention of the Foster Homes. Ongoing education regarding specialized needs & department strategies enhance communication resulting in a deeper commitment to foster care.

Thoroughly assessing foster families and addressing all needs including tangible, emotional and supportive helps the foster family to feel engaged and valued as a member of the team surrounding the child/youth in their care.

Outcome Measures Affected: P5

Action Steps:

- Increase resources for Foster Parents: Reimbursement and resources for respite care, free car seats for emergency placements, free diapers and free clothing for foster youth
- Work with local schools to provide emergency placement supplies for Resource Families
- Increase summer training programs adding Hot Topic summer training sessions
- Increase access for Social Workers to attend training with Resource Families
- Bring Social Workers and Resource families together to work as teams (Provide food and childcare at all events)
- Development of four RFA Self-Care Improvement activities per year, including respite care, meals and education
- Identify key annual trainings that County will deliver in addition to special “one off” trainings of

interest. Key annual trainings could include: accessing college education resources, trauma informed parenting, strategies for addressing developmental delays, mental health issues, etc.

- Further develop Foster Support Unit role to help connect Resource Families to resources
- Explore options for providing payment to Resource Families for child care expenses incurred
- Explore options for providing Resource Families additional support in transporting kids in their care to and from visitations, doctor visits, school etc.
- Explore providing Respite care to all Resource Families to help reduce burn out

Educational/training needs to achieve this strategy:

- Collaborative trainings between Social Workers and Foster Parents (thoughtful and intentional opportunities to promote honesty and trusting relationships)
- Increase training opportunities by offering special training in key areas such as parenting traumatized children, working with teens who have experienced trauma, working with children who are developmentally delayed, working with teens who are experimenting with drugs, working with children with mental health challenges, parenting developmentally delayed children, etc.
- Explore nontraditional training methods such as online training or booklets
- Explore creating a training series for foster homes who want to specialize in certain types of behaviors or child needs. Explore having a certification available for homes to participate in specialized training

Roles of other partners in achieving this strategy:

- Collaboration with Foster and Kinship Care Education Program – Cuesta College to provide training opportunities and excellent trainers
- Identify other training opportunities being offered throughout the community and explore if the Department could pay for Foster Parents to attend trainings when a cost is involved
- Explore what resources are available community wide to support foster families and work to better connect families to those services

Evaluating and Monitoring:

- Provide tracking of trainings attended by both Foster Parents and Social Workers. Surveys to measure effectiveness and appropriateness' of trainings
- Develop surveys to measure effectiveness and appropriateness of trainings
- Determine what trainings the Social Workers attend in conjunction with the resource parents
- Track resources most often requested by resource families
- Track and evaluate respite care utilized

Outcome Measure: P1 Permanency in 12 months (entering Foster Care)

Strategy # 9: Increase the collaboration and coordination between Probation and Child Welfare

Justification Rationale: (Probation)

The statistics for Q4 2013 (July 1, 2012-June 30, 2013) for P1 Permanency in 12 months (entering foster care) reflects a 17.9% rate of permanency (Data Source: CWS/CMS 2013 Quarter 4 Extract/UC Berkeley). The information provided below was based on statistics extracted from UC Berkeley data for the time period of July 1, 2012 – June 30, 2013. The 2014 SLO CSA utilized the statistics from UC Berkeley Data for the time period of January 1, 2013 – June 30, 2013 to arrive at the following determinations.

For the time period of January 1, 2013 to June 30, 2013, of the 11 Probation youth entering foster care for the first time that remained in care for 8 days or longer, 2 youth (18.2%) reunified in less than 12 months. This is below the federal standard of 48.4%.

Probation has chosen this Federal Measure to focus on in this SIP for the following reasons:

As detailed in the CSA under previous measures C1.1 and C1.2, reunification in less than 12 months has proven to be a difficult standard for Probation youth. Probation is hopeful that this P1 strategy, as well as the strategies identified in outcome measure 4B, will have a positive effect on timely reunification measures.

Some strategies and services identified in the Peer Review and Community Forums to assist in timely reunification included the following:

- Increase SAFE, Wraparound or other team based services to support transition between placements
- ILP services
- Increasing sibling contact
- Increase Family Advocates or Parent Partners use to support parents when the youth returns home
- Collaborate with existing Youth Mentor Programs and connect with at-risk foster youth
- Use SKYPE or other teleconferencing to overcome barriers in regards to visitation and family counseling
- Schedule Family counseling sessions immediately after home visits to process issues that came up
- Positive reinforcement
- Use gas gift cards and other transportation assistance to help families visit youth as traditional repayment for expenses can be a burden for some families

Increasing the collaboration and coordination between Probation and CWS will enhance services provided to foster youth and their families by better identifying and sharing resources, resolving issues, and responding to statewide changes such as RFA and CCR.

Areas identified for increased collaboration and coordination include RFA, communication surrounding

foster care changes, in-home parenting support, and Quality Assurance.

Increasing the potential for more RFA homes for Probation youth will provide less restrictive alternatives to Group Home placement. Incorporating information specific to Probation foster care youth into the RFA Foster Parent Training will better inform potential RFA families of issues specific to Probation youth and the support that Probation is able to offer. Adding probation information into the RFA trainings could potentially develop more RFA homes for Probation foster youth.

Meeting regularly with CWS will enhance communication, ensure coordinated delivery of services, and assist with implementing foster care changes at the county level. While Probation and CWS communicate regularly and have a positive working relationship, there is no regularly scheduled meeting to address the coordination of services and collaboration on foster care changes.

CAPSLO currently provides in-home parenting support through their Direct Services Program, but thus far it has only been accessed by CWS. Collaborating on this in-home parenting support program to include Probation families in reunification services will help with timely reunification.

CWS recently added Quality Assurance Social Workers. Training these workers to be well versed in Probation foster care issues will allow them to better analyze Probation cases and assist with best practices in regards to permanency in 12 months.

Outcome Measures Affected: P1, 4B, P5

Action Steps:

- Incorporate information specific to youth in Probation foster care into RFA Foster Parent Training to better inform RFA families of Probation specific issues and potentially develop more RFA homes for Probation foster youth
- Hold quarterly meetings between Probation Placement Supervisor and CWS Program Managers to better coordinate services and foster care changes at the county level
- Incorporate Probation families into CAPSLO Direct Services Program which provides in home parenting support
- Train Quality Assurance Social Workers on Probation specific foster care information for better analysis and identification of barriers to permanency in 12 months

Educational/training needs to achieve this strategy:

- Probation Placement staff will be provided training on CCR and ongoing foster care changes either through in-house trainings or as they become available through the state or University California Davis Resource Center for Family Focus Practice

Roles of other partners in achieving this strategy:

- CWS will meet with Probation quarterly and incorporate CAPSLO when needed

Evaluating and Monitoring:

- Probation and CWS will monitor overall strategy and evaluate action steps during quarterly meetings

Outcome Measure: 4B Least Restrictive Placement (First Entries)

Strategy # 10: Enhance training and resources available to Probation Placement Officers

Justification Rationale: (Probation)

The Peer Review process identified the need for formalized training of Probation Placement Officers on EFC as well as additional resources for youth transitioning to adulthood. Family finding was also identified as an area of needed improvement.

LTMs will provide youth with formalized guidance and support in transitioning to adulthood. The Parent Locator Service will provide Probation Officers with increased information on relatives of the youth with a goal of increasing relative foster care options. Placement staff well versed in EFC will be better able to assist youth in navigating the use of these services while on their path to self-sufficiency.

Outcome Measures Affected: 4B, P5, 8A

Action Steps:

- Create and implement a process for Probation to utilize LTMs to better support older youth transitioning home or to less restrictive placement types
- Create and implement a process for Probation to use Parent Locator Service (PLS) to better identify parental and relative placement options
- Train Placement Unit Staff on specifics of EFC

Educational/training needs to achieve this strategy:

- Probation will coordinate with CWS and the SLO County ILP Provider, FCNI , for assistance with implementing LTMs as the process is already in existence for CWS youth
- Probation Placement Supervisor will train staff on use of the Parent Locator Service
- Probation will seek training on EFC through the University California Davis Resource Center for Family Focus Practice

Roles of other partners in achieving this strategy:

- CWS and FCNI will assist in the implementation of LTMs and CDSS will facilitate the use of the Parent Locator Service

Evaluating and Monitoring:

- Probation will monitor overall strategy and evaluate action steps at a minimum every six months during Placement Unit Meetings

Outcome Measure: 4B Least Restrictive Placement (First Entries)

Strategy # 11: Develop an in-custody treatment program for high risk probation youth

Justification Rationale: (Probation)

By having an in-custody treatment program, Probation will have an alternative to Group Home placement for higher risk juvenile delinquents who are unable to be maintained in their home. The specialized treatment and supervision needs of these youth are often not able to be met in a Group Homes setting, resulting in poor outcomes, including frequent absconding behaviors and new offenses. The existence of this program will reduce the number of first time entries into Group Home placement.

The SLO County Juvenile Hall is currently undergoing an expansion project to add an additional unit that will increase capacity to serve an additional 20 youth. This will allow Probation to use one of the existing 15 bed-units for an in-custody treatment program. Probation will be creating a workgroup that includes a cross section of Probation staff as well as collaborators to develop a program. Research on evidence based practices and principles will include visiting existing effective in-custody treatment programs in other counties in order complete program development.

Outcome Measures Affected: 4B

Action Steps:

- Create a workgroup to develop an in-custody treatment program
- Research evidence based practices and principles on effective in-custody treatment programs
- Research and visit existing in-custody treatment programs in nearby counties
- Complete program development, including policies and procedures, positions, and job descriptions

Educational/training needs to achieve this strategy:

- Probation in-custody treatment program staff will need training and education on identified programs as determined by the workgroup including trauma informed care, cognitive behaviorally therapy, and behavior intervention modality. Workgroup will research training options including local agencies and University California Davis Resource Center for Family Focus Practice

Roles of other partners in achieving this strategy:

- SLO County Public Health, Drug and Alcohol Services and Mental Health as well as the County Office of Education will be approached to offer input on programs and provide direct services to youth

Evaluating and Monitoring:

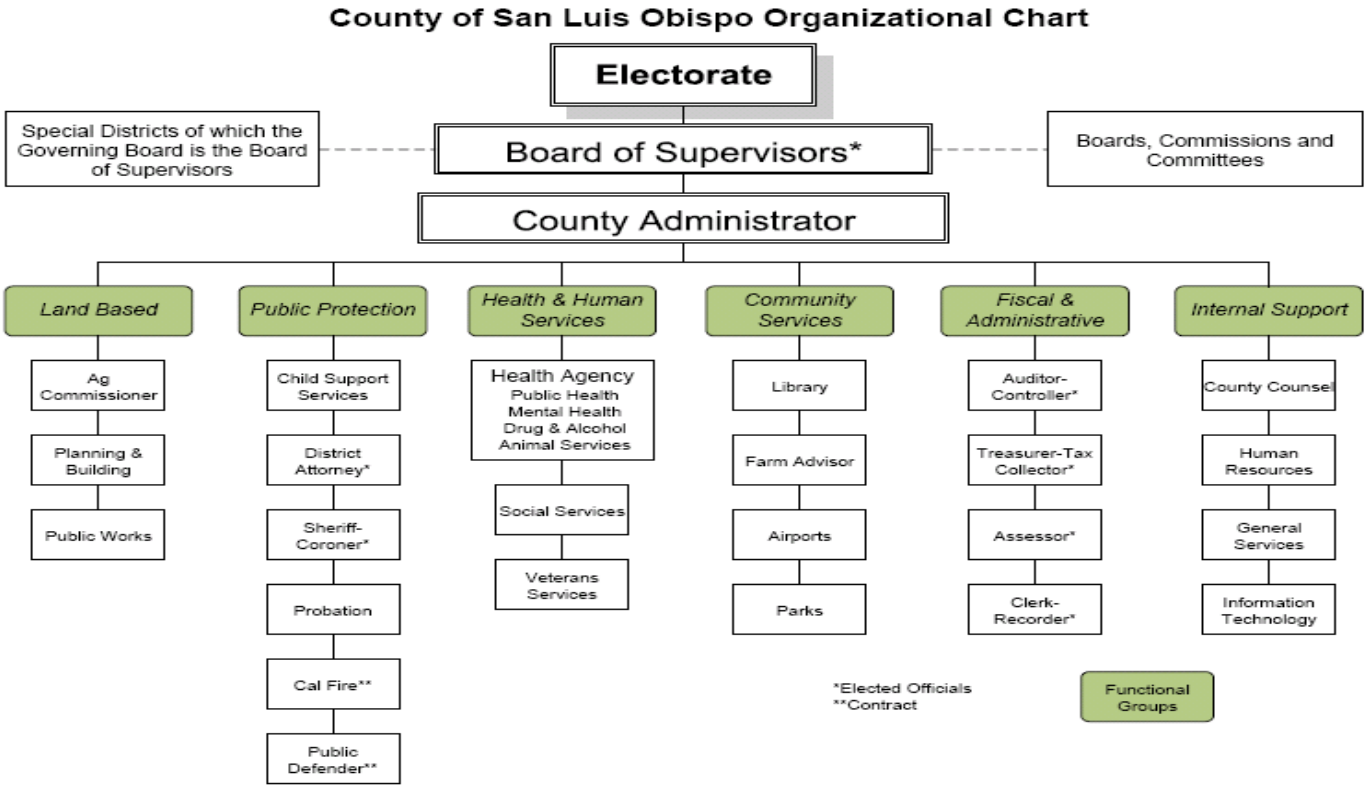
- The workgroup will be developing quality assurance measures that will utilize existing data systems such as Probation's case management system, Monitor, in order to evaluate the effectiveness of the in-custody treatment program

PRIORITIZATION OF DIRECT SERVICE NEEDS

COUNTY GOVERNANCE STRUCTURE

The SLO County Board of Supervisors designated the Children's Services Network to administer CAPIT, CBCAP, and PSSF funds.

Both the Department of Social Services and Probation are part of the government of SLO County. The agencies are two separate entities, but work together to provide services to children and families. Probation provides a wide array of services to both the juvenile and adult population of law offenders. The Juvenile Division is comprised of the Juvenile Investigations, Juvenile Review, Field Supervision and Placement Units, and provides services along a continuum of care, including prevention, intervention, supervision, and incarceration. The CWS division of the Department of Social Services provides services that ensure safety and stability for children experiencing or at-risk of abuse and neglect and, when possible, keep them in their own homes. Additionally, the Department of Social Services provides aid for children placed in foster care, whether this is through CWS or Probation. The Department of Social Services also administers the CalWORKs, Medi-Cal, Cal Fresh, General Assistance (known collectively as Participant Services) and Adult Services programs.



CAPIT/CBCAP/PSSF

The Child Abuse Prevention, Intervention, and Treatment (CAPIT), and PSSF Program Manager is responsible for providing technical assistance to subcontractors. With the formation of Partnership for Excellence in Family Support (PEFS), subcontractors and their staff have additional resources for technical assistance with CFS and its contractors, as well as options for formal training.

From the CAPIT funds, money is set aside for training scholarships. It is available for parents and family advocates in order to attend conferences and training events pertaining to family strengthening. Similarly, CFS provides CBCAP funded scholarships for parents to attend conferences and training events. The CAPIT/ PSSF liaison's attendance is required at the trainings, as it is funded by the Department of Social Services.

Training and technical assistance for vendors/contractors and parent liaisons is provided through PEFS. PEFS has identified five core projects:

- Parent Connection – the Parent Connection project coordinator ensures delivery of parent education programs supports parent coaching series, and monitors and evaluates parent education resources provided through the Parent Connection. The project coordinator also provides guidance to Parent Connection on content of the website, materials, and curricula.
- The Parent Leadership Program with PEFS is responsible for planning, implementing, and integrating the Promotores Collaborative of San Luis Obispo as a parent shared leadership into the community. This will further support engagement of parents on advisory councils, evaluation workgroups, etc.
- Peer Review – the Peer Review lead is responsible for planning and scheduling peer review trainings, as well as ensuring that partner agencies actively engage in the peer review process. Each PSSF and CAPIT recipient agency has participated in Peer Review with another family resource center in either SLO County or the Tri-Counties area that includes Santa Barbara and Ventura counties.
- Staff Development – activities include identifying unmet staff needs, monitoring core staff development needs, and planning for and scheduling local trainings.

PROGRAM DESCRIPTION

This section presents and analyzes both the current services and the lack of programs and activities provided by public, private profit and nonprofit organizations that affect the continuum of care from prevention, Child Welfare, and/or Probation through Aftercare. CBCAP, CAPIT, PSSF, and CTF funds can be used to strengthen the array of services from the community for the prevention of child abuse and neglect, as well as for children and families receiving Child Welfare and Probation services.

CAPIT, PSSF, and CBCAP funding provides child abuse prevention and early intervention services throughout the county to ensure the health and well-being of children and families. Prevention services designed to keep families from getting involved in CWS and Probation and which enable at-risk children to remain with their families include: evidence-based parenting classes, parent education resources, parent involvement programs, and efforts to raise awareness of the risk factors for and indicators of child abuse and referral procedures. Programs receiving funds serve a purpose along the continuum of children's services (0-5, school age, and youth) that leads to improved long-term outcomes for the county's children and families.

The following services are provided through CAPIT/CBCAP/PSSF:

- The LINK (CAPIT/PSSF): The Link is a non-profit organization that links community members with services, support, and partnerships in order to become healthy, productive and thriving. Founded in 1998 as a project of the Atascadero Youth Task Force, the LINK has become a full service Family Resource Center and a leading provider of Family Advocates in six school districts in SLO County.

- Services Affirming Family Empowerment (SAFE) System of Care (CAPIT/PSSF): SAFE is an integrated, community-based, school-linked resource system for children and families developed by the Children's Services Network in 1998. Its purpose is to address a broad spectrum of issues related to keeping children safe, healthy, at home, in school and out of trouble. This is accomplished through six multi-agency service teams operating at six school-based sites in Arroyo Grande, Atascadero, Paso Robles, Nipomo, Oceano, and San Luis Obispo.
    - Service providers work together to provide three levels of service, prevention, community-based, and intensive. Two key components of SAFE are family-involvement in case planning and the intensive-level multi-agency team meeting which results in a coordinated case plan for the family. Each SAFE site utilizes the services of Family Advocates to work directly with the families. The SAFE intensive services team includes agency staff from CWS, Probation, Mental Health, and community-based agencies particular to the family's needs. The following agencies host SAFE sites/staff are SAFE, and Central Coast Link. Recently, SAFE intensive teams specific to the 0-5 population have been convened.
- CAPSLO (CAPIT/PSSF): CAPSLO is the community action agency who responds to CWS Community Response referrals and provides other services to empower individuals and families to achieve economic self-sufficiency and self-determination
- Family Resource Centers have Family Advocates who assess child and family needs, provide parent education, system navigation, and advocacy as part of the services.
    - Family Advocates assess child and family needs; provide parent education, system navigation, and advocacy as part of the services provided through local family resource centers. In the SAFE system of care, supportive Family Advocates remain connected with the family over time and help them access appropriate services at every level. Family Advocates are bilingual/bicultural staff and are therefore better able to provide support services to at risk youth and linguistically isolated families in both the North and South Regions of SLO County. The following agencies provide Family Advocate services to their respective communities SAFE, and Central Coast Link.
- Partnership for Excellence in Family Support, SLO County's family resource center network. Family Resource Centers are located in Nipomo, Oceano, Arroyo Grande, San Luis Obispo, Los Osos, Atascadero, Templeton, Paso Robles, and San Miguel
    - Promotores Collaborative of San Luis Obispo (CBCAP): A 40 hour leadership-training program, in collaboration with North and South Region family resource centers. This program provides parents and agency leaders with the tools to work together constructively. Parents are empowered to engage in system planning, improve family functioning, and improve systems via the development of integrated, consumer-oriented, and accessible services.
- Parent Connection of SLO County (CBCAP): A coordinated, systemic approach to the delivery of parent education resources in the family support field. Parent Connection offers:
    - A web-based family resource center (sloparents.org) providing a current list of parenting classes and parenting support services,
    - An information line (805-543-3700) to help parents find classes in their area,
    - The Parent Connection Helpline (805-904-1411) with parent coaches who can answer parenting questions and provide support.

PSSF COLLABORATIVE

Currently, the PSSF collaborative receives oversight from the Children's Services Network and OCAP Program Manager. The purpose of the Children's Services Network is to provide leadership to all agencies and programs dealing with families and the development of comprehensive community services to children and their families. They communicate information between public and private agencies responsible for delivery of children's services. They also serve as the community-based oversight council for grant applications and administration of family preservation programs and endorse appropriate grant applications.

QUALITY ASSURANCE SYSTEM

CAPIT/CBCAP/PSSF

The Department of Social Services continues to serve as the conduit and fiscal agent for the Child Abuse Prevention, Intervention, and Treatment (CAPIT) and PSSF funding streams. The PSSF/CAPIT liaison, a Department of Social Services Prevention Program Manager, reviews and approves all invoices prior to submittal to fiscal staff for processing. Requests for Proposal are issued through the County General Services division. All contracts require specific, measurable outcomes that are tracked via quarterly reports submitted to the Department of Social Services Program Manager. Data is also reported to the Prevention Program Manager as necessary for the completion of the Annual Report to the OCAP. The Program Manager schedules on-site reviews of at least one OCAP funded provider annually. The Department of Social Services has a system to report any findings noted during the site review and recommends corrective action as necessary. The Prevention Program Manager follows up with contractors in writing to address any concerns noted during the reporting process and offers technical assistance as necessary to improve outreach to targeted populations and improved tracking of service provision.

The Department of Social Services delegates Center for Family Strengthening (CFS) to implement CBCAP services in collaboration with and reporting to the Children's Services Network and County Board of Supervisors. The entire CBCAP funds of $17,000 are used for The Promotores Collaborative of SLO County, which is a Parent Leadership Program. Evidence-informed practices such as surveys are utilized to measure what parents learn from the classes. In addition, CBCAP funds support attendance at the California State Parent Leadership conference and provide stipends for parent representation during the CSA planning process.

CFS has developed systems for program evaluation and assessment of client satisfaction for Children's Trust Fund (CTF) and CBCAP funded services via pre and post tests, surveys, and focus groups. Additionally, several components of Partnership for Excellence in Family Support (PEFS) will ensure consistency among funded agencies which is useful in overall evaluation and capacity building for fund recipients

The CSA process has revealed opportunities for improvement in the overall quality assurance system for CAPIT and PSSF funds. Areas for improvement in oversight include:

- Developing a formalized review process requiring annual on-site reviews of a minimum of three funded programs annually. A cycle for review will be established so that every program is visited at least every other year
- Outcomes evaluation
- Assessment of client satisfaction via surveys conducted annually
- The Department of Social Services already collects quantitative data on the population served

- The improved system will utilize consumer feedback captured it through surveys and on-site monitoring visits to the programs to capture qualitative data
- The goal, to be addressed further in the SIP, is to establish a formal process that results in the issuance of written monitoring reports that identify strengths and areas in need of improvement, including any findings and concerns, and provides an opportunity for the contractor to address the findings and submit a corrective action plan
- The Prevention Program Manager will monitor the contractor's implementation and resolution of the corrective action plan

CHILD WELFARE SERVICES/PROBATION

The recent CSA Community Forums provided both CWS and Juvenile Probation with community and partner agency feedback. Both agencies would like to continue these forums on a regular basis to provide an opportunity for continuous feedback.

CWS has created a variety of specific databases that support continued self-evaluation and goal-setting. The Child Location Database tracks children from the time that they enter placement, as they move from one placement to another until they return home. Team Decision-Making Meetings are continuously monitored and results are shared with all CWS staff on a monthly basis. The RFA Database tracks county RFA homes from the first inquiry during recruitment through approval. This database is used by CWS managers, foster care recruitment and retention, licensing, placement and adoptions to find available homes, set recruitment goals and monitor county homes. There is a database to monitor ILP youth's progress in preparing for adulthood following youth from the completion of the Transitional Independent Living Plan, throughout ILP services until the youth has transitioned to adult life. Monthly Measures allows managers, supervisors and case-carrying Social Workers to track their progress on a monthly basis from the perspective of the individual Social Worker, to the unit, regional and department-wide levels. At every level and area of responsibility decisions can be made on how to improve the results based on actual data.

In early 2010, Probation completed a three year Strategic Plan for the implementation of Evidence-based Practices. This plan includes areas of quality assurance, including the tracking of internal outcome data as well as measurements of the reliability of assessments and other departmental tools.

Child Welfare/Probation Placement Initiatives

SAFETY ORGANIZED PRACTICE

The Department has been training staff in SOP which is a holistic approach to collaborative teamwork that seeks to build and strengthen partnerships within a family, their informal support network of friends and family, and CWS. SOP utilizes strategies and techniques in line with the belief that a child and his or her family are the central focus and the partnership exists in an effort to find solutions that ensure safety, permanency, and well-being for children.

Social Workers are ensuring case plans are behavior-centered rather than merely service focused. This change provided clients with a clear and concise document outlining exactly what behavioral changes the Department and the court expects when an objective is being required. It is these behavioral changes, actions of protection taken by the parent that mitigate the danger, that demonstrate movement towards a child's safety in parental care.

COMMERCIAL SEXUAL EXPLOITATION OF CHILDREN

The CSEC Collaborative Response Team of SLO County, led by CWS, is taking a victim-centered approach to ensure that youth who are sexually exploited receive the support and services they need. The primary goal is to help youth of Commercial Sexual Exploitation (CSE) heal, address their trauma, build skills to enter adulthood and contribute to society.

CSEC Collaborative Response Team, more specifically the newly appointed SLO County CSEC Speakers Bureau, will provide training for community stakeholders working with youth in child-serving systems. The training will bring awareness to help identify sexually exploited and at-risk youth, provide service and supports for CSEC, as well as educate on the use of culturally competent and trauma-informed practices.

In collaboration, identified agencies will develop a standardized curriculum to provide ongoing training and mentoring for all staff. CSEC Training will be infused into existing training curricula. There has been much training held in SLO County where Child Welfare Staff have attended as well as Community Partners.

CSEC prevention efforts are designed to utilize outreach and education. Prevention begins with identifying youth who are at risk for exploitation and connecting them with services and support before victimization occurs. CWS will implement the West-Coast Children's Clinic Screening Tool.

In order to identify a commercial sexual exploited or at-risk youth, a universal Screening Tool will be used amongst local agencies. The screener at the agency can refer the youth to services in the community that will meet their needs or continue providing services for them.

CSEC COLLABORATIVE RESPONSE TEAM

- PACT
- Multi-Disciplinary Team (MDT)
- Youth
- Atascadero Bible Church
- Community Action Partnership (CAPSLO)
- County of San Luis Obispo Department of Social Services - CWS
- County of San Luis Obispo District Attorney
- County of San Luis Obispo Juvenile Probation
- Department of Homeland Security
- Family Care Network, Incorporated
- Federal Bureau of Investigations (FBI)
- Local Immigration Attorneys
- Catholic Charities
- Mountainbrook Abolitionists
- RISE
- San Luis Obispo County Behavior Health
    - Drug and Alcohol Services

    - Mental Health Services
- San Luis Obispo County CSEC Speakers Bureau
- San Luis Obispo County Victim Witness
- Suspected Abuse Response Team (SART)
- Women's Shelter Program
- CSEC Community Advocate
- Restorative Justice

KATIE A

A monthly meeting is being held with CWS, Behavior Health, and Supervisors to ensure our local protocol is working well. An internal database was created for CWS to monitor that the children in care, are getting a Mental Health Screening Tool Referral and Assessment completed by the Social Worker and sent to Mental Health. Once received by Mental Health, they make the determination whether or not the child is eligible to Katie A Services. This process also pertains to Non Minor Dependents regardless of whether or not they appear to be eligible for Katie A Services. CWS can determine how many children have open Katie A cases, or have any missing assessments. This process has been very helpful for both CWS and Behavioral/Mental Health Services.

5 Year SIP Chart- Attachment 1

Priority Outcome Measure or Systemic Factor: S2 Recurrence of Maltreatment-CWS

This measure reflects the percentage of children who were victims of child abuse/neglect with a subsequent substantiated or indicated report of child abuse/neglect within 12 months.
National Standard: < 9.1%

CSA Baseline Performance: 86.2% (Q4 2013). According to the Q4 2013 Data Report, of the 312 who were victims of a substantiated or indicated maltreatment report during a 12-month period, 269(86.2%) children did not have another substantiated or indicated maltreatment report within 12 months of their initial report.

New Federal Measure Baseline Performance: 18.3% (Q4 2013). According to the Q4 2013 Data Report, of the 694 who were victims of a substantiated or indicated maltreatment report during a 12-month period, 127 (18.3%) were victims of another substantiated or indicated maltreatment reporter within 12 months of their initial report.

Target Improvement Goal:
If the number of children with substantiation during a 12-month period remains static at 694 for the next 5 years, then SLO County will have to increase the number of children with no other substantiation within 12 months of their initial report by the following:
Year 3:

- Decrease by 27 children with recurrence of maltreatment
- 14.4%

Year 4:

- Decrease by 52 children with recurrence of maltreatment
- 10.8%

Year 5:

- Decrease by 64 children with recurrence of maltreatment
- 9.1%

Priority Outcome Measure or Systemic Factor: P4 Re-entry in 12 months-CWS

This measure reflects the percentage of children re-entering foster care within 12 months of reunification.
National Standard: <8.3%

CSA Baseline Performance: 19.8% (Q4 2013). According to the Q4 2013 Data Report, 21 (19.8%) of the 106 children who reunified had re-entered foster care in less than 12 months from the date of reunification.

New Federal Measure Baseline Performance: 22.8% (Q4 2013). According to the Q4 2013 Data Report, 18 (22.8%) of the 79 children who reunified had re-entered foster care in less than 12 months from the date of reunification.

Target Improvement Goal:
If the number of children reunifying with a parent/caregiver remains static at 97 (Data Source: CWS/CMS 2013 Quarter 4 Extract/UC Berkley), SLO County will need to decrease the number of children (18) re-entering foster care within 12 months by the following:

Year 3:

- Decrease by 4 children with no re-entry (14 total re-entering)
- 14.43%

Year 4:

- Decrease by 4 children with no re-entry (10 total re-entering)
- 10.30%

Year 5:

- Decrease 2 children with no re-entry (8 total re-entering)
- 8.3%

Priority Outcome Measure or Systemic Factor: 8A Children Transitioning to Self-Sufficient Adulthood-CWS

This measure reflects the percentage of children who are transitioning to self-sufficient adulthood.
State Standard: 37.5%>

CSA Baseline Performance: 40.6% (Q4 2013). According to the Q4 2013 Data Report, 40.6% of youth receive ILP services. This meets the state's standard of 37.5% and while it is not mandatory for youth to take part in ILP services, CWS encourages participation in the program. Even though SLO County CWS already meets the state standard, youth will continue to be engaged in the hope that they will continue to participate in ILP services.

Target Improvement Goal:
Below are the percentages that CWS will increase youth who are actively participating in ILP:
Year 3:

- 50% of ILP eligible youth actively participate in ILP
    - 60% of youth receive TILP delivered services
    - 30% of 14/15 year old ILP eligible youth will participate in ILP
    - 85% of EFC eligible youth will participate in EFC
    - 15% of youth who exit EFC will re-enter

Year 4:

- 55% of ILP eligible youth actively participate in ILP
    - 65% of youth receive TILP delivered services
    - 35% of 14/15 year old ILP eligible youth will participate in ILP
    - 85% of EFC eligible youth will participate in EFC
    - 15% of youth who exit EFC will re-enter

Year 5:

- 60% of ILP eligible youth actively participate in ILP
    - 70% of youth receive TILP delivered services
    - 40 % of 14/15 year old ILP eligible youth will participate in ILP
    - 85% of EFC eligible youth will participate in EFC
    - 20% of youth who exit EFC will re-enter

Priority Outcome Measure or Systemic Factor: P5 Placement Stability-CWS
This measure reflects the number of placement moves during a 12 month period.
National Standard: <4.12%

CSA Baseline Performance: 80.4% (Q4 2013). According to the Q4 2013 Data Report, of the 255 children served in foster care during the year who were in foster care for at least 8 days but less than 12 months, 205 children

(80.4%) had two or fewer placement settings.

New Federal Measure Baseline Performance: 4.45% (Q4 2013). According to the Q4 2013 Data Report, of the 36,570 children who were measured under this baseline, they experienced 4.45% of moves per 1, 000 days.

Target Improvement Goal:
SLO County anticipates that it will take two years of implementation of recruitment and retention strategies to see a measurable impact on placement stability. Therefore we are not including a placement stability measurement increase until year 3 of our plan.

Year 1:

- At least 30% of resource parents will attend at least 1 in person training session per year
- Non-Traditional training methods will be utilized by at least 40% of Foster Parents per year
- At least 30% of County Social Workers will attend a joint training with resource families.
- Inquiry phone calls will increase by 5% over previous year
- Available RFA homes will increase by 5% over previous year

Year 2:

- At least 35% of resource parents will attend at least 1 in person training session per year
- Non-Traditional training methods will be utilized by at least 45% of Foster Parents per year
- At least 35% of County Social Workers will attend a joint training with resource families.
- Inquiry phone calls will increase by 5% over previous year
- Available RFA homes will increase by 5% over previous year

Year 3:

- At least 40% of resource parents will attend at least 1 in person training session per year
- Non-Traditional training methods will be utilized by at least 50% of Foster Parents per year
- At least 40% of County Social Workers will attend a joint training with resource families.
- Inquiry phone calls will increase by 5% over previous year
- Available RFA homes will increase by 5% over previous year
- Decrease placement moves to 4.3 per 1,000 days overall

Year 4:

- At least 45% of resource parents will attend at least 1 in person training session per year
- Non-Traditional training methods will be utilized by at least 55% of Foster Parents per year
- At least 45% of County Social Workers will attend a joint training with resource families.
- Inquiry phone calls will increase by 5% over previous year
- Available RFA homes will increase by 5% over previous year
- Decrease placement moves to 4.12 per 1,000 days overall

Year 5:

- At least 50% of resource parents will attend at least 1 in person training session per year
- Nontraditional training methods will be utilized by at least 60% of Foster Parents per year (at this juncture SLO County anticipates families will utilize both in personal training and nontraditional training methods which will account for the overlap of percentages)
- At least 50% of County Social Workers will attend a joint training with resource families.
- Inquiry phone calls will increase by 5% over previous year
- Available RFA homes will increase by 5% over previous year
- Decrease placement moves to 4.0 per 1,000 days overall

Priority Outcome Measure or Systemic Factor: P1 Permanency in 12 months (entering foster care)-Probation
This measure reflects the percentage of children who are discharged to permanency within 12 months of entering foster care.
National Standard: 40.5%>

CSA Baseline Performance: 18.2% (Q4 2013). According to the Q4 2013 Data Report, which looked at the 6 month period of January 1, 2013- June 30, 2013, 2 (18.2%) of 11 children were discharged to permanency within 12 months of entering foster care.

New Federal Measure Baseline Performance: 17.9% (Q4 2013). According to the Q4 2013 Data Report, which looked at the 12 month period of January 1, 2012- December 31, 2012, 5 (17.9%) of 28 children were discharged to permanency within 12 months of entering foster care.

Target Improvement Goal:
Probation is currently below the Federal Standard by 22.6%. The following represents the targeted increases for year 3-5 in order to meet the Federal Standard:
Year 3:

- 13.56%> (31.46% overall performance)

Year 4:

- 18.08%> (35.98% overall performance)

Year 5:

- 22.6%> (40.5% overall performance)

Priority Outcome Measure or Systemic Factor: 4B – Least Restrictive (Entries First Placement: Group Home)-Probation

This measure addresses the number of children entering foster care to a first placement type of Group Homes within a 12 month period.

State Standard:

- Relative Placements, 27.2%>
- RFA Homes, 16.3>
- FFA, 4.39%>
- **Group Homes, <10%**
- SILP, N/A
- Transitional Housing, N/A
- Guardians, 2.5%>

CSA Baseline Performance: 86.7% (Q4 2013). According to the Q4 2013 Data Report, there were 51 Probation youth placed in foster care 11.8% (6) were in Relative Placements, 3.9% (2) were in Foster Family Agency (FFA) Placements, **29.4% (15) were in Group Homes**, 21.6% (11) were in Supervised Independent Living Placements (SILPS), and 7.8% (4) were in Transitional Housing. None placed in RFA Homes or with Guardians.

Target Improvement Goal:
If the number of remains static at 51 for the next 5 years, then SLO County Probation will have to decrease the number of Probation youth placed in group care as a first placement type by:
Year 3:

- Less than 11 children in Group Home
- Group Home: 21.6%

Year 4:

- Less than 9 children in Group Home
- Group Home: 17.6%

Year 5:

- 5 children or less in Group Home
- Group Home: 10%

Strategy 1: Implement Safety Organized Practice Child and Family Team Meetings (SOP CFTM) Continuum of Care to reduce reoccurrence of maltreatment by 9.2%.	☒ CAPIT ☐ CBCAP ☒ PSSF	Applicable Outcome Measure(s) and/or Systemic Factor(s): **S2 Recurrence of Maltreatment** **P4 Re-entry in 12 months** **P5 Placement Stability**	
	☐ N/A	☐ Title IV-E Child Welfare Waiver Demonstration Capped Allocation Project	
Action Steps:	Implementation Date:	Completion Date:	Person Responsible:
A. Convene workgroup to develop an interagency SOP Child Family Team Meeting process that will encompass a universal language (SOP), coordinated response and case planning, standardized safety and mental health assessments, in SLO County.	03/2016		CWS Staff Development CFTM Workgroup
B. Review existing family team meeting policy and procedures to assess comparability and collaborate with community partners to create uniformity in existing family team meeting framework.	06/2016		CWS Staff Development CFTM Workgroup
C. Develop policy and procedures in support of SOP CFTMs.	07/2016		CWS Staff Development CFTM Workgroup
D. CFTM Workgroup will provide training and coaching to achieve joint understanding between the DSS, service providers, and families about child safety, improve transparency, and improve overall practice.	09/2016		CWS Staff Development CFTM Workgroup
F. Provide support in sustaining SOP CFTMs.	Ongoing		CWS Staff Development
G. Monitor progress utilizing CWS/CMS, SafeMeasures and Business Objects reports.	Ongoing		CWS Staff Development

Strategy 2: Strengthening and expanding prevention/early intervention collaborations.	☒ CAPIT ☐ CBCAP ☒ PSSF ☐ N/A	Applicable Outcome Measure(s) and/or Systemic Factor(s): **S2 Recurrence of Maltreatment** **P4 Re-entry in 12 months** ☐ Title IV-E Child Welfare Waiver Demonstration Capped Allocation Project	
Action Steps:	Implementation Date:	Completion Date:	Person Responsible:
A. Collaborate with Differential Response provider, CAPSLO to review and revise program specifications to expand local Family Preservation Program.	03/2016		CWS Staff Development Probation CAPSLO
B. Update policies and procedures for implementation of the revised Family Preservation Program.	04/2016		CWS Staff Development Probation CAPSLO
C. Provide cross-training to CWS, Probation and CAPSLO staff.	06/2016		CWS Staff Development Probation CAPSLO
D. CWS, Probation, and CAPSLO will meet monthly to discuss issues, ongoing strengths, and service delivery between the agencies.	07/2016		CWS Staff Development Probation CAPSLO
E. Collaborate with Behavioral Health to expand Substance Abuse and Mental Health resources/services for prevention and early intervention.	Ongoing		CWS Staff Development Probation CAPSLO
F. Monitor service delivery and outcomes, utilizing local databases.	Ongoing		CWS Staff Development Probation CAPSLO

Strategy 3: FTC Alumni Association and Aftercare. This will assist in reducing reentry by connecting parents who have successfully completed FTC with the Alumni Association (parent who graduated FTC and successfully reunited with their child/ren) for ongoing support during the case and after dismissal.	☒ CAPIT ☐ CBCAP ☒ PSSF	Applicable Outcome Measure(s) and/or Systemic Factor(s): **P4 Re-entry in 12 months**	
	☐ N/A	☐ Title IV-E Child Welfare Waiver Demonstration Capped Allocation Project	
Action Steps:	Implementation Date:	Completion Date:	Person Responsible:
A. Create FTC Association and Aftercare Committee to discuss information from other counties Aftercare programs to see what model would best fit SLO County.	11/1/2015	7/2016	FTC Social Worker CWS Program Manager
B. DSS will request an additional Parent Partner position to assist with the initial coordination of the FTC Alumni group.	4/1/2016	7/2016	CWS Program Manager
C. Identifying appropriate Alumni to begin the association and to create an ongoing recruiting process to build the association.	7/1/2016	Ongoing	FTC Social Worker CWS Program Manager
D. Locate and support the Alumni Association by finding a location to have regular Alumni Association meetings.	12/1/2016	Ongoing	FTC Social Worker CWS Program Manager
D. Maintain statics to compare FTC families who have participated in the Alumni Association and the ones who didn't to compare reentry rates.	7/1/2017	Ongoing	FTC Social Worker CWS Program Manager

Strategy 4: Utilize the Quality Assurance case reviews to identify barriers to reunification and reentry into foster care. The case reviews will also assist in identifying training needs with documentation, visits, and case planning pertaining to all outcomes.	☐ CAPIT ☐ CBCAP ☐ PSSF	Applicable Outcome Measure(s) and/or Systemic Factor(s): **P4 Re-entry in 12 months** **P1 Permanency in 12 months** **P5 Placement Stability** **4B Least Restrictive**	
	☒ N/A	☐ Title IV-E Child Welfare Waiver Demonstration Capped Allocation Project	
Action Steps:	Implementation Date:	Completion Date:	Person Responsible:
A. The identified Quality Assurance (QA) Social Workers completed the 4-day OSRI training on 4/14/15-4/17/15.	4/14/ 2015	4/17/ 2015	Case Review Social Workers
B. The Case Review Social Workers participated in the 4 coaching calls and conducted case reviews on the list of cases provided by the state. The Social Workers completed the final mock case review and were certified.	5/4/ 2015	9/3/2015	Case Review Social Workers
C. The certified Social Workers began conducting formal case reviews and will report their findings regarding trends and training needs, update policies and procedures, and identify resources that will assist in improving outcomes.	10/1/2015	Ongoing	Social Worker Supervisor/Program Manager Case Review Social Workers
D. The identified Quality Assurance staff will need to complete the online OSRI course to become temporarily certified.	10/1/2015	11/31/2015	Social Worker Supervisor Program Manager
E. The Quality Assurance staff will begin to review the Social Workers case reviews for consistency and completeness.	TBD	Ongoing	Social Worker Supervisor Program Manager

F. Meeting bi-monthly with case review Social Workers to discuss trends and findings.	11/1/2015	Ongoing	Social Worker Supervisor/Program Manager Case Review Social Workers
G. Attend a monthly meeting with Regional Managers to discuss results from the case reviews for that month.	12/1/2015	Ongoing	Regional Managers Program Managers
H. Attend different program work groups to discuss trends and areas of improvement identified.	1/2016	Ongoing	Social Worker Supervisor/Program Manager Case Review Social Workers
I. The identified Quality Assurance staff will attend the 4-day OSRI training and participate in 4 coaching calls before taking the final mock case review.	2/2016	6/1/2016	Social Worker Supervisor Program Manager
Strategy 5: Child Welfare will expand engagement of youth in EFC and increase participation in the Independent Living Skills Program to at least 60%.	☐ CAPIT ☐ CBCAP ☐ PSSF	Applicable Outcome Measure(s) and/or Systemic Factor(s): **8A Transitioning Youth to Adulthood**	
	☒ N/A	☐ Title IV-E Child Welfare Waiver Demonstration Capped Allocation Project	
Action Steps:	Implementation Date:	Completion Date:	Person Responsible:
A. Open participation in ILP services to youth beginning at age 14	7/1 2015		Staff Development
B. Develop targeted services to engage youth in this younger age range.	1/ 2016		Staff Development/ILP Staff
C. Develop pre/post skills assessment tools to measure skill development	7/2016		Staff Development
D. Monitor participation rates of 14/15 year old population	Ongoing		Staff Development

E. Monitor participation in EFC and reasons why youth choose not to participate	Ongoing		Staff Development
F. Develop re-engagement strategies for youth who have opted not to participate in EFC to encourage re-participation	7/1/ 2016		Staff Development
Strategy 6: Promote preparation of youth to emancipate by engaging all stakeholders in the youth's life including care givers, Social Workers Independent Living case managers and other adult mentors.	☒ CAPIT ☐ CBCAP ☒ PSSF	Applicable Outcome Measure(s) and/or Systemic Factor(s): **8A Transitioning Youth to Adulthood**	
	☐ N/A	☐ Title IV-E Child Welfare Waiver Demonstration Capped Allocation Project	
Action Steps:	Implementation Date:	Completion Date:	Person Responsible:
A. Schedule LTMs for all youth age 16 or older who are in Family Reunification or Permanent Placement Status.	Ongoing		CWS Social Workers
B. Monitor the use of the LTMs through the Independent Living database on a monthly basis.	Ongoing		Staff Development
C. Develop materials that can be used at home for caregivers to work with their youth to develop life skills.	Ongoing		Staff Development
D. Offer training to caregivers to help them understand the needs of emancipating foster youth and to develop strategies to work with their youth.	Ongoing		Staff Development

E. Work with youth to identify mentors and other supportive adults who can offer a positive support as they move toward independence.	Ongoing		CWS Social Workers
F. Develop an assessment tool that will help drive youth's TILP plans to focus on needed skill development areas.	7/1/ 2015	6/30/ 2016	Staff Development
G. Develop a tracking mechanism to ensure that all youth are being offered training and/or outreach materials in the 7 life skill domains.	7/1/2015	6/30/2016	Staff Development
H. Monitor participation of youth and completion of TILP goals and life skill development through ongoing skills assessment testing.	Ongoing		Staff Development
I. Explore contracting with local providers using prevention funds to have mentors available who specialize in working with parenting youth. Mentors would be available to work intensely with parenting youth to address parenting needs and connecting youth with supports and resources.	7/1/2016		Staff Development
J. Identify training needs of Social Workers to help them evaluate the competency of youth on their caseloads in each of the core areas of Independent Living Skills (Education, Employment, Housing, Life Skills, and Permanency).	Ongoing		Staff Development

K. Implement a structured way to ensure that youth who have identified competency deficiencies receive appropriate referrals and supports to increase their competency in those areas.	Ongoing		Staff Development
Strategy 7: Increase recruitment efforts to increase the number of RFA Homes.	☒ CAPIT ☐ CBCAP ☒ PSSF	Applicable Outcome Measure(s) and/or Systemic Factor(s): **P5 Placement Stability**	
	☐ N/A	☐ Title IV-E Child Welfare Waiver Demonstration Capped Allocation Project	
Action Steps:	Implementation Date:	Completion Date:	Person Responsible:
A. Improving Parent Resource Information Development and Education Training (PRIDE) to include more in depth information regarding the Child Welfare Department process.	01/2016		CWS Staff Development in collaboration with FKCE
B. Continue to convene a recruitment and retention focused work group to assess needs and generate new strategies and ideas to address those needs	Ongoing		CWS Staff Development in collaboration with other interested County staff
C. Create new ad campaigns that will include: Bulk mailings to residence of SLO County, new commercials, paper booklets for how to become a RFA home, information about our department, and new poster boards rotating throughout the SLO County.	7/1/2015		CWS Staff Development in collaboration with recruitment work group
D. Provide services to families, such as free Health Screening, TB tests, Live Scanning and CPR/First Aid training, to remove barrier for home approval process.	Ongoing		CWS Staff Development, Public Health Department, Office of Education

E. Create new database for tracking PRIDE participant's attendance and services. Also track withdrawals and completion of PRIDE.	07/2016		CWS Staff Development and Information Technology Unit
F. Development new SLO County Certified Shelter Bed homes.	07/2016		CWS Staff Development and FCNI
G. Apply for new funding opportunities to explore new and innovative recruitment and retention strategies.	Ongoing		CWS Staff Development
H. Better utilize already identified months (such as National Foster Care month and National Adoptions month) to drive community wide awareness of the need for Resource Families and promote awareness of foster care.	Ongoing		CWS Staff Development in collaboration with recruitment and retention work group
I. Seek ways to partner with schools to recruit teachers to increase the availability of homes within each school district to increase the likelihood children will be able to stay within their school of origin.	Ongoing		CWS Staff Development in collaboration with SLO County Office of Education
J. Examine trend of male foster youth experiencing a higher level of placement instability then female foster youth and identify strategies to address this disparity.	2/2016		CWS Staff Development
K. Examine trend of older youth experiencing a higher number of moves and identify strategies to recruit homes who want to provide care for older teens and who understand their needs.	2/2016		CWS Staff Development

Strategy 8: Increase Resources to Foster Parents and Social Workers.	☒ CAPIT ☐ CBCAP ☒ PSSF	Applicable Outcome Measure(s) and/or Systemic Factor(s): **P5 Placement Stability**	
	☐ N/A	☐ Title IV-E Child Welfare Waiver Demonstration Capped Allocation Project	
Action Steps:	Implementation Date:	Completion Date:	Person Responsible:
A. Increase resources for Foster Parents: reimbursement and resources for respite care, free car seats for emergency placements, free diapers and free clothing for foster youth.	07/2017		CWS Staff Development
B. Identify key annual training that County will deliver in addition to special "one off" trainings of interest. Key annual trainings could include accessing college education resources, trauma informed parenting, strategies for addressing developmental delays etc.	Ongoing		CWS Staff Development in collaboration with recruitment and retention work group and FKCE
C. Develop four RFA Self-Care Improvement activities per year, including respite care, meals and education.	01/2016		CWS Staff Development in collaboration with recruitment and retention work group
D. Work with local schools to provide emergency placement supplies for Resource Families.	07/2016		CWS Staff Development in collaboration with SLO County Office of Education
E. Increase summer training programs; add Hot Topic summer training sessions.	7/2015		CWS Staff Development
F. Bring Social Workers and Resource families together to work as teams (Provide food and childcare at all events).	Ongoing		CWS Staff Development

G. Further develop Foster Support Unit role to help connect Resource Families to resources.	Ongoing		CWS Staff Development
H. Explore options to assist Resource Families with transportation needs such as to and from visitation, doctor visits, school etc.	7/2016		CWS Staff Development
I. Explore providing Respite care reimbursement to all Resource Families to help reduce burn out.	7/2016		CWS Staff Development
J. Explore options for providing payment to Resource Families for child care expenses incurred.	7/2016		CWS Staff Development
K. Increase access for Social Workers to attend training with Resource Families.	7/2016		CWS Staff Development
Strategy 9: Increase the collaboration and coordination between Probation and CWS regarding foster care resources and issues in SLO County.	☒ CAPIT ☐ CBCAP ☒ PSSF	Applicable Outcome Measure(s) and/or Systemic Factor(s): **P1 Permanency in 12 months (entering foster care)** **4B Least Restrictive Placement (Point in Time)** **P5 Placement Stability**	
	☐ N/A	☐ Title IV-E Child Welfare Waiver Demonstration Capped Allocation Project	
Action Steps:	Implementation Date:	Completion Date:	Person Responsible:
A. Incorporate information specific to youth in Probation foster care into RFA Foster Parent training to better inform RFA families of probation specific issues and potentially develop more RFA homes for Probation foster youth.	7/1/2017		Probation Placement Supervisor

B. Hold quarterly meetings between Probation placement supervisor and CWS program managers to better coordinate services and foster care changes at the county level.	3/1/2016		Probation Placement Supervisor
C. Incorporate Probation families into CAPSLO Direct Services Program which provides in home parenting support.	3/1/2017		Probation Placement Supervisor
D. Train Quality Assurance Social Workers on probation specific foster care information for better analysis and identification of barriers to permanency in 12 months	4/1/2016		Probation Placement Supervisor
Strategy 10: Enhance training and resources available to Probation Officers for better supporting youth transitioning to adulthood and better identifying and support less restrictive placement types.	☒ CAPIT ☐ CBCAP ☒ PSSF	Applicable Outcome Measure(s) and/or Systemic Factor(s): **4B Least Restrictive Placement (Point in Time)** **P5 Placement Stability** **8A Children Transitioning to Self-Sufficient Adulthood**	
	☐ N/A	☐ Title IV-E Child Welfare Waiver Demonstration Capped Allocation Project	
Action Steps:	Implementation Date:	Completion Date:	Person Responsible:
A. Create and implement a process for Probation to utilize LTMs to better support older youth transitioning home or to less restrictive placement types.	7/1/2016		Probation Placement Supervisor
B. Create and implement a process for Probation to use Parent Locator Service (PLS) to better identify parental and relative placement options.	4/1/2016		Probation Placement Supervisor
D. Train Placement Unit Staff on specifics of EFC	Train 3 POs and 1 PAs 01/01/2016		Juvenile Hall Superintendent or designee

Strategy 11: Develop an in custody treatment program for high risk and high needs probation youth.	☐ CAPIT ☐ CBCAP ☐ PSSF	Applicable Outcome Measure(s) and/or Systemic Factor(s): **4B Least Restrictive Placement (Point in Time)**	
	☒ N/A	☐ Title IV-E Child Welfare Waiver Demonstration Capped Allocation Project	
Action Steps:	Implementation Date:	Completion Date:	Person Responsible:
A. Create a workgroup to develop an in custody treatment program.	12/01/2015		Juvenile Hall Superintendent or designee
B. Research evidence based practices and principles on effective in-custody treatment programs.	03/31/2016		Juvenile Hall Superintendent or designee
C. Research and visit existing in-custody treatment programs in nearby counties.	9/30/2016		Juvenile Hall Superintendent or designee
D. Complete program development, including policies and procedures, positions, and job descriptions.	06/30/2016		Juvenile Hall Superintendent or designee

Glossary-Attachment 2

California Youth Connection (CYC): CYC is guided, focused and driven by current and former foster youth with the assistance of other committed community members. It promotes the participation of foster youth in policy development and legislative change to improve the foster care system, and strives to improve social work practice and child welfare policy.

Center for Family Strengthening (formerly San Luis Obispo Child Abuse Prevention Council): A private, non-profit, locally based organization whose primary purpose is to prevent child abuse and neglect through education, training, and public awareness.

Central Coast LINK: The LINK is a non-profit organization that links community members with services, support, and partnerships in order to become healthy, productive and thriving. Founded in 1998 as a project of the Atascadero Youth Task Force, the LINK has become a full service Family Resource Center and a leading provider of Family Advocates in six school districts in SLO County.

Child Abuse Prevention, Intervention, and Treatment (CAPIT): The CAPIT program is intended to encourage child abuse and neglect prevention and intervention programs by the funding of agencies addressing needs of children at high risk of abuse or neglect and their families.

Child Welfare Services/Case Management System (CWS/CMS): A statewide computer system to automate the case management, services planning, and information gathering functions of CWS.

Children's Services Network: A community collaborative comprised of the directors of public agencies and key community leaders involved in health, welfare, and educational services to children, youth, and families.

Children's Trust Fund (CTF): The purpose of the CTF is to fund child abuse prevention coordinating councils, along with child abuse and neglect prevention and intervention programs operated by private nonprofit organizations or public institutions of higher education, with recognized expertise in fields related to child welfare.

CAPSLO: SLO County's community action agency which provides a variety of comprehensive community-based programs. CAPSLO is a private, nonprofit, Public Benefit Corporation, providing an umbrella of direct safety net and family development services.

Community-Based Child Abuse Prevention (CBCAP): The CBCAP program was established to support community-based efforts to develop, operate, expand, and enhance network initiatives aimed at the prevention of child abuse and neglect, to support networks of coordinated resources and activities to better strengthen and support families to reduce the likelihood of child abuse and neglect, and to foster an understanding, appreciation, and knowledge of diverse populations in order to be effective in preventing and treating child abuse and neglect.

Concurrent Planning: A legal requirement and a process employed by CWS in which the primary goal of family reunification is pursued, while at the same time, an alternative permanency plan is developed for the

child. This alternate plan will often include adoption as the major alternative to family reunification. If the family reunification efforts fail, then the alternate plan will already be in place and well on its way to completion. Concurrent planning is intended to reduce the total period of time a child will remain in foster care before being permanently placed with a family.

Court Appointed Special Advocates (CASA): Court appointed volunteers appointed to advocate for the safety and well-being of children in foster care.

Dependency Drug Court: A program for CWS families involved in dependency proceedings, whose primary issues are drug and/or alcohol abuse.

Differential Response: An effort to respond to referrals of suspected child abuse and/or neglect with a greater variety of responses and services. Referrals are assigned to one of three paths: Community Response (Path 1) referrals are identified as at low risk for child abuse/neglect and are referred to the CAPSLO County for community services. Collaborative Response (Path 2) requires a CWS Community Response within 10 days. Mandated reporters and community partners are given the opportunity to collaborate and respond with Social Workers when appropriate on Path 2 referrals. CWS Response (Path 3) referrals are designated for an immediate response by a Social Worker within 24 hours.

Family Advocates Inc: Family Advocates assess the needs of children and families and provide parent education, system navigation, and advocacy as part of the services provided through local family resource centers.

Family Care Network, Inc (FCNI): A private, non-profit Foster Family Agency that provides programs designed to strengthen and preserve families and individuals.

Family to Family: An initiative of the Annie E. Casey Foundation, Family to Family is a family-centered, neighborhood-based system of foster care stressing permanence for all children.

Full Service Partnership: A mental health service program for children ages 0-15 and their families who would benefit from an intensive in-home program designed to address the total needs of the child, including his or her family, who is experiencing significant, emotional, psychological and behavioral problems that are interfering with the child's well being.

Direct Services: A CAPSLO program which provides infant and baby supplies, clothing, and other goods and/or services that will assist in maintaining child safety and family stability.

Independent Living Program (ILP): A program for foster youth providing life skills education, supportive services, advocacy, and community collaboration. It is their mission to provide services to young adults to aid them in developing community and lifelong connections.

Juvenile Drug Court: An evidence-based comprehensive supervision and treatment program for Probation youth based upon the specialty collaborative court model. It is run in collaboration between Probation and Drug and Alcohol Services and is funded through money from the Juvenile Justice Crime Prevention Act (JJCPA).

Linkages: A partnership between CWS and Participant Services to serve families and puts their needs first. The coordination of services may help heighten a family's opportunity for success and prevent reoccurrence of maltreatment or abuse for children.

Options for Recovery: Foster homes that are trained to provide nurturing and safe care for medically fragile infants.

Parent Connection: Parent Connection of SLO County offers a variety of services, including: a web-based family resource center with a current list of parenting classes and parenting support services, an information line to help parents find appropriate classes in their area, and a Parent Connection Helpline staffed by Parent Coaches who can answer parenting questions and provide support. Parent Connection's services are designed to make parenting less stressful and more rewarding, while promoting positive parenting techniques and building a family's protective factors.

Parent Resource for Information, Development, Education (PRIDE): Training designed to strengthen the quality of family foster parenting and adoption services by providing a standardized structured framework for recruiting, preparing, and selecting Foster Parents and adoptive parents.

Participant Services: The division of the SLO County Department of Social Services that administers the CalWORKs, Welfare-to-Work, Medi-Cal, CalFresh (Food Stamps), and General Assistance programs.

Partnership for Excellence in Family Support (PEFS): SLO County's family resource center network.

Promoting Safe and Stable Families (PSSF): The primary goals of the PSSF program are to prevent the unnecessary separation of children from their families, improve the quality of care and services to children and their families, and ensure permanency for children by reuniting them with their parents, by adoption, or by another permanent living arrangement.

Resource Family Approval (RFA): Under RFA guidelines all caregivers, including relatives, are approved using a single unified process. This process includes a criminal background check, pre-approval training, a permanency assessment, and health assessments, and home and grounds approval. Pre-approval training consists of 27 hours of training, which is a mix of curriculum designed to help caregivers appropriately parent traumatized children, as well as CPR and first aid training and health screening assessments. Permanency Assessments are completed for all caregivers and are designed to replace the existing adoption home study models. By completing permanency assessments up front, families are ready to move to permanency faster should the family be unsuccessful in reunification efforts.

SafeMeasures: A data reporting service that meets both the day-to-day case management needs CWS staff and the reporting needs of administrators. By making current data available to everyone in an agency through interactive reports, SafeMeasures unites staff in their commitment to improving service.

Safety Organized Practice (SOP): SOP is a holistic approach to collaborative teamwork that seeks to build and strengthen partnerships within a family, their informal support network of friends and family, and CWS. SOP utilizes strategies and techniques in line with the belief that a child and his or her family are the central focus and the partnership exists in an effort to find solutions that ensure safety, permanency and well-being for children.

Services Affirming Family Empowerment (SAFE) System of Care: An integrated, community-based, school-linked resource system for children and families. The purpose of SAFE is to address a broad spectrum of issues related to keeping children safe, healthy, at home, in school and out of trouble.

Structured Decision Making (SDM): SDM is a set of evidence-based assessments used by CWS. The assessments provide a higher level of consistency and validity in the assessment and decision-making process, as well as a method for targeting limited system resources to families most likely to subsequently abuse or neglect their children.

Team Decision-Making Meetings (TDM): Meetings that include families, extended families, resource families/caregivers, community members, service providers, and CWS staff working together to meet the placement needs of children.

Transitional Aged Youth Financial Assistance Program (TAY-FAP): Provides financial support to eligible youth with needs related to enrolling in or maintain enrollment in a college, university or vocation program, that are not covered by financial aid programs, and that enhances their ability to achieve independence and self-sufficiency.

Wraparound Services: An evidence-based program to provide services designed to maintain children in the least restrictive placement consistent with safety and protection from abuse and neglect. Wraparound services are available to both Child Welfare and Probation youth.

CAPIT/CBCAP/PSSF Expenditure Workbook-Attachment 3

CAPIT/CBCAP/PSSF Expenditure Workbook

Proposed Expenditures

Worksheet 1

(1) DATE SUBMITTED: 11/10/15

(2) DATES FOR THIS WORKBOOK 11/10/15 thru 6/30/16

(3) DATE APPROVED BY OCAP

Internal Use Only

(4) COUNTY: San Luis Obispo

(5) PERIOD OF SIP: 6/10/15 thru 6/20/20

(6) YEARS: 1

(7) ALLOCATION (Use the latest Fiscal or All County Information Notice for Allocation):	**CAPIT:**	**$ 81,308**	**CBCAP:**	**$17,030**	**PSSF:**	**$153,389**

No.	Program Name	Applies to CBCAP Programs Only	Name of Service Provider	Service Provider is Unknown, Date Revised Workbook to be Submitted to OCAP	**CAPIT**		**CBCAP**		**PSSF**						**OTHER SOURCES**	**NAME OF OTHER**	**TOTAL**
					Dollar amount to be spent on CAPIT Programs	CAPIT is used for Administration	Dollar amount to be spent on CBCAP Programs	CBCAP is used for Administration	Dollar amount to be spent on Family Preservation	Dollar amount to be spent on Family Support	Dollar amount to be spent on Time-Limited Reunification	Dollar amount to be spent on Adoption Promotion & Support	Dollar amount of PSSF allocation to be spent on PSSF activities (Sum of columns G1-G4)	PSSF is used for Administration	Dollar amount from other sources	List the name(s) of the other funding source(s)	Total dollar amount to be spent on this Program (Sum of Columns E, F, G5)

A	B	C	D1	D2	E1	E2	F1	F2	G1	G2	G3	G4	G5	G6	H1	H2	I
1	**South County S.A.F. E. - Services Affirming Family Empowerment**		**Community Action Partnership of San Luis Obispo (CAPSLO)**		$40,654		$0		$0	$0	$0	$0	**$0**		$0	Mental Health, Preventive Health Grant	**$40,654**
2	**PSSF (CAPSLO)**		**Community Action Partnership of San Luis Obispo (CAPSLO)**		$0		$0		$19,174	$19,174	$19,174	$19,174	**$76,694**		$95,000	Mental Health, Preventive Health Grant	**$166,695**
3	**CAPIT (Central Coast LINK)**		**Central Coast LINK**		$40,654		$0		$0	$0	$0	$0	**$0**		$200,000	First 5 Commission, Community Foundation, Paso Robles/Atascadero School District	**$240,654**
4	**PSSF (Central Coast LINK)**		**Central Coast LINK**		$0		$0		$19,174	$19,174	$19,174	$19,174	**$76,694**				**$76,694**
5	**Promotores Collaborative**	Parent Leadership	**San Luis Obispo Child Abuse Prevention (SLO-CAP)**		$0		$17,030		$0	$0	$0	$0	**$0**		$22,812	CCTF	**$39,842**
	Totals				**$81,308**		**$17,030**		**$38,348**	**$38,348**	**$38,348**	**$38,348**	**$153,388**		**$317,812**		**$564,539**
									25%	**25%**	**25%**	**25%**	**100%**				

CAPIT/CBCAP/PSSF Expenditure Workbook

CBCAP Programs

Worksheet 2

(1) COUNTY: San Luis Obispo **(2) YEARS:** 2014-15

No.	Program Name	Logic Model			EBP/EIP ONLY						Parent Involvement Activities		
					EBP/EIP Level As determined by the EBP/EIP Checklist								
		Logic Model Not Applicable	Logic Model Exists	Logic Model Will be Developed	Program Lacking support (Level 0)	Emerging & Evidence Informed Programs & Practices (Level 1)	Promising Programs & Practices (Level 2)	Supported (Level 3)	Well Supported (Level 4)	EBP/EIP Checklist is on file or N/A	Planning	Implementation	Evaluation
A	B	C1	C2	C3	D1	D2	D3	D4	D5	D6	E1	E2	E3
4	**Promotores Collaborative**			x					x		x	x	x

CAPIT
PROGRAM AND EVALUATION DESCRIPTION
ATTACHMENT 4

PROGRAM DESCRIPTION

PROGRAM NAME (S)

South County S.A.F.E.-Services Affirming Family Empowerment (line 1 of Expenditure Workbook)

SERVICE PROVIDER (S)

Community Action Partnership of San Luis Obispo (CAPSLO)

PROGRAM DESCRIPTION

South County S.A.F.E. -Services Affirming Family Empowerment provides an integrated, community-based, school-linked resource system for children and families. The purpose of SAFE is to address a broad spectrum of issues related to keeping children safe, healthy, at home, in school and out of trouble. It is a community based, school-linked, family-centered way of delivering and coordinating appropriate services to children, youth, and families in SLO County. The SAFE services team includes the family and their natural supports in planning and implementing actions that build on family strengths and resources. Prevention and early intervention are always preferred. For those families with more immediate or severe problems, or for families that need help with the coordination of services, the SAFE team acts as a conduit to intensive services and case management.

Another unique aspect of SAFE services is the employment of Family Advocates to directly assist families by providing parenting education and support, translation, transportation services, connection with community resources, and case management.

CAPSLO subsidizes the Child Development Resource Center of the Central Coast which is dedicated to providing child development and therapeutic services to strengthen families. With a professional staff of teachers, therapists, and administrators, CDRC supports family involvement and school readiness.

Family Advocates collaborate with community providers to provide the following:

- Department of Social Services to assist the family in accessing CalWORKs, CalFresh, and Medi-Cal
- Women's Shelter to coordinate Domestic Violence Services
- Child Development Center to coordinate Early Childhood Services
- Health Navigators and Public Health to provide referrals for health services at local Community Health Centers for Health Services
- SLO Housing Authority and South County Homeless Coalition to arrange for Housing Services
- Partner Partners and Promotores to assist the parent in navigating public and private systems of care
- Parent Connection of SLO County for parent coaching and resources
- Behavioral Health to assist the parents in accessing services/treatment relating to Substance Abuse Services and Mental Health treatment

- Kinship to assist the parents in accessing respite care, support groups, and counseling
- SAFE Meetings to support the family in following through on case plans and locating resources
- South County Youth Coalition to support extra-curricular activities for youth in the community

FUNDING SOURCES

SOURCE	LIST FUNDED ACTIVITIES
CAPIT	• Participation in multi-disciplinary teams • Basic Needs/Concrete Supports • Home Visiting (0-5) • Parenting Education • Transportation • Translation Assistance • Outreach presentations to CWS Social Workers, Juvenile Probation Officers, Educators, and other local services providers
OTHER Source(s): (Specify) Department of Social Services Mental Health (MHSA) SLO County Preventative Health Grant Department of Housing and Urban Development(HUD) 5 Cities Homeless Coalition Dignity Health, The Community Foundation, Wells Fargo, Center for Family Strengthening South County Youth Coalition	Department of Social Services: • Family Advocate • Differential Response Mental Health (MSHA): • Health Navigators San Luis Obispo Preventative Health Grant: • Parenting Education HUD & 5 Cities Homeless Coalition: • Housing Services Dignity Health, The Community Foundation, Wells Fargo, Center for Family Strengthening: • Promotores Collaborative South County Youth Coalition: • Youth Basic Needs/Concrete Supports

IDENTIFY PRIORITY NEED OUTLINED IN CSA

- Spanish-language parenting programs and resources as the northern and southern regions of the county contain the highest proportion of Latino residents. (CSA, page 8-9)
- Affordable housing remains a significant barrier to many of SLO County's residents. (CSA, page 11)
- More access to services and basic needs in the northern and southern regions of the county as families need advocacy and concrete support services. (CSA, page 15, 84)
- Identifying and serving more children with disabilities. (CSA, page 12)
- Reduce the prevailing countywide trend of unaccompanied minors and homeless youth. (CSA, page 12)
- Increase access to drug and alcohol services and mental health treatment. (CSA, pages 15, 16, 38, 49, 70, 72, 77, 92, 94, 98, 100, 163)
- Family Violence Prevention and Intervention training and resources. (CSA, page 92, 98, 152, 154)
- Decrease substantiation rate in the 0-5 year old range. (CSA, page 18, 77, 90)
- Services specific to supporting foster children and resources families. (CSA, page 58, 59, 61, 62, 79, 93)
- Minimize potential ethnic and racial disparity. (CSA, page 20)

- Increase permanent connections for youth and older teens. (CSA, page 43, 55, 56, 58, 63, 80, 82, 84, 85, 136, 137, 163)
- Increase shelter care resources that can meet special needs and maintain community connections. (CSA, page 35, 47, 65, 81, 156)
- Increase serves and resources for teen parents. (CSA, page 82, 86, 159)
- Aftercare and post-reunification follow-up. (CSA, page 93)
- Father engagement and involvement. (CSA, page 81)
- Need for consistency when using Safety Organize Practice Tools and Resources. (CSA, page 26, 40, 57, 62, 81, 83, 84, 90, 102, 118, 154, 155, 156)

TARGET POPULATION

CWS and/or non-CWS families; vulnerable families with children 0-18; low-income families; foster and adoptive families; families transitioning from Differential Response-Community Response; and families identified at risk for child abuse or other forms of family violence.

TARGET GEOGRAPHIC AREA

Arroyo Grande, Nipomo, and Oceano in SLO County

TIMELINE

Request for Proposal Timeline is October 29, 2011 through June 30, 2016 and it will not affect the timeline below.

EVALUATION

PROGRAM OUTCOME(S) AND MEASUREMENT & QUALITY ASSURANCE (QA) MONITORING

Desired Outcome	Indicator	Source of Measure	Frequency
Community Based Collaboration	Increase services and Aftercare for families at the community Family Resource Centers	Providers Progress Report	Quarterly Yearly
Increase Family Engagement Efforts	Increase access to services and Aftercare for families at the community Family Resource Centers	Providers Progress Report Site Visit	Quarterly Yearly
Increase Father Involvement	Increase efforts in father engagement and involvement in case planning	Providers Progress Report Site Visit	Quarterly Yearly
Spanish Speaking Services	Increase the coordination of services for Spanish speaking community	Providers Progress Report Site Visit	Quarterly Yearly
Increase Youth Programs/Services	Increase services for teens, pregnant teens, and probation youth in the community, focus on	Providers Progress Report Site Visit	Quarterly Yearly

	building a supportive network, and access during Aftercare		

CLIENT SATISFACTION

Method or Tool	Frequency	Utilization	Action
Client Satisfaction Survey	Completed by all families participating in the parenting classes (pre & post) A confidential locked box is available for each client to submit a satisfaction survey in the lobby	Surveys are reviewed by the SAFE leadership team and shared with staff	Agency uses for quality improvement purposes.

CAPIT
PROGRAM AND EVALUATION DESCRIPTION
ATTACHMENT 5

PROGRAM DESCRIPTION

PROGRAM NAME (S)

Family Resource Center (Line 3 of the Expenditure Workbook)

SERVICE PROVIDER (S)

Central Coast LINK (The Link)

PROGRAM DESCRIPTION

Central Coast Link operates three Family Resource Centers in the northern region of SLO County. These Family Resource Centers served as community hubs for services and activities that educate to enhanced parenting and advocacy skills. Each site provides access to a variety of services and parent leadership/education classes. Family Advocates provide outreach and activities to promote social connections and improved health. The Central Coast Link was using the Family Development Matrix to engage families, identify strengths, concerns, and develop a case plan.

Central Coast Link works closely with schools and local agencies to identify, intervene, and provide resources to children, youth, and families who have heightened risk factors that may lead to child maltreatment or are in crisis.

Central Coast Link subsidizes North County Connection to provide prevention and recovery activities for families, adults, and teens. The center hosts many self-help meetings, a walk-in and telephone referral service, a recovery oriented lending library, and a safe, drug and alcohol free place for those recovering from alcohol and other drug related problems to find on-going support.

Family Advocates collaborate with community providers to provide the following:

- Department of Social Services to assist the family in accessing CalWORKs, CalFresh, and Medi-Cal.
- RISE to coordinate Domestic Violence Services
- Health Navigators and Public Health to provide referrals for health services at local Community Health Centers for Health Services
- SLO Housing Authority and North County Homeless Coalition to arrange for Housing Services
- Partner Partners and Promotores to assist the parent in navigating public and private systems of care
- North County Connection for substance abuse prevention and recovery activities
- Kinship to assist caregivers, relatives, and kin with family respite care and counseling
- Behavioral Health to assist the parents in accessing services/treatment relating to Substance Abuse Services and Mental Health treatment
- SAFE Meetings to support the family in following through on case plans and locating resources

FUNDING SOURCES

SOURCE	LIST FUNDED ACTIVITIES
CAPIT	• Prevention/Early Intervention Case Management • Basic Needs/Concrete Supports • Home Visiting (0-5) • Parenting Education • Transportation • Translation Assistance • Outreach presentations to CWS Social Workers, Juvenile Probation Officers, Educators, and other local services providers
OTHER Source(s): (Specify) Department of Social Services Mental Health (MHSA) SLO County Preventative Health Grant Dignity Health, The Community Foundation, Wells Fargo, Center for Family Strengthening Department of Housing and Urban Development(HUD)	Department of Social Services: • Family Advocate • Differential Response Mental Health (MSHA): • Health Navigators SLO Preventative Health Grant: • Parenting Education HUD & Homeless Services Coalition of North County: • Housing Services Dignity Health, The Community Foundation, Wells Fargo, Center for Family Strengthening: • Promotores Collaborative • The Community Foundation: • Family Basic Needs/Concrete Supports

IDENTIFY PRIORITY NEED OUTLINED IN CSA

- Spanish-language parenting programs and resources as the northern and southern regions of the county contain the highest proportion of Latino residents. (CSA, page 8-9)
- Affordable housing remains a significant barrier to many of SLO County's residents. (CSA, page 11)
- More access to services and basic needs in the northern and southern regions of the county as families need advocacy and concrete support services. (CSA, page 15, 84)
- Identifying and serving more children with disabilities. (CSA, page 12)
- Reduce the prevailing countywide trend of unaccompanied minors and homeless youth. (CSA, page 12)
- Increase access to drug and alcohol services and mental health treatment. (CSA, pages 15, 16, 38, 49, 70, 72, 77, 92, 94, 98, 100, 163)
- Family Violence Prevention and Intervention training and resources. (CSA, page 92, 98, 152, 154)
- Decrease substantiation rate in the 0-5 year old range. (CSA, page 18, 77, 90)
- Services specific to supporting foster children and resources families. (CSA, page 58, 59, 61, 62, 79, 93)
- Minimize potential ethnic and racial disparity. (CSA, page 20)
- Increase permanent connections for youth and older teens. (CSA, page 43, 55, 56, 58, 63, 80, 82, 84, 85, 136, 137, 163)

- Increase shelter care resources that can meet special needs and maintain community connections. (CSA, page 35, 47, 65, 81, 156)
- Increase serves and resources for teen parents. (CSA, page 82, 86, 159)
- Aftercare and post-reunification follow-up. (CSA, page 93)
- Father engagement and involvement. (CSA, page 81)
- Need for consistency when using Safety Organize Practice Tools and Resources. (CSA, page 26, 40, 57, 62, 81, 83, 84, 90, 102, 118, 154, 155, 156)

TARGET POPULATION

CWS and/or non-CWS families; vulnerable families with children 0-18; low-income families; foster and adoptive families; families transitioning from Differential Response-Community Response; and families identified at risk for child abuse or other forms of family violence.

TARGET GEOGRAPHIC AREA

Paso Robles, Atascadero, San Miguel, Templeton, Shandon, Santa Margarita, Carissa Plains, Creston, Parkfield in SLO County

TIMELINE

Request for Proposal Timeline is October 29, 2011 through June 30, 2016 and it will not affect the timeline below.

EVALUATION

PROGRAM OUTCOME(S) AND MEASUREMENT & QUALITY ASSURANCE (QA) MONITORING

Desired Outcome	Indicator	Source of Measure	Frequency
Community Based Collaboration	Increase services and Aftercare for families at the community Family Resource Centers	Providers Progress Report	Quarterly Yearly
Increase Family Engagement Efforts	Increase access to services and Aftercare for families at the community Family Resource Centers	Providers Progress Report Site Visit	Quarterly Yearly
Increase Father Involvement	Increase efforts in father engagement and involvement in case planning	Providers Progress Report Site Visit	Quarterly Yearly
Spanish Speaking Services	Increase the coordination of services for Spanish speaking community	Providers Progress Report Site Visit	Quarterly Yearly
Increase Youth Programs/Services	Increase services for teens, pregnant teens, and probation youth in	Providers Progress Report Site Visit	Quarterly Yearly

	the community, focus on building a supportive network, and access during Aftercare		

CLIENT SATISFACTION

Method or Tool	Frequency	Utilization	Action
Client Satisfaction Survey	Completed by all families participating in the parenting classes (pre & post) A confidential locked box is available for each client to submit a satisfaction survey in the lobby	Surveys are reviewed by the Coordinator and shared with staff	Agency uses for quality improvement purposes.

CBCAP
PROGRAM AND EVALUATION DESCRIPTION
ATTACHMENT 6

PROGRAM DESCRIPTION

PROGRAM NAME

Promotores Collaborative of SLO County (Line 5 of the Expenditure Workbook)

SERVICE PROVIDER

San Luis Obispo Child Abuse Prevention (SLO-CAP)

PROGRAM DESCRIPTION

The Promotores Collaborative of SLO County is a community-based model of outreach that works to eliminate barriers between public and private organizations and underserved minority populations. Promotores are community volunteers who act as trusted liaisons between the underserved community and the services available to them.

Participants become certified Promotores after completing a 40-hour training which focuses on health education and utilizing community resources.

The Promotores Collaborative main objective is to empower and support Promotores to assist their communities in identifying their own needs, educating themselves, and seeking out resources previously thought to be unavailable or non-existent.

FUNDING SOURCES

SOURCE	LIST FUNDED ACTIVITIES
CBCAP	Parent Leadership Training: Educate, empower, and support the Promotores Collaborative: 40-hour certification training
OTHER Source(s): (Specify) Dignity Health The Community Foundation Wells Fargo	Dignity Health, The Community Foundation, Wells Fargo: 40-hour training to certify Promotores leaders Promotores leaders offer: • Outreach to their community • Translation services at community events • Community presentations • Work alongside agencies to create local policy

	• Assist families in crisis with services

IDENTIFY PRIORITY NEED OUTLINED IN CSA

- More access to services and basic needs in the northern and southern regions of the county as families need advocacy and concrete support services. (CSA, page 15, 84)
- Increase access to services and concrete support for children and families with disabilities. (CSA, page 12)
- Family Violence Prevention and Intervention training and resources. (CSA, page 92, 98, 152, 154)
- Decrease substantiation rate in the 0-5 year old range. (CSA, page 18, 77, 90)
- Increase serves and resources for teen parents. (CSA, page 82, 86, 159)
- Increase permanent connections for youth and older teens. (CSA, page 43, 55, 56, 58, 63, 80, 82, 84, 85, 136, 137, 163)
- Father engagement and involvement. (CSA, page 81)

TARGET POPULATION

Parents in underserved and remote regions of SLO County

TARGET GEOGRAPHIC AREA

Countywide

TIMELINE

Request for Proposal Timeline is October 29, 2011 through June 30, 2016 and it will not affect the timeline below.

EVALUATION

PROGRAM OUTCOME(S) AND MEASUREMENT & QUALITY ASSURANCE (QA) MONITORING

Desired Outcome	Indicator	Source of Measure	Frequency
Parents increase in social connections	80% of parents show improvement	Strengthening Families Framework	Quarterly

CLIENT SATISFACTION

Method or Tool	Frequency	Utilization	Action
Satisfaction Survey	Completed by participants after each parenting/ training class	Surveys are reviewed by the Director and the educator	Problem areas are discussed with staff, as appropriate to resolve issues and ensure continuous quality improvement

PSSF
PROGRAM AND EVALUATION DESCRIPTION
ATTACHMENT 7

PROGRAM DESCRIPTION

PROGRAM NAME

Family Advocacy (Line 2 of the Expenditure Workbook)

SERVICE PROVIDER

CAPSLO

PROGRAM DESCRIPTION

CAPSLO provides a family-centered, community-based, school-linked prevention and early intervention resource system for vulnerable children and families. Services are provided by the Family Advocates who are stationed at three different Family Resource Centers in SLO County. Family Advocates also spend time in schools to promote services and encourage parents to get connected with their local Family Resource Center.

The Family Advocates provide the following services and collaborate with these community partners:

Family Preservation:

- Home visiting, case management, and education to individuals and families on budgeting, family development, stress reduction, child health, nutrition, and child well-being.
- Provide peer support and case management services for youth, couples, and families, and work closely with CWS staff to support at-risk families and connect them to support.
- Home visits to assess needs and connect families who are at-risk or in crisis to services and support.
- Coordinate parenting classes that promote healthy marriages, strengthen parental relationships, increase knowledge of child development, and increase awareness of attachment issues for foster and adoptive families.
- Family Resource Centers serve as one-stop centers for services throughout the county.
- The Department of Social Services to assist the family in accessing CalWORKs, CalFresh, and Medi-Cal.
- The Women's Shelter to assist with coordinating services of Domestic Violence.
- The Child Development Center to help coordinate any Early Childhood Services with their children.
- The Health Navigators and the assistance of Public Health Nurses provide referrals to health services at local Community Health Centers when there are health concerns or problems.
- The SLO Housing Authority and South County Homeless Coalition assist with Housing Services.
- The Parent Partners and Promotores assist the parents in navigating public and private systems of care and with translation services.
- SAFE Meetings are to support the family in following through on case plans and locating resources.
- Behavioral Health assists the parents in accessing services/treatment relating to Substance Abuse Services and Mental Health treatment.
- The Kinship Center assists the families in accessing respite care, support groups, and counseling.

- South County Youth Coalition also support in funding extra-curricular activities for youth in the community.

Family Support:

- Home visiting, case management, and education to individuals and families that address budgeting, child development, stress reduction, child health, nutrition and child well-being.
- Coordination of referrals to parenting classes that promote healthy marriage, strengthen relationships, increase awareness issues of attachment/bonding for foster and adoptive families.
- Contract and/or employ a MFT Counselor or intern to serve on the SAFE Team and offer services to SAFE clients.
- Education and case management to individuals and families on budgeting, family development, stress reduction, child health, nutrition, and child well-being.
- Family Resource Centers serve as one-stop centers for services throughout the county.
- Coordinate parenting classes that promote healthy marriages, strengthen parental relationships, increase knowledge of child development, and increase awareness of attachment issues for foster and adoptive families.
- Family Resource Centers serve as one-stop centers for services throughout the county.
- The Department of Social Services to assist the family in accessing CalWORKs, CalFresh, and Medi-Cal.
- The Women's Shelter to assist with coordinating services of Domestic Violence.
- The Child Development Center to help coordinate any Early Childhood Services with their children.
- The Health Navigators and the assistance of Public Health Nurses provide referrals to health services at local Community Health Centers when there are health concerns or problems.
- The SLO Housing Authority and South County Homeless Coalition assist with Housing Services.
- The Parent Partners and Promotores assist the parents in navigating public and private systems of care and with translation services.
- SAFE Meetings are to support the family in following through on case plans and locating resources.
- Behavioral Health assists the parents in accessing services/treatment relating to Substance Abuse Services and Mental Health treatment.
- The Kinship Center assists the families in accessing respite care, support groups, and counseling.
- South County Youth Coalition also support in funding extra-curricular activities for youth in the community.

Time-Limited Family Reunification:

- Direct therapy to adoptive and extended families, and continue outreach with community partners and Department of Social Services staff to promote knowledge of SAFE services to relative and non-relative caregivers.
- Outreach training for adoption Social Workers, youth probation officers, community-based providers, and educators about services available to foster care and adoptive families and their children.
- Attend staff meetings with Probation Officers to case staff prior to reunification.
- Provide SAFE Intensive Team Meetings to families whose children have been out of the home or are at imminent risk of separation.
- Include in the Team Meetings essential members such as Department of Social Services, Drug and Alcohol, Mental Health, Behavioral Health, and other community agencies to address the families' crisis.
- Home visits to assess needs and connect parents and children to services who are in crisis or at-risk of being taken out of the home.
- Provide peer support and case management services to youth and families affected by drug and alcohol abuse.
- Work closely with CWS Staff to support at-risk families and connect them to services and support.

- The Department of Social Services to assist the family in accessing CalWORKs, CalFresh, and Medi-Cal.
- The Women's Shelter to assist with coordinating services of Domestic Violence.
- The Child Development Center to help coordinate any Early Childhood Services with their children.
- The Health Navigators and the assistance of Public Health Nurses provide referrals to health services at local Community Health Centers when there are health concerns or problems.
- The SLO Housing Authority and South County Homeless Coalition assist with Housing Services.
- The Parent Partners and Promotores assist the parents in navigating public and private systems of care and with translation services.
- SAFE Meetings are to support the family in following through on case plans and locating resources.
- Behavioral Health assists the parents in accessing services/treatment relating to Substance Abuse Services and Mental Health treatment.
- The Kinship Center assists the families in accessing respite care, support groups, and counseling.
- South County Youth Coalition also support in funding extra-curricular activities for youth in the community.

Adoption Promotion and Support:

- Outreach training for adoption Social Workers, youth probation officers, community-based providers, and educators about services available to foster care and adoptive families and their children.
- Work closely with adoption and Foster Parents programs such as Kinship Center to provide adoption support and case management to families in need.
- Provide outreach regarding PRIDE classes to potential Foster Parents.
- Provide a multi-disciplinary team through SAFE to coordinate services and support for adoptive parents in crisis and needing support.
- Direct therapy provided by Kinship Center for adoptive and extended families.
- The Department of Social Services to assist the family in accessing CalWORKs, CalFresh, and Medi-Cal.
- The Women's Shelter to assist with coordinating services of Domestic Violence.
- The Child Development Center to help coordinate any Early Childhood Services with their children.
- The Health Navigators and the assistance of Public Health Nurses provide referrals to health services at local Community Health Centers when there are health concerns or problems.
- The SLO Housing Authority and South County Homeless Coalition assist with Housing Services.
- The Parent Partners and Promotores assist the parents in navigating public and private systems of care and with translation services.
- SAFE Meetings are to support the family in following through on case plans and locating resources.
- Behavioral Health assists the parents in accessing services/treatment relating to Substance Abuse Services and Mental Health treatment.
- The Kinship Center assists the families in accessing respite care, support groups, and counseling.
- South County Youth Coalition also support in funding extra-curricular activities for youth in the community.

FUNDING SOURCES

SOURCE	LIST FUNDED ACTIVITIES
PSSF Family Preservation	• Prevention/Early Intervention Case Management • Basic Needs/Concrete Supports • Home Visiting (0-5) • Parenting Education

	• Transportation • Translation Assistance • Outreach presentations to CWS Social Workers, Juvenile Probation Officers, Educators, and other local services providers
PSSF Family Support	• Case Management • Basic Needs/Concrete Supports • Home Visiting (0-5) • Parenting Education • Transportation • Translation Assistance
PSSF Time-Limited Family Reunification	• Transportation • Behavior health/mental health services • Domestic violence services • Peer support • Respite care • Substance Abuse Treatment Referrals • Family and Individual Counseling Referrals • Outreach presentations to CWS Social Workers and Juvenile Probation Officers
PSSF Adoption Promotion and Support	• Basic Needs/Concrete Supports • Parenting Education • Transportation • Translation Assistance • Outreach presentations to CWS Social Workers and Juvenile Probation Officers
OTHER Source(s): (Specify)	N/A

IDENTIFY PRIORITY NEED OUTLINED IN CSA

- Spanish-language parenting programs and resources as the northern and southern regions of the county contain the highest proportion of Latino residents. (CSA, page 8-9)
- Affordable housing remains a significant barrier to many of SLO County's residents. (CSA, page 11)
- More access to services and basic needs in the northern and southern regions of the county as families need advocacy and concrete support services. (CSA, page 15, 84)
- Identifying and serving more children with disabilities. (CSA, page 12)
- Reduce the prevailing countywide trend of unaccompanied minors and homeless youth. (CSA, page 12)
- Increase access to drug and alcohol services and mental health treatment. (CSA, pages 15, 16, 38, 49, 70, 72, 77, 92, 94, 98, 100, 163)
- Family Violence Prevention and Intervention training and resources. (CSA, page 92, 98, 152, 154)
- Decrease substantiation rate in the 0-5 year old range. (CSA, page 18, 77, 90)
- Services specific to supporting foster children and resources families. (CSA, page 58, 59, 61, 62, 79, 93)
- Minimize potential ethnic and racial disparity. (CSA, page 20)
- Increase permanent connections for youth and older teens. (CSA, page 43, 55, 56, 58, 63, 80, 82, 84, 85, 136, 137, 163)
- Increase shelter care resources that can meet special needs and maintain community connections. (CSA, page 35, 47, 65, 81, 156)
- Increase serves and resources for teen parents. (CSA, page 82, 86, 159)

- Aftercare and post-reunification follow-up. (CSA, page 93)
- Father engagement and involvement. (CSA, page 81)
- Need for consistency when using Safety Organize Practice Tools and Resources. (CSA, page 26, 40, 57, 62, 81, 83, 84, 90, 102, 118, 154, 155, 156)

TARGET POPULATION

CWS and/or non-CWS families; vulnerable families with children 0-18; low-income families; foster and adoptive families; families transitioning from Differential Response-Community Response; and families identified at risk for child abuse or other forms of family violence.

TARGET GEOGRAPHIC AREA

Arroyo Grande, Nipomo, and Oceano in SLO County

TIMELINE

Request for Proposal Timeline is October 29, 2011 through June 30, 2016 and it will not affect the timeline below.

EVALUATION

PROGRAM OUTCOME(S) AND MEASUREMENT & QUALITY ASSURANCE (QA) MONITORING

Desired Outcome	Indicator	Source of Measure	Frequency
Community Based Collaboration	Increase services and Aftercare for families at the community Family Resource Centers	Providers Progress Report	Quarterly Yearly
Increase Family Engagement Efforts	Increase access to services and Aftercare for families at the community Family Resource Centers	Providers Progress Report Site Visit	Quarterly Yearly
Increase Father Involvement	Increase efforts in father engagement and involvement in case planning	Providers Progress Report Site Visit	Quarterly Yearly
Spanish Speaking Services	Increase the coordination of services for Spanish speaking community	Providers Progress Report Site Visit	Quarterly Yearly
Increase Youth Programs/Services	Increase services for teens, pregnant teens, and probation youth in the community, focus on building a supportive network, and access during Aftercare	Providers Progress Report Site Visit	Quarterly Yearly

PSSF
PROGRAM AND EVALUATION DESCRIPTION
ATTACHMENT 8

PROGRAM DESCRIPTION

PROGRAM NAME

Family Advocacy (Line 4 of the Expenditure Workbook)

SERVICE PROVIDER

Central Coast LINK

PROGRAM DESCRIPTION

Central Coast LINK provides a family-centered, community-based, school-linked prevention and early intervention resource system for vulnerable children and families. Services are provided by Family Advocates stationed at three different Family Resource Centers in SLO County. Family Advocates also spend time in schools to promote services and encourage parents to get connected with their local Family Resource Center.

The Family Advocates provide the following services and collaborate with these community partners:

Family Preservation:

- Home visiting, case management, and education to individuals and families on budgeting, family development, stress reduction, child health, nutrition, and child well-being.
- Provide peer support and case management services for youth, couples, and families, and work closely with CWS staff to support at-risk families and connect them to support.
- Home visits to assess needs and connect families who are at-risk or in crisis to services and support.
- Coordinate parenting classes that promote healthy marriages, strengthen parental relationships, increase knowledge of child development, and increase awareness of attachment issues for foster and adoptive families.
- Family Resource Centers serve as one-stop centers for services throughout the county.
- The Department of Social Services to assist the family in accessing CalWORKs, CalFresh, and Medi-Cal.
- The Women's Shelter to assist with coordinating services of Domestic Violence.
- The Child Development Center to help coordinate any Early Childhood Services with their children.
- The Health Navigators and the assistance of Public Health Nurses provide referrals to health services at local Community Health Centers when there are health concerns or problems.
- The SLO Housing Authority and Rapid Re-housing to assist with Housing Services.
- The Parent Partners and Promotores assist the parents in navigating public and private systems of care and with translation services.
- SAFE Meetings are to support the family in following through on case plans and locating resources.
- Behavioral Health assists the parents in accessing services/treatment relating to Substance Abuse Services and Mental Health treatment.

- The Kinship Center assists the families in accessing respite care, support groups, and counseling.
- North County Connection for substance abuse prevention and recovery activities.

Family Support:

- Home visiting, case management, and education to individuals and families that address budgeting, child development, stress reduction, child health, nutrition and child well-being.
- Coordination of referrals to parenting classes that promote healthy marriage, strengthen relationships, increase awareness issues of attachment/bonding for foster and adoptive families.
- Contract and/or employ a MFT Counselor or intern to serve on the SAFE Team and offer services to SAFE clients.
- Education and case management to individuals and families on budgeting, family development, stress reduction, child health, nutrition, and child well-being.
- Family Resource Centers serve as one-stop centers for services throughout the county.
- The Department of Social Services to assist the family in accessing CalWORKs, CalFresh, and Medi-Cal.
- The Women's Shelter to assist with coordinating services of Domestic Violence.
- The Child Development Center to help coordinate any Early Childhood Services with their children.
- The Health Navigators and the assistance of Public Health Nurses provide referrals to health services at local Community Health Centers when there are health concerns or problems.
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- The Kinship Center assists the families in accessing respite care, support groups, and counseling.
- North County Connection for substance abuse prevention and recovery activities.

Time-Limited Family Reunification:

- Direct therapy to adoptive and extended families, and continue outreach with community partners and Department of Social Services staff to promote knowledge of SAFE services to relative and non-relative caregivers.
- Outreach training for adoption Social Workers, youth probation officers, community-based providers, and educators about services available to foster care and adoptive families and their children.
- Attend staff meetings with Probation Officers to case staff prior to reunification.
- Provide SAFE Intensive Team Meetings to families whose children have been out of the home or are at imminent risk of separation.
- Include in the Team Meetings essential members such as Department of Social Services, Drug and Alcohol, Mental Health, Behavioral Health, and other community agencies to address the families' crisis.
- Home visits to assess needs and connect parents and children to services who are in crisis or at-risk of being taken out of the home.
- Provide peer support and case management services to youth and families affected by drug and alcohol abuse.
- Work closely with CWS Staff to support at-risk families and connect them to services and support.
- The Department of Social Services to assist the family in accessing CalWORKs, CalFresh, and Medi-Cal.
- The Women's Shelter to assist with coordinating services of Domestic Violence.
- The Child Development Center to help coordinate any Early Childhood Services with their children.

- The Health Navigators and the assistance of Public Health Nurses provide referrals to health services at local Community Health Centers when there are health concerns or problems.
- The SLO Housing Authority and Rapid Re-housing to assist with Housing Services.
- The Parent Partners and Promotores assist the parents in navigating public and private systems of care and with translation services.
- SAFE Meetings are to support the family in following through on case plans and locating resources.
- Behavioral Health assists the parents in accessing services/treatment relating to Substance Abuse Services and Mental Health treatment.
- The Kinship Center assists the families in accessing respite care, support groups, and counseling.
- North County Connection for substance abuse prevention and recovery activities.

Adoption Promotion and Support:

- Outreach training for adoption Social Workers, youth probation officers, community-based providers, and educators about services available to foster care and adoptive families and their children.
- Work closely with adoption and Foster Parents programs such as Kinship Center to provide adoption support and case management to families in need.
- Provide outreach regarding PRIDE classes to potential Foster Parents.
- Provide a multi-disciplinary team through SAFE to coordinate services and support for adoptive parents in crisis and needing support.
- Direct therapy provided by Kinship Center for adoptive and extended families.
- The Department of Social Services to assist the family in accessing CalWORKs, CalFresh, and Medi-Cal.
- The Women's Shelter to assist with coordinating services of Domestic Violence.
- The Child Development Center to help coordinate any Early Childhood Services with their children.
- The Health Navigators and the assistance of Public Health Nurses provide referrals to health services at local Community Health Centers when there are health concerns or problems.
- The SLO Housing Authority and Rapid Re-housing to assist with Housing Services.
- The Parent Partners and Promotores assist the parents in navigating public and private systems of care and with translation services.
- SAFE Meetings are to support the family in following through on case plans and locating resources.
- Behavioral Health assists the parents in accessing services/treatment relating to Substance Abuse Services and Mental Health treatment.
- The Kinship Center assists the families in accessing respite care, support groups, and counseling.
- North County Connection for substance abuse prevention and recovery activities.

FUNDING SOURCES

SOURCE	LIST FUNDED ACTIVITIES
PSSF Family Preservation	• Basic Needs/Concrete Supports • Home Visiting (0-5) • Parenting Education • Transportation • Translation Assistance • Outreach presentations to CWS Social Workers, Juvenile Probation Officers, Educators, and other local services providers

PSSF Family Support	• Case Management • Basic Needs/Concrete Supports • Home Visiting (0-5) • Parenting Education • Transportation • Translation Assistance
PSSF Time-Limited Family Reunification	• Transportation • Behavior health/mental health services • Domestic violence services • Peer support • Respite care • Substance Abuse Treatment Referrals • Family and Individual Counseling Referrals • Outreach presentations to CWS Social Workers and Juvenile Probation Officers
PSSF Adoption Promotion and Support	• Basic Needs/Concrete Supports • Parenting Education • Transportation • Translation Assistance • Outreach presentations to CWS Social Workers and Juvenile Probation Officers
OTHER Source(s): (Specify)	N/A

IDENTIFY PRIORITY NEED OUTLINED IN CSA

- Spanish-language parenting programs and resources as the northern and southern regions of the county contain the highest proportion of Latino residents. (CSA, page 8-9)
- Affordable housing remains a significant barrier to many of SLO County's residents. (CSA, page 11)
- More access to services and basic needs in the northern and southern regions of the county as families need advocacy and concrete support services. (CSA, page 15, 84)
- Identifying and serving more children with disabilities. (CSA, page 12)
- Reduce the prevailing countywide trend of unaccompanied minors and homeless youth. (CSA, page 12)
- Increase access to drug and alcohol services and mental health treatment. (CSA, pages 15, 16, 38, 49, 70, 72, 77, 92, 94, 98, 100, 163)
- Family Violence Prevention and Intervention training and resources. (CSA, page 92, 98, 152, 154)
- Decrease substantiation rate in the 0-5 year old range. (CSA, page 18, 77, 90)
- Services specific to supporting foster children and resources families. (CSA, page 58, 59, 61, 62, 79, 93)
- Minimize potential ethnic and racial disparity. (CSA, page 20)
- Increase permanent connections for youth and older teens. (CSA, page 43, 55, 56, 58, 63, 80, 82, 84, 85, 136, 137, 163)
- Increase shelter care resources that can meet special needs and maintain community connections. (CSA, page 35, 47, 65, 81, 156)
- Increase serves and resources for teen parents. (CSA, page 82, 86, 159)
- Aftercare and post-reunification follow-up. (CSA, page 93)
- Father engagement and involvement. (CSA, page 81)
- Need for consistency when using Safety Organize Practice Tools and Resources. (CSA, page 26, 40, 57, 62, 81, 83, 84, 90, 102, 118, 154, 155, 156)

TARGET POPULATION

CWS and/or non-CWS families; vulnerable families with children 0-18; low-income families; foster and adoptive families; families transitioning from Differential Response-Community Response; and families identified at risk for child abuse or other forms of family violence.

TARGET GEOGRAPHIC AREA

Arroyo Grande, Nipomo, and Oceano in SLO County

TIMELINE

Request for Proposal Timeline is October 29, 2011 through June 30, 2016 and it will not affect the timeline below.

EVALUATION

PROGRAM OUTCOME(S) AND MEASUREMENT & QUALITY ASSURANCE (QA) MONITORING

Desired Outcome	Indicator	Source of Measure	Frequency
Community Based Collaboration	Increase services and Aftercare for families at the community Family Resource Centers	Providers Progress Report	Quarterly Yearly
Increase Family Engagement Efforts	Increase access to services and Aftercare for families at the community Family Resource Centers	Providers Progress Report Site Visit	Quarterly Yearly
Increase Father Involvement	Increase efforts in father engagement and involvement in case planning	Providers Progress Report Site Visit	Quarterly Yearly
Spanish Speaking Services	Increase the coordination of services for Spanish speaking community	Providers Progress Report Site Visit	Quarterly Yearly
Increase Youth Programs/Services	Increase services for teens, pregnant teens, and probation youth in the community, focus on building a supportive network, and access during Aftercare	Providers Progress Report Site Visit	Quarterly Yearly

CLIENT SATISFACTION

Method or Tool	Frequency	Utilization	Action
Client Satisfaction Survey	Completed by all families participating in the parenting classes (pre & post) A confidential locked box is available for each client to submit a satisfaction survey in the lobby	Surveys are reviewed by the Coordinator and shared with staff	Agency uses for quality improvement purposes.

Attachment 9: Notice of Intent

CAPIT/CBCAP/PSSF PROGRAM FUNDING ASSURANCES
FOR SAN LUIS OBISPO COUNTY

PERIOD OF PLAN (MM/DD/YY): 11/10/15 THROUGH (MM/DD/YY) 11/10/20

DESIGNATION OF ADMINISTRATION OF FUNDS

The County Board of Supervisors designates Department of Social Services as the public agency to administer CAPIT and CBCAP.

W&I Code Section 16602 (b) requires that the local Welfare Department administer the PSSF funds. The County Board of Supervisors designates Department of Social Services as the local welfare department to administer PSSF.

FUNDING ASSURANCES

The undersigned assures that the Child Abuse Prevention, Intervention and Treatment (CAPIT), Community Based Child Abuse Prevention (CBCAP), and Promoting Safe and Stable Families (PSSF) funds will be used as outlined in state and federal statute[1]:

- Funding will be used to supplement, but not supplant, existing child welfare services;
- Funds will be expended by the county in a manner that will maximize eligibility for federal financial participation;
- The designated public agency to administer the CAPIT/CBCAP/PSSF funds will provide to the OCAP all information necessary to meet federal reporting mandates;
- Approval will be obtained from the California Department of Social Services (CDSS), Office of Child Abuse Prevention (OCAP) prior to modifying the service provision plan for CAPIT, CBCAP and/or PSSF funds to avoid any potential disallowances;
- Compliance with federal requirements to ensure that anyone who has or will be awarded funds has not been excluded from receiving Federal contracts, certain subcontracts, certain Federal financial and nonfinancial assistance or benefits as specified at http://www.epls.gov/.

In order to continue to receive funding, please sign and return the Notice of Intent with the County's System Improvement Plan to:

California Department of Social Services
Office of Child Abuse Prevention
744 P Street, MS 8-11-82
Sacramento, California 95814

Debbie Arnold
County Board of Supervisors Authorized Signature

11/03/2015
Date

Debbie Arnold
Print Name

Chairman, Board of Supervisors
Title

ATTEST:

Tommy Gong, County Clerk-Recorder and
Ex-Officio Clerk of the Board of Supervisors

By, Sandy Currens
Deputy Clerk

[1] Fact Sheets for the CAPIT, CBCAP and PSSF Programs outlining state and federal requirements can be found at: http://www.cdsscounties.ca.gov/OCAP/

Attachment 10: Board of Supervisors Minute Order/Resolution

BOARD OF SUPERVISORS

COUNTY OF SAN LUIS OBISPO, STATE OF CALIFORNIA

Tuesday, November 03, 2015

PRESENT: Supervisors Frank R. Mecham, Bruce S. Gibson, Adam Hill, Lynn Compton and Chairperson Debbie Arnold

ABSENT: None

Department: Social Services

Item 6 - Request to approve the 2015-2020 San Luis Obispo County California Child and Family Services Review System Improvement Plan (Clerk's File) to identify policies, resources, and action steps that will be taken to further improve the services provided to foster youth and families. All Districts.

The Board approves as recommended by the County Administrative Officer.

Motion by: Frank R. Mecham
Second by: Adam Hill

SUPERVISORS:	AYES:	NOES:	ABSTAIN:	RECUSE:
Arnold, Debbie (Chairperson)	x			
Compton, Lynn (Vice-Chairperson)	x			
Mecham, Frank R. (Board Member)	x			
Gibson, Bruce S. (Board Member)	x			
Hill, Adam (Board Member)	x			

I, **TOMMY GONG**, County Clerk-Recorder and Ex-Officio Clerk of the Board of Supervisors of the County of San Luis Obispo, and ex-officio clerk of the governing body of all other special assessment and taxing districts for which said Board so acts, do hereby certify that the foregoing is a fair statement of the proceedings of the meeting held Tuesday, November 03, 2015, by the Board of Supervisors of the County of San Luis Obispo, and ex-officio the governing body of all other special assessment and taxing districts for which said Board so acts.

Witness, my hand and seal of said Board of Supervisors on Friday, November 06, 2015.

TOMMY GONG, County Clerk-Recorder and Ex-Officio Clerk of the Board of Supervisors

By: _____
Deputy Clerk-Recorder