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## Children & Family Services Division Office of Child Abuse Prevention

### MANDATED REPORTER ONLINE TRAINING

*A free online training program for mandated reporters of child abuse and neglect*

The goal of the Mandated Reporter Online Training is for mandated reporters to have the appropriate knowledge and understanding of their responsibilities under the Child Abuse and Neglect Reporting Law (CANRA), Penal Code (PC sections 11164-11174.3). By having the training available online it is more easily accessible and available to training participants, assuring consistent quality. It also allows employers and agencies, including county child welfare, law enforcement, schools, child care centers and health care, to have staff trained without the time and expense involved with classroom training. The Office of Child Abuse Prevention has funded this program since its inception. The current grant cycle began in July of 2015 and will conclude in June of 2016.

The Child Abuse Mandated Reporter Training Project was produced by the California Institute on Human Services at Sonoma State University (CIHS-SSU). The training, launched in March 2003, benefitted from an advisory group of individuals representing social workers, criminal justice, health care, education, clergy, and child care providers. The valuable contribution of this group is the basis for the current online training.

Since February 2010, the Chadwick Center for Children, part of the Rady Children's Hospital in San Diego, has been responsible for the implementation and maintenance of this project. The free online training and final test is available 24 hours a day, 7 days a week. Trainings are self-paced and can be completed in multiple sessions. A certificate of completion can be printed after the final test has been passed in order to meet the requirements of some employers. From January 2015 through March 2015 nearly 7,000 general training tests were taken, of which 86% received a passing score. A three month follow-up survey conducted in 2014/2015 showed that 98% of those who received the online training were "Satisfied" or "Very Satisfied."

A general training module is available in English and Spanish. Profession-specific modules are also available for more in-depth information, and may be taken after completion of the general training module. These include modules that have been developed specifically for:

- Social Workers and Mental Health Professionals
- Law Enforcement
- Medical Personnel
- Child Care Providers
- Educators
- Clergy

The general training may also be taken by volunteers. While volunteers are not mandated to report under the CANRA, knowledge of the law is important if their volunteer work involves working with children (PC section 11165.7(b)).

In this 2015-2016 year of funding The Chadwick Center will continue to maintain the Mandated Reporter website and market it to targeted users, including law enforcement, clergy, social workers, and medical professionals. Feedback from user surveys will continue to help inform future updates to the training.

For more information, please visit the training at: [www.mandatedreporterca.com](http://www.mandatedreporterca.com).