

## Online Temporary Certification

### Step 1: Log into the CFSR portal or create an account [here](#)

The screenshot shows the homepage of the Child and Family Services Reviews Information Portal. At the top, there is a navigation bar with 'HOME', 'RESOURCES', and 'E-TRAINING PLATFORM' tabs. Below this is a large blue banner featuring a group of diverse professionals in a meeting. The text 'E-Training Platform' is prominently displayed, followed by a description: 'Online training designed to provide the information and skills needed to participate in the CFSRs. Important background on the child welfare system as a whole and related concepts.' Below the banner is a login form with fields for 'Megan Stout' (username) and a masked password, and a 'LOG IN' button. A link for 'Forgot username and/or password' is also present. At the bottom of the page, there is a copyright notice: '© 2007 - 2015 IBS International, Inc. | privacy policy | system use notification'.

### Step 2: Click on the E-TRAINING PLATFORM tab

This screenshot shows the same CFSR portal homepage, but with a red arrow pointing to the 'E-TRAINING PLATFORM' tab in the navigation bar. The 'HOME' tab is currently selected and highlighted in red. The page content below the navigation bar includes a search bar, a 'My account' link, and a 'Log out' link. The main content area features a blue banner with a blurred image of people walking, titled 'Reviews', with the text 'Access current information related to CFSR Round 3, as well as archived information from Round 2.' Below this banner are two sections: 'Upcoming Events' (with a calendar icon) and 'Featured' (with a document icon). The 'Upcoming Events' section states 'No upcoming events at this time. Please check back later.' The 'Featured' section lists two items: 'NEW: OMS Tutorial: Overview, Logging On, and Home Page' and 'OSRI Frequently Asked Questions (FAQ)'. The browser's taskbar at the bottom shows various open applications and the system clock at 12:56 PM.

### Step 3: Click on Module 1 OSRI

Child and Family Services Reviews  
Information Portal

HOME REVIEWS RESOURCES E-TRAINING PLATFORM CONTACT

#### Online Monitoring System

The Online Monitoring System, or OMS, is a Web-based online application consisting of the Onsite Review Instrument and Instructions, the Stakeholder Interview Guide, and reporting tools. It is used for both Traditional Reviews and State Conducted Case Reviews. States also can use it for their own continuous quality improvement (CQI) purposes. The module also contains information regarding the three purposes of the OMS—training, CQI, and CFSR—and forms for providing JBS information about a state's users.

✔ Configure your [account time zone setting](#).

**OMS REVIEW SITES: DESCRIPTION AND FORMS**

**CFSR OMS Review Sites (PDF)**—This document provides information on the three purposes of the OMS—training, continuous quality improvement (CQI), and CFSR.

**OMS Training Review Contact Form (Word)**—This form should be used to provide JBS with the names and contact information of each person who should have access to each state's OMS training review site.

**OMS CQI Review Contact Form (Word)**—This form should be used to provide JBS with the names and contact information for each state's OMS CQI review site.

**CFSR State Contact Form (Word)**—This form should be used to provide JBS with the names and contact information for each state's CFSR site.

E-TRAINING PLATFORM

Section 1: Online Training

- Module 1 OSRI
- Module 2 Foster Care Mock Case
- Module 3 In-Home Services Mock Case
- Online Monitoring System (OMS)

### Step 4: Complete each lesson within all three modules

information about the onsite review quality assurance (QA) process.

#### Follow these steps

1. Onsite Review Instrument and Instructions ✔
  - Onsite Review Instrument and Instructions
  - Download and review the complete Onsite Review Instrument and Instructions (OSRI).
  - You have completed this activity
2. OSRI Overview ✔
3. Face Sheet and Layout ✔
4. Safety 1 and 2 ✔
5. Permanency 1 ✔
6. Permanency 2 ✔
7. Well-Being 1 ✔
8. Well-Being 2 and 3 ✔
9. Onsite Review Quality Assurance ✔

E-TRAINING PLATFORM

Section 1: Online Training for States

- Module 1: The OSRI
- Module 2: Foster Care Mock Case
- Module 3: In-Home Services Mock Case
- Online Monitoring System

Section 2: Understanding the Child Welfare System

## Step 5: Watch each video and mark the activity complete

The screenshot shows the Child and Family Services Reviews Information Portal. The main content area features a video player titled "11. Well-Being 2 and 3 Rationale Video" with a sub-heading "Module 3: In-Home Services Mock Case". The video player is currently black with a white play button in the center. A red arrow points from the left towards the play button. Below the video player, there is a green text link that says "Mark this activity as complete". To the right of the video player, there are two sections: "FEATURED" with links for "NEW: OMS Tutorial: Overview, Logging On, and Home Page" and "CFSR Round 3 Resources"; and "FEEDBACK" with a comment form and a "SIGN UP NOW!" button. The top navigation bar includes "HOME", "REVIEWS", "RESOURCES", "E-TRAINING PLATFORM", and "CONTACT".

## Step 6: After completing all module lessons, videos, and activities, the link to take the quiz will appear on the right side bar

The screenshot shows the Child and Family Services Reviews Information Portal on the "Section 5: Round 2 Archives" page. The main content area contains text describing the archived e-training modules from Round 2, including "CFSR Background", "The Review Week", "Data Integrity and Quality Assurance", and "The Automated Application". A red arrow points from the right side of the page towards the "NEXT STEPS" section. The "NEXT STEPS" section includes the text "Congratulations, you have completed the course content. If you wish to earn CEUs you will need to pass a quiz. Click here to take the quiz." Below this, there is an "E-TRAINING PLATFORM" section with a list of links for "Section 1: Online Training for States", "Section 2: Understanding the Child Welfare System", "Section 3: Continuous Quality Improvement (CQI) in Child Welfare", "Section 4: Trauma in the Child Welfare System", and "Section 5: Round 2". The top navigation bar includes "HOME", "REVIEWS", "RESOURCES", "E-TRAINING PLATFORM", and "CONTACT".

## Step 7: To initiate the quiz, click the “Begin Quiz” link

The screenshot shows the 'Child and Family Services Reviews Information Portal' website. The page title is 'Child and Family Services Reviews Information Portal'. The navigation menu includes 'HOME', 'REVIEWS', 'RESOURCES', 'E-TRAINING PLATFORM', and 'CONTACT'. The main content area is titled 'Online Training for States: CEU Quiz'. A red arrow points to the 'Begin Quiz' link. The page also features a 'FEATURED' section with links to 'NEW: OMS Tutorial: Overview, Logging On, and Home Page' and 'CFSR Round 3 Resources', and a 'FEEDBACK' section with a 'leave comment' link and a 'SIGN UP NOW!' button.

**Child and Family Services Reviews**  
Information Portal

HOME REVIEWS RESOURCES E-TRAINING PLATFORM CONTACT

### Online Training for States: CEU Quiz

To receive Continuing Education Units (CEUs) for the Online Training for States, you must complete this 80-question quiz and receive a score of 80 percent or better (64 questions correct). Once you begin the quiz, you must complete it in a single session—you cannot save your results and come back at a later time. You should be prepared to spend at least an hour on the quiz. The quiz questions are presented randomly, and you must provide an answer in order to move on to the next question.

If you do not pass this quiz on your first attempt, you will be shown each question that you missed along with your incorrect response. You may take the quiz again after reviewing the course content, but must again answer all 80 questions.

When you pass the quiz, you will be directed to an online evaluation of the Online Training for States. You must complete this evaluation to receive your certificate. There is no need to send an e-mail indicating that you have completed the evaluation—we will be notified automatically when you finish, and will e-mail your certificate to you as soon as we confirm your completion of the Online Training for States. This will normally take place within 1 week of your passing the quiz and completing the evaluation.

To initiate the quiz, click the link below.

[Begin Quiz](#)

**FEATURED**

- **NEW: OMS Tutorial: Overview, Logging On, and Home Page**
- **CFSR Round 3 Resources**

**FEEDBACK**

We want to hear from you! Let us know what you think of the E-Training Platform!

[leave comment](#)

Sign up for our updates \*

Enter your email address above.

**SIGN UP NOW!**

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## Step 8: Once you complete and pass the exam, email a copy of the certificate of completion to the case review inbox