

CDSS MONTHLY CASE REVIEW TECHNICAL ASSISTANCE

December 8, 2015



Welcome

- ▣ Please use chat/questions feature for questions
- ▣ We will be polling participants at points during the webinar
- ▣ Webinar info will be posted to our webpage after the webinar is completed



Purpose and Structure

- ▣ To provide additional information
- ▣ Inquire about county use of case review and/or resources
- ▣ Provide ongoing technical assistance around reviews



Purpose and Structure

- ▣ CDSS welcomes suggestions for future agenda items
- ▣ These webinars are a primary source of official case review information but do not reduce the value of other resources that are being made available



County Processes

Are you using incentives for key participants?



Case Review Inbox

- ▣ Case inquiry form is posted on our webpage
 - Making adjustments as we learn from county requests
 - Provide enough detail to allow CDSS to make a determination
 - ▣ Ex: Provide age/DOB of child when asking to exclude from interview or case elimination



Case Review Inbox

- ▣ Some inquiries are not required as long as sufficient information is provided in the OMS completed review
 - Ex: If bio parents whereabouts were unknown during the period under review, they would not need to be interviewed
 - Some exclusions will be held to different standards based on in-home vs. foster care case



Online Monitoring System (OMS)

- ▣ When to enter case information into OMS
 - Case information should be started in OMS early on in review process
- ▣ 2nd Level QA and Secondary Oversight roles
 - 2nd level is State staff
 - No need to select the secondary oversight at this time
- ▣ OMS Manual has been posted to our webpage



Case Review Training Updates

- ▣ 4-day Initial Training for Reviewers
 - Add'l trainings being offered in Feb/Mar
- ▣ QA Training
 - Curriculum Development
 - Training Schedule
- ▣ Case Review Training Resources



CDSS Quality Assurance Process

- ▣ Described in Policies and Procedures
- ▣ QA meetings being scheduled



County Processes

Do you use a “peer” QA process in advance of the “official” QA?



Federal CFSR

- ▣ Request made to ACF
- ▣ ACF Technical Assistance since December 2014



WE DID IT!

Federal CFSR

- ▣ Thanks to Counties
- ▣ ACF Continued Involvement



County Processes

Have you made agreements with other counties to complete reviews or QA functions?



Closing

- ▣ Next Webinar is January 12, 2016 (2:00-3:30)

- ▣ Questions always welcome:
 - cwscasereviews@dss.ca.gov

