

CDSS MONTHLY CASE REVIEW TECHNICAL ASSISTANCE

October 11th, 2016



Welcome

- ▣ Please use chat/questions feature for questions



Purpose and Structure

- ▣ CDSS welcomes suggestions for future agenda items
- ▣ These webinars are a primary source of official case review information but do not reduce the value of other resources that are being made available



Expectations of Materials

- ▣ Onsite Review Instrument
- ▣ Quality Assurance Guide
- ▣ Reviewer Brief – Understanding the Federal Expectations for Rating Cases



Agenda Review

- ▣ Thank You!
- ▣ Case Review Discussion
 - Incentives for Key Participants
 - Record Retention
 - Excluding Repeat Cases
 - Transfer Cases
 - Case Summary Example
 - Tribal Customary Adoptions
 - Poll: Group QA
 - Volunteers: Sharing best practices for case review
- ▣ Topic suggestions for Upcoming Webinar



Congratulations!



Preliminary results from the Federal Review

- Item 1
- Item 7
- Item 16



Incentives for Key Participants

- ▣ We are seeking volunteers to share their experience with using incentives for key participant interviews
- ▣ County Poll



Record Retention

- ❑ Counties should follow their security, retention and destruction policies for case review material as they would for any case record
- ❑ We are exploring the utility of retaining records
 - It is possible for a case to get pulled for review in multiple quarters
 - If a case gets pulled again, it **does not** automatically get excluded



Excluding Repeat Cases

- ▣ Cases will **not be eliminated** from the sample just because it was previously reviewed. Cases will be **reviewed on a case by case basis**.

Things to consider:

- ▣ When was the initial case review completed and what was the PUR then versus now?
- ▣ Has there been a change in case circumstances since the initial review? i.e. was a new case opened, did the permanency goal change, etc.



Transfer Cases

- ❑ The current county hold's jurisdiction for transferred cases.
- ❑ All case participants need to be interviewed by the responsible county.
- ❑ How is a transfer case added to my list?



Case Summary Example

- ▣ In the handout section, you can click to download a Word document titled: “Case Summary Information and Examples”
- ▣ Handout includes:
 - List of information to include in the narrative note
 - 5 Narrative examples



Tribal Customary Adoptions (TCA)

- ▣ Regarding Items 5
 - For Item 5, the response to Sub-Item G1(2) should be yes.
 - ▣ TCA is considered a 'compelling reason' to not terminate parental rights.
- ▣ Regarding Items 8, 11, 12, 13 and 15
 - Ratings will be determined on a case by case basis based on case circumstances.
 - ▣ Generally speaking, you would rate the biological parents as the parents until services are terminated. The Welfare and Institutions Code that supports this is 366.26(c)(1)(B)(vi)(I)(II)(III).



POLL: Group QA

This poll is for those who attended a collaborative in August/September when CDSS presented and did QA on a case with the group.

Do you want CDSS to present and QA a case at future collaboratives?

- a. Yes, spend *at least* 2 hours to provide time to QA the whole case and address questions.
- b. Yes, spend about 1 hour focusing on answering questions and doing QA on only specific items.
- c. No, it was beneficial once, but does not need to happen regularly
- d. No, it was not a good use of collaborative time.



Sharing Best Practices

- ▣ We are seeking volunteers to share their best practices to efficiently review the hardcopy and CWS/CMS.
 - If you are interested in volunteering, please submit your email and phone number using the chat feature.



Upcoming Webinar

- ▣ In November's webinar, what topics do you want covered?
 - Use text box and type "Upcoming Webinar Topics:" and list the topics you would like addressed



Upcoming Trainings

2016		
Coaching Call Webinar (Sept training group)	Northern	10/13/2016
Interviewing Techniques for Case Reviewers	Northern	10/18/2016
Coaching Call Webinar (Sept training group)	Northern	10/20/2016
Federal Case Review	Southern	10/31/2016-11/3/2016
Northern Learning Collaborative	Northern	11/2/2016
Coaching Call Webinar (Sept training group)	Northern	11/3/2016
Bay Area Learning Collaborative	Bay Area	11/14/2016
Quality Assurance Training	Central	11/15/2016
Central Learning Collaborative	Central	11/16/2016
Coaching Call Webinar (Nov training group)	Southern	11/18/2016
Coaching Call Webinar (Nov training group)	Southern	12/2/2016
Coaching Call Webinar (Nov training group)	Southern	12/13/2016
2017		
Northern Learning Collaborative	Northern	2/2/2017
Bay Area Learning Collaborative	Bay Area	2/24/2017
Northern Learning Collaborative	Northern	4/11/2017
Bay Area Learning Collaborative	Bay Area	5/10/2017



Regional Training Academies:

▣ Northern:

<https://humanservices.ucdavis.edu/programs/northern-california-training-academy?unit=ACADEMY>

▣ Bay Area: <http://bayareaacademy.org/>

▣ Central:

<http://www.fresnostate.edu/chhs/ccta/index.html>

▣ Southern:

<http://theacademy.sdsu.edu/programs/pcwta/>



County Reviewer Q&A

▣ Questions?



Closing

- ▣ Next Webinar is November 8, 2016 (2:00-3:30)

- ▣ Quality Assurance Mail Box:
 - CFSRQualityAssurance@dss.ca.gov

- ▣ Questions always welcome:
 - cwscasereviews@dss.ca.gov

