

# CDSS MONTHLY CASE REVIEW TECHNICAL ASSISTANCE

April 12, 2016



# Welcome

- ▣ Please use chat/questions feature for questions
- ▣ We will be polling participants at points during the webinar
- ▣ Webinar info will be posted to our webpage after the webinar is completed



# Purpose and Structure

- ▣ CDSS welcomes suggestions for future agenda items
- ▣ These webinars are a primary source of official case review information but do not reduce the value of other resources that are being made available



# Case List Poll

- ▣ Has your county reviewed the Q3 case list and submitted all identified case eliminations?



# Quarter 3 Reminders

- ▣ PUR start date: April 1, 2015
- ▣ PUR end date: the day you begin the ratings in OMS or case closure date
- ▣ OMS Naming Convention: **Last name, First name**
  - Out of Home – target child's name
  - In-Home – child's name identified on the case list
    - ▣ Remember: in-home cases do not have a target child



# Quarter 3 Updates

- ▣ Q1 and Q2 Cases Finalized
- ▣ Finalize Remaining cases by April 15, 2016



# Quarter 3 Updates

- ▣ Quality Assurance Mail Box:  
[CFSRQualityAssurance@dss.ca.gov](mailto:CFSRQualityAssurance@dss.ca.gov)
- ▣ CDSS will assign CDSS staff for the 2<sup>nd</sup> level of review



# Quarter 3 Updates

- ▣ Quality Assurance Process:
  1. When a case is ready for second level QA, the County QA person will use the OMS function and “**submit as complete**”
  2. E-mail cases ready for QA to the CFSR Quality Assurance mail box
  3. The CDSS will review the case and use the OMS function of “**return to reviewer**”
  4. When a case is returned to the county, the County QA staff will have two business days to ensure the QA notes have been resolved



# Quarter 3 Updates

- ▣ Cases with conflicts reviewed by another county per an MOU or other agreement
- ▣ CDSS will coordinate OMS access



# Case Elimination Reminders and Updates

- ❑ Do not enter case eliminations into the OMS
  - Unless the face sheet was entered prior to identifying the elimination criteria
- ❑ Cases reviewed in previous quarters



# Transferring Cases Between Counties Poll

- ▣ **Current:** When a case is excluded from one county's sample because it has transferred jurisdiction to another county, the county with the most recent jurisdiction becomes responsible for the case review. This is achieved by replacing the last case on the county of jurisdiction's sample with the transferred case that has same agency responsible (i.e., child welfare or probation) and is the same case type (i.e., in-home or foster care), and then the case that was replaced moves to the top of the oversample.



# Transferring Cases Between Counties Poll

- ▣ **Proposed Change:** Add the transfer case to your sample e.g., if your county is to complete 20 reviews in a given quarter and then you are tasked with reviewing a case that subsequently transferred to your county, you will have 21 reviews to complete, but fewer reviews to complete the following quarter.



# Case Review Training Updates

- Quality Assurance Training
  - To Be Announced
  
- 4-Day Reviewer Training
  - June 21-24, 2016
  
- Learning Collaboratives
  - April 26, 2016 (Central monthly coaching call)
  - April 26, 2016 (Southern)
  - May 9, 2016 (Bay Area)
  - May 18, 2016 (Central)



# County Reviewer Q&A

▣ Questions?



# Closing

- ▣ Next Webinar is May 10, 2016 (2:00-3:30)
  
- ▣ Questions always welcome:
  - [cwscasereviews@dss.ca.gov](mailto:cwscasereviews@dss.ca.gov)

