

CDSS MONTHLY CASE REVIEW TECHNICAL ASSISTANCE

March 8, 2016



Welcome

- ▣ Please use chat/questions feature for questions
- ▣ We will be polling participants at points during the webinar
- ▣ Webinar info will be posted to our webpage after the webinar is completed



Purpose and Structure

- ▣ CDSS welcomes suggestions for future agenda items
- ▣ These webinars are a primary source of official case review information but do not reduce the value of other resources that are being made available



Quarter 3 Updates

- ▣ Quarter 3 Begins April 1, 2016
- ▣ PUR start date: April 1, 2015
- ▣ Beginning of Federal CFSSR Reviews



Quarter 3 Updates

- ▣ End of Q1 and Q2 Cases
- ▣ Quarter 3 changes
 - ACF Involvement
 - Rate of completion



Quarter 3 Updates

- ▣ Poll: Given your current training and experience conducting CFSSR reviews, how confident are you in your ability to complete the Q3 reviews (this is a skill confidence questions, not workload)?



Quarter 3 Updates

- ▣ Poll: Based on workload, how confident are you in your ability to complete the Q3?



Item/Definition Clarifications

- ▣ Period Under Review
 - Generally: From the designated PUR start until the day you begin the ratings in OMS or case closure



Item/Definition Clarifications

The “period under review” refers to the established date that the case review begins and includes all agency services and actions on all accepted maltreatment reports and open cases from the start of the period under review, up to the date that the case is reviewed or case is closed, whichever comes first. (cfsrportal.org FAQ)



Item/Definition Clarifications

- ▣ Face Sheet: Names
 - Always include names of biological parents if known, even if uninvolved during PUR
- ▣ First Name Last Name
 - Applies to Items: B. Case Name, G1. Child Table, G2. Case Participant Table



Item/Definition Clarifications

- ▣ Item 1: Table 1A1
 - In California a disposition of “Open for Services” does not exist for referrals that are designated “referred for an assessment” which would indicate a Differential or Alternative Response referral.
 - Disposition column should reflect disposition of the referral as Substantiated or Unfounded



Item/Definition Clarifications

- ▣ Item 5F - Termination of Parental Rights
 - The Adoption and Safe Families Act requires an agency to seek termination of parental rights when the child has been in care for at least 15 of the most recent 22 months
 - Evidence or documentation of petitioning for termination of parental rights



Case Review Training Updates

- Quality Assurance Training
 - March 15 (Oakland)
 - March 16 (Merced)

- 4-Day Reviewer Training
 - March 15-18 (Davis)
 - March 21-24 (Riverside)
 - June 21-24 (Fresno)

- Interview Skills for Case Reviewers
 - March 24 (Oakland)

- Learning Collaboratives
 - April 7 (Redding)
 - May 9 (Oakland)



CFSR Portal/OMS Access Requests

- ▣ CFSR Portal Access
- ▣ Requesting OMS Access
 - New users
 - Read-Only Access



Quality Assurance Process Changes

- ▣ On the face sheet, the Reviewer is to add a QA note, and include the following information:
 - PUR start and end date
 - Case type i.e. foster care or in-home
 - Family composition i.e. identify all children in the family and their ages, identify the target child, indicate who lived with the child when they entered care and how the person is involved in the case and/or related to the child, including the mother, father, and caregivers even if they are not living in the home
 - If a key participant was not interviewed, include your rationale for not interviewing them and if applicable, indicate if CDSS approved to exclude a key participant from the interview
 - Date of the first case opening, of the cases open for services during the PUR
 - If applicable, the date of the child's most recent entry into foster care
 - If applicable, the date of discharge from foster care for the most recent foster care episode
 - Date of the most recent case closure during the PUR or if the case is still open at the time of review
 - Reason for case opening e.g. physical abuse, substance abuse, domestic violence etc.
 - The child's permanency goals during the PUR



Quality Assurance Process Changes

NARRATIVE TIPS:

- ▣ • Be concise, and address specifically what the item is assessing for. (Example: Agency Effort VS Outcome).
- ▣ • Quantify the information you are listing by using numbers to describe how many times the social worker saw the child, child was assessed, etc.
- ▣ • If the item is a strength, explain the department's efforts in detail. If it is an area needing improvement, describe what was missed by the department.



Quality Assurance Process Changes

NARRATIVE TIPS:

- ▣ For items which are not applicable, include a short narrative in the rating summary to address why it is NA.
- ▣ • Use the brackets [] around additional information or systemic issues for CQI purposes, as to communicate this information is not describing how the item was rated, but adding additional information for internal purposes.



County Reviewer Q&A

▣ Questions?



Closing

- ▣ Next Webinar is April 12, 2016 (2:00-3:30)

- ▣ Questions always welcome:
 - cwscasereviews@dss.ca.gov

